



5073 Macon Road – Memphis, TN 38122 – (901) 685-8842

## Privacy Policy

Effective September 2013

This privacy policy is a statement verifying how Culpepper Plumbing Inc. uses and protects any information that you give Culpepper Plumbing Inc. when you use this website.

Culpepper Plumbing is committed to ensuring that your privacy is protected. Should you be asked to provide certain information by which you can be identified when using this website, you can be assured that the information will be used in accordance with this privacy statement.

Culpepper Plumbing Inc. may make changes to this policy at any time. It is your responsibility to periodically check this page for such updates.

### What's Collected

- contact information, including email address
- demographic information
- other information relevant to customer surveys and/or offers

### Why The Information Is Collected

- internal record keeping
- to improve products/services offered by Culpepper Plumbing Inc.
- to send promotional emails about special offers or other information

## Security

Culpepper Plumbing is committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, electronic and managerial procedures have been put into place to safeguard and secure the information collected online.

## Cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

Culpepper Plumbing Inc. uses traffic log cookies to identify which pages are being accessed most frequently. The data is used only for statistical analysis purposes and promptly removed.

A cookie in no way gives any information or access to your computer, other than the data you choose to share.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline or accept cookies if you prefer. However, this may prevent you from taking full advantage of the website.

## Links To Other Websites

Culpepper Plumbing Inc. may contain links to other websites of interest. However, once you have used these links to leave this site, you should note that this privacy policy no longer applies. Therefore, Culpepper Plumbing Inc. cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites not governed by this policy statement. Caution should be exercised by reading the privacy statement applicable to the website in question.

## Controlling Your Personal Information

You may choose to restrict the collection or use of your personal information in the following ways:

-whenever you are prompted to fill in a form on the website, look for a box (if applicable)that you can check to indicate that you do not want the information to be used by anyone for direct marketing purposes.

-if you have previously agreed to your personal information being used for direct marketing purposes and wish that information to be removed, you may send your request to [support@culpepperplumbinginc-memphis.com](mailto:support@culpepperplumbinginc-memphis.com) or in writing to 5073 Macon Road, Memphis, TN 38122.

You may request details of personal information which is on file with Culpepper Plumbing Inc., under the Data Protection ACT 1998 at any time.

Culpepper Plumbing Inc. will not sell, distribute, or lease your personal information to third parties unless required to do so by law.