



GREYFOX
— & ASSOCIATES —

Fraud Risk Management & Forensic Investigation Specialists



**BUSINESS PROFILE
&
INFORMATION BROCHURE**

Who We Are

GreyFox & Associates (Pty) Ltd is a trusted, independent and dynamic boutique management and business advisory firm, specialising in fraud risk management and forensic investigation services for small and medium sized companies.

We also have significant experience in providing services to large corporates.

We serve a diverse client base and provide our clients with end-to-end, cost effective, innovative, holistic, and tailored made anti-fraud solutions.

Our Purpose

As a fraud risk management consulting firm we are deeply committed to our purpose, which is to become the preferred local fraud advisory partner for businesses.

To accomplish this purpose, we aim to deliver a quality, one-stop, universal and affordable solution.

What We Do / Our Solutions

We offer a suite of services, specifically aimed at assisting our clients in the management of fraud risk, whether before or after a fraud event, together with providing mechanisms and strategies to deal with and manage the consequences thereof in their businesses.

Our preventative and reactive fraud risk solutions are focussed on assisting our clients to address their very unique and very different strategic and operational fraud risk management needs, so critical to business development and profit improvement.

Our Approach

We know and understand that every business is unique and requires a personalised and distinctive approach and solution. Therefore, our approach follows the same thinking.

We evaluate and process every fraud risk and fraud occurrence on a case-by-case basis.

Our approach has an obvious effect on the expediency and efficiency of the matter and consequently also a lighter impact on the purse.

Why Choose Us

GreyFox & Associates has developed a reputation in the marketplace for delivering innovative, visible and value adding results at a competitive rate.

Our personalised and dedicated approach to every job, irrespective of company size or business sector, coupled with our meticulous attention to detail and specialised knowledge of our areas of expertise, accumulated over several decades, has earned us the honour of being the preferred service provider for the majority of our clients.

Our highly flexible and cost effective solutions are purpose built, designed and constructed to serve a particular purpose and a client specific need.

Benefits of Our Solutions



Our Relationships

We are businessmen who believe that the sustainability of our business is critically reliant on the ongoing business relationships we form with our clients.

We therefor place great emphasis on partnering and collaborating with our clients when assigned to render a service.

Our Core Services & Solutions Offering

Fraud Prevention Services & Solutions

- Comprehensive fraud risk management advisory services
- Fraud health checks
- Fraud risk assessment

- Assessment of fraud risk internal control systems
- Assessment of fraud risk and internal control policies and procedures
- Fraud prevention, detection & response plans, strategy development
- Development of fraud risk management detection & response plan and preventative policies & procedures
- Development of a business ethics code & practises manual

In-house Forensic / Fraud Department Support & Assistance

- We are practised at supporting in-house Forensic / Fraud departments who require investigational assistance, expertise and support from time to time due to capacity constraints and/or who experience independence challenges in specific investigations.

Fraud Reaction Services & Solutions

- Forensic Investigations - Internal & External
 - Fraud
 - Theft
 - Corruption
 - Other Commercial Crimes
 - Procurement Irregularities
 - Employee Misconduct
 - Management Fraud And Irregularities
 - Labour / Workplace Misconduct
 - Third Parties
- Dishonesty related investigations
- Forensic investigation and verification of evidence in criminal and civil trial proceedings
- Asset tracing & recovery support



Supplementary Services & Solutions

- Insurance claim / dispute investigation
- Pre-trial preparation support (arbitration, mediation, settlement negotiation, civil and commercial crime)

- Establishment of an in-house forensic investigative capability
- Background and lifestyle audits
- Watching briefs

Disciplinary Enquiry / Tribunal and CCMA Support

- Disciplinary enquiry support
 - Investigation of transgressions
 - Compilation of evidence bundles (internal & CCMA)
- Formulation of internal disciplinary charges and drafting of the internal charge sheet
- Acting as witness and presentation of investigational findings during the disciplinary enquiry
- Acting as a initiator / “prosecutor” at disciplinary enquiry hearings
- Acting as a witness at CCMA hearings

SA Police Service (Liaison & Reporting)

- Preparation of criminal case dockets on our client’s behalf
- Investigative & liaison support

Vetting Services

- Pre and post-employment personnel vetting
- Supplier / service provider vetting
- Lifestyle audits

Services Offered Through Associates

- Cyber forensic services (digital forensics, eDiscovery, data recovery services)
- Forensic / questioned document examination (handwriting, documents, signatures, identification of forgeries)
- Polygraph examinations (pre & post -employment examinations, forensic investigation assistance / truth verification through the use of polygraph examinations)
- Undercover investigations and surveillance services (covert agent infiltration)
- Labour law experts & solutions
- Debt counselling

Whistle Blower / Fraud Tip-Offs Service

- Guidance with the establishment, administration, monitoring & actioning of a fraud hotline
- Development of whistleblowing policies, procedures and reward schemes

Special Investigations: Certain Transgressions Committed Under the National Credit Act (NCA)

- Reckless lending investigations
- Prescription investigations

Consumer Specific Investigations

- Identity Theft

We assist consumers who fell victim to Identity Theft in the process of attempting to resolve their situation and clearing their names.

International Investigation Support

Provision of investigational support to world-wide, international investigative firms with local requirements.



Professional Memberships

Association of Certified Fraud Examiners

The ACFE is the world's largest anti-fraud organization and premier provider of anti-fraud training and education. Together with more than 75,000 members, the ACFE is reducing business fraud worldwide and inspiring public confidence in the integrity and objectivity within the profession.

The Institute of Commercial Forensic Practitioners

A self-regulatory professional body mandated by its members to cohere, co-ordinate and regulate the commercial forensic profession in South Africa.

Industries Served

We provide fraud risk management services of various sizes and industries, such as:

- Manufacturers
- Consumer Goods & Services
- Wholesalers
- Retailers
- Real Estate
- Construction
- Insurance
- Transportation
- Telecoms
- Financial Services
- Travel & Leisure
- Medical & Pharmaceutical
- Healthcare
- Mining
- Legal

Operating Countries

The greater part of our services offering can also be provided to businesses located in sub-Saharan Africa.

Professional Fees and Costs

Time Based Fees (Billable Hour Concept)

Services are billed at our hourly rate or part thereof for time spent on an assignment. This includes time spent investigating, researching, interviewing, drafting of reports and annexures, time spent drafting letters, emails and time spent on telephone calls.

It excludes any costs related to travel and any other costs incurred, where required. Such expenses are rarely required and will always be discussed with, agreed to, and approved by the client in advance, before such an expense is incurred.

Traveling by motor vehicle is billed at the applicable AA rate per kilometre.

General

1. Normal Business hours are 08h00 through to 17h00, Monday to Friday
2. All work done by us outside of normal hours will be charged at 1.5 x our tariff rate

3. Work done on Sundays and Public Holidays will be charged at 2 x our tariff rate.

Contact Us

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