

You Have The Right To Voice

Complaints To:

- Your family and friends
- Your resident council
- Facility staff
- Ombudsman
- Ohio Department of Health

The Long-Term Care Ombudsman Can Help You:

- Know your rights
- Talk to the right person to have your wishes and rights respected
- Work with the facility to give you the best care and services
- Find solutions for problems you may have with the home, your family, guardian, or services outside the facility



Toll-free 1-800-282-1206

TTY 1-614-466-6191

On-line:

www.goldenbuckeye.com

Your Rights

When you live in a nursing home or a residential care facility, you keep all your rights, and you gain additional rights to:

- have information
- make decisions
- have privacy and have visitors
- be free from discrimination and restraints
- stay in the facility or, if you wish, receive services in another setting that meets your needs.

Your rights are posted in the facility. For a copy, ask the facility staff or the Long-Term Care Ombudsman.

Ombudsmen can help you resolve problems and make changes in the long-term care facility to meet your needs.

The Ombudsman Program trains volunteers to visit residents and to help ensure that resident's rights are respected. If you are interested in volunteering, please contact your local Ombudsman office.

Aging IS Everybody's Business!

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Your Rights
as a resident of a
**Nursing Home or a
Residential Care Facility**



Ohio's Office of
The State Long-Term Care
Ombudsman

Ohio Department of Aging
800-282-1206
www.goldenbuckeye.com

To reach your local office of the
Long-Term Care Ombudsman call:
Franklin - Delaware - Fairfield
Fayette - Licking - Madison
Pickaway - Union

614-345-9198
1-800-536-5891
3830 Trueman Court
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