



## ICE CREAM TRUCK

### GENERAL INFORMATION

We love bringing **FUN** to events with our ice cream truck and are delighted to serve every guest. Please contact us with any questions!

#### **Booking Includes:**

- Unless otherwise noted, our typical menu consists of: 3 different sizes of ice cream scoops in dishes or cones, sundaes, root beer floats, iced coffees, and iced coffee floats. Specialty menu items (such as waffle sandwiches, banana splits, and milkshakes) are **usually only** available at private events that select this menu.
- All dishes, utensils, and napkins are provided.
- A variety of ice cream flavors, typically 9-15 flavors depending on inventory, and season. See below for flavors.
- In addition to our ice cream flavors we also *always* carry a non-dairy/vegan option, water ice flavor, and a sugar-free option in order to meet every dietary need.

#### **What ice cream flavors do you have?**

We carry a variety of ice cream flavors, typically 9-15 flavors depending on inventory. Standard flavors include: Vanilla, Chocolate, Salted Caramel Truffle, Black Raspberry, Mint Chocolate Chip, Cookies & Cream, Cappuccino Bean, a non-dairy option (typically Wildberry), an Italian water ice flavor, and a sugar-free option. There are also always several specialty and seasonal flavors that change regularly. We aim to have an option for every dietary need!

#### **How quickly can you serve people in line?**

We can serve at least 200 people per hour. With a name like Lickity Split, you can expect a fast-moving line and sweet treats arriving in hand quickly!

#### **Travel Distance**

Our destination radius is a 1-hour max drive time from New Holland, Pennsylvania. Local gas prices and the size of the event may affect this radius.

#### **Permit Requirements**

It is the responsibility of the booking host to both inquire about *and* assist us in obtaining the proper permits needed for the truck to legally serve at the venue location.

#### **Parking Needs & Accessibility**

- The ice cream truck is 30 feet long and self-contained. Due to the length and positioning of the wheels, it is unable to drive up inclines or narrow passageways. Please keep this in mind when choosing a venue or parking location. Notify us at the booking if there is an incline.
- Although a venue location may be within our travel radius, it may still be impossible or impractical for us to reach it depending on the surroundings. Hill grades, road conditions, and clearance are just a few of the factors that play a role in this decision.
- **For parking purposes, we serve out of the driver's side.** We prefer the ability to pull straight in and straight out forward.

#### **Set Up & Clean Up**

The Lickity Split staff team arrives at least 10 minutes ahead of service time in order to park and set up unless discussed otherwise with staff while booking. Please allow at least 10 minutes for the staff to set up and 10 minutes to tear down before departure. The actual setup time may go quicker or take longer than the estimated time based on the customer's preparedness, traffic, weather, and/or any other unforeseen factors. A tip jar will be placed out by staff. Please inform the booking manager ahead of time of any decor or signage to be provided by the event host.

#### **Electric Requirements**

The ice cream truck is self-contained and has a quiet generator onboard to power the truck. No plug-in is required.

#### **Restrooms**

Restrooms must be made available to Lickity Split staff during the duration of the event.

### Weather Policy

Lickity Split reserves the right to reschedule in the event of poor weather conditions. Heavy rain, extreme winds, and hail make it both difficult and hazardous for the truck to be on the road. We will make every effort to arrive on time, but cannot guarantee availability if the weather ends up affecting the travel conditions. We assume no liability of any kind of loss or damage caused by weather conditions. In the event of inclement weather, efforts will be made to reschedule per truck schedule availability. Lickity Split may have to discontinue service and refund your deposit due to unsafe working weather conditions if we cannot reschedule. **Our typical rule-of-thumb is to try and reschedule if the chance of rain is 50% or above.**

### Cancellation Policy

All non-weather-related requests for re-scheduling are at Lickity Split's discretion/availability and must be requested at a minimum of 48 hours in advance by calling/texting Gina Dissinger at 717-682-5740. We will do our best to accommodate rescheduling requests but cannot cancel another scheduled event or personal affairs if it conflicts with your new date/time.

**Gina & Mitch Dissinger, Lickity Split Owners**

[www.LickitySplit.info](http://www.LickitySplit.info) • New Holland, PA • [LickitySplitIceCreamTruck@yahoo.com](mailto:LickitySplitIceCreamTruck@yahoo.com)

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