

Robert & Alicia

- **Group Discussion:**
- **How are Robert and Alicia's stories different?**
- **Why?**
- **How did the turn around happen in Alicia, and the church she attends?**

The Turn Around

- *"When our church started focusing on others instead of ourselves, the turnaround had already begun."*

Behavior Change #6 Beyond Inordinate Demands for Pastoral Care

Church members have unreasonable expectations for even minor matters. Some members expect the pastoral staff to visit them regularly merely because they have membership status.

More members saw their primary roles as doing and providing ministry more than receiving ministry. The members truly believed they were equipped to do the work of ministry. They put the needs of others before their own.

Behavior Change #7 Beyond Attitudes of Entitlement

The overall attitude in the unhealthy churches is self-serving, demanding, and entitled.

In revived churches, more of the members sought to serve rather than to be served. Instead of "What have you done for me lately?", the attitude was more "How can I serve you today?"

Questions for Prayerful Consideration

Question 5.

How have changes in culture caused so many churches to retreat?
