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LOW VOLTAGE ALARM TECHNICIAN HELPER

Installation and Service Technician Helper Job Responsibilities:

Serves customers by helping technician install and service systems and products.

Installation and Service Technician Helper Job Duties:

- Provide EXCELLENT customer service.
- Assist Technician with establishing service by studying system requirements; ordering and gathering components and parts; completing installation and performing acceptance tests.
- Assist Technician with maintaining rapport with customers by examining complaints; identifying solutions; suggesting improved methods and techniques and recommending system improvements.
- Assist Technician with keeping personal equipment operating by following operating instructions; troubleshooting breakdowns; maintaining supplies; performing preventive maintenance and calling for repairs.
- Assist Technician with documenting service and installation actions by completing forms, reports, logs, and records.
- Updates job knowledge by participating in educational opportunities; reading professional publications.
- Accomplishes operations and organization mission by completing related results as needed.

Installation and service Technician Helper Skills and Qualifications:

Electronics Troubleshooting, Analyzing Information, Judgement, Client Relationships, Equipment Maintenance; Reporting Skills, Confidentiality, Quality Focus, Results Driven, Supply Management and Informing Others.

Requirements:

- Must have reliable transportation with proof of insurance.
- Must pass background check and drug screen.
- Must obtain Motor Vehicle Record (MVR) check.
- Must be willing to travel as needed.
- Must be neat and professional in appearance.

A Plus but not Required:

- Own tools (Low Voltage).

To apply, please visit our website and click on the career opportunities tab at the bottom of the home page.

www.alarmcraftinc.com

OR

Stop by our office and meet our friendly staff to apply!