



FAULT FINDING

Not pairing:

Switch off Bridgit Box and wait for a minimum of 30 seconds and switch back on again. Press 'Pair' button on your remote Bluetooth speaker or device.

Note: If the Bridgit Box is turned off please leave at least 30 seconds before switching back on again – this ensures that the Bluetooth dongle/transmitter is reset. You will naturally have to pair it again with your remote Bluetooth speaker or device.

Dansette speaker goes silent when plugging in the Bridgit Box connector:

This is normal. Although the Dansette is switched on, the pick-up signal from the turntable's cartridge is redirected to the Bridgit Box. Bluetooth digital transmission technology introduces a slight signal delay, which would be noticeable if both were audible at the same time.

Note: Upon removing the Bridgit Box connector from the rear of your Dansette, normal Dansette operation is restored.

No sound:

Check that the Bluetooth devices have paired successfully. This is usually indicated by a change from a flashing LED to a slow or steady state condition on the Bluetooth Dongle and remote Bluetooth speaker/device.

Note: The bright blue LED on the Bridgit Box will flash continually to indicate that the Box is on and is nothing to do with the pairing function.

Check that all the leads are connected correctly.

There should be a lead from the 'Tape' ('Phono' style) socket or retrofitted interface socket (3.5mm stereo jack) on the rear of the Dansette to the 'Dansette Line-In' connector (3.5mm stereo jack) on the rear of the Bridgit Box.

Make sure that the Bluetooth transmitter dongle is plugged into the USB socket on the top of the Box (this provides 5V power only).

Now check that the short 3.5mm stereo jack plug patch cable is connected between the Dongle itself and the output socket located directly underneath the USB socket on the top of the box.

Loud Humming Sound:

This is usually attributed to the connection to the original TAPE' socket on the rear. Over the years the contacts of this connector can get tarnished and in some cases rusty, particularly the screen/ground connection which is the metal contact around the outside. A common cure for this is to gently remove any corrosion with a fine piece of sand paper. It is easier to do this with the black plastic ident/nomenclature plate that surrounds it removed.

This should fix the problem but you may need to rotate the mating plug in the socket a couple of times to find the optimum (no hum) contact position.

Whenever Tutti Audio refurbishes a vintage Dansette we always clean these connectors.

Note: The above instruction is not applicable to players retrofitted with a new 3.5mm stereo jack socket interface.

Bluetooth signal dropping out:

Most Bluetooth transmitters claim a range of just 10 metres as they operate at very low power. However for this to be achieved it relies on an optimum free field, line of sight environment. The range is therefore affected by a number of factors such as the make-up of walls, ceilings and surroundings etc. found in every home.

You may find it best to locate the Bridgit Box in an elevated position rather than on the floor. Try also re-positioning your Bluetooth speaker for optimum reception.

Note: A battery powered Bluetooth speaker is very useful in this respect for ease of moving around with it whilst powered up.

