Scope of our Quality Policy

It is the alismail industrial's policy to meet and, wherever possible, exceed, customer expectations, whilst complying with the requirements of relevant legislation and ISO 9001:2015. The Company is committed to improving the effectiveness of its Management Systems and aims to achieve this through monitoring a range of KPIs. These indicators are used to evaluate performance and drive continuous improvement activities throughout the company.

ALISMAIL INDUSTRIAL CO. as a leading manufacturer and Supplier in Saudi Arabia, it is our vision that we will be the natural choice through valuing our customer's needs and delivering world-class service.

To achieve this objective will be the ongoing development of our management processes to continually improve our service and be a better company by;

- ❖ Providing customers with high quality installations and services which meet requirements and are fit for their purpose.
- ❖ Enhancing the skills of management and staff through review and actively pursuing an on-going training policy, the objective of which is to prepare staff to perform their work more effectively.
- ❖ Promoting the culture of continual quality improvements and the philosophy of getting things "right first time".
- ❖ Promoting the quality management systems and ensuring implementation is achieved by internal auditing, management review, corrective and preventive action.
- ❖ Promote internal standardization for the whole company and establish structures for QC management by data.
- ❖ Conduct comprehensive and continuous research for the development of new technologies and products.
- ❖ Proactively utilize methods of statistical control for all areas of company activities.
- ❖ Establish quality assurance structures for all manufacturing processes.
- ❖ Exert effort for cost reductions of each product by continual modernization of manufacturing systems.
- ❖ Secure quality assurance programs of raw materials and components with our suppliers through contracts.

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Our Quality Management System

This document forms a small part of our overall management system. The Quality Manual forms part of the Integrated Policy Manual which comprises our formal procedures in respect of:

- **ISO 9001:2015** Quality Management Systems
- **ISO 14001:2015** Environment Management Systems
- **ISO 45001:2018** Occupational Health & Safety Management Systems

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