

Advisory Services

by PM Konnectors

www.pmKonnectors.com

oschibi@pmkonnectors.com

Ori Schibi, 416.716.9695



- 1. The challenges:** help deal with growing workload, project and team issues, and challenge with performance and expectations management
- 2. Approach:** more practical than training, more nimble and hands-on than consulting. Meaningful practical help in real time, on demand. For scheduling, prioritization, conflict, risks, cross functional collaboration, communication challenges, organizational change and uncertainty.
- 3. Solution details:** through conversation, constructive guidance and discussion – help team members find ways to improve performance and explore constructive, effective and efficient courses of action.
- 4. Benefits:** 1-2-3: (1) Less time to explain and clarify (for manager); (2) Less questions and ambiguity (by resources) – meet goals faster; (3) Increased productivity and success for the organization. In addition – team growth, tangible return, visible, collaborative approach; improved performance, satisfaction, morale and retention.
- 5. How:** start with sponsorship overview workshop (1/2 day). Service is administered by an umbrella contract that is activated on-demand based on services used.
- 6. Details:** Multi-Tier service, produce a monthly report of Q&A for the organization to establish a growing and useful knowledge database. Service is by the hour (or ½ hour) intervals, practical help on demand for team members – scheduled by short notice with access to an expert representative (a group of consultants, project experts, change management experts and top instructors for leadership and project management – all located in North America). Service Tiers:
 1. By Email (reply by the end of next business day)
 2. Webex/Go-To-Meeting/Phone (schedule by short notice, within the day)
 3. In person (schedule specific times for support (e.g., weekly) – remotely or in personAn option for in-person services such as facilitation, document reviews, requirements sessions, mediation and interviewing.
- 7. Future:** the goal: reduce future use of the service for duplications, as the knowledge database will help the organization and team improve and grow.