



Troy Rack

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## Ozone Service Agreement / Receipt

Service Date: \_\_\_\_\_ File #: \_\_\_\_\_

Client(s) Name(s): \_\_\_\_\_

Mailing Address: \_\_\_\_\_ City/Town: \_\_\_\_\_

Postal Code: \_\_\_\_\_ Phone #: \_\_\_\_\_ Cellular #: \_\_\_\_\_

Client E-Mail Address: \_\_\_\_\_

Commencing at: \_\_\_\_\_ Ending at: \_\_\_\_\_

Address to be Serviced: \_\_\_\_\_

Vehicle: \_\_\_\_\_

Other: \_\_\_\_\_

Notes: \_\_\_\_\_

Rival Home Inspections shall provide the client with a copy of this contract at the time the contract is signed.

Payment due upon completion of service.

*This agreement limits the liability for damages to the above property or its contents by the use of ozone. Ozone will not eliminate mold or mold spores and as such, Rival Home Inspections makes no warranties to its effectiveness in ridding properties of these contaminants. Ozone has not been proven effective at ridding areas of pests such as, but not limited to, mice, bedbugs, dust mites, cockroaches, etc. Ozone has a distinct odor and may cause discomfort to some people with sensitivity to it. Anyone with respiratory system problems, especially asthma, should avoid exposure to ozone. Rival Home Inspections is not responsible for any ill health effects the owner or the occupants may experience after treatment has been completed.*

*I/we have read, understand and accept the terms & conditions as outlined here and on the back of this page entitled "What to Expect from Your Ozone Treatment". I/we also understand that legal liability of the technician, Rival Home Inspections and its agents for damages, arising from action or inaction, however caused, is limited in amount to the fee paid for this service. **Client please initial here:** \_\_\_\_\_*

**The Client(s), by signing below, agree to have read, understand and accept the terms of this contract.**

\_\_\_\_\_  
Client(s)/Representative Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Rival Representative Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name

## RECEIPT

Base Fee: \_\_\_\_\_

Payment Form: \_\_\_\_\_

Other: \_\_\_\_\_

Received By: \_\_\_\_\_

Tax: \_\_\_\_\_

Date Received: \_\_\_\_\_

Total Fee: \_\_\_\_\_

# What to Expect from Your Ozone Treatment

**Ozone is a powerful oxidizer and as such, it is the owner's responsibility to follow these precautions and guidelines before any service can commence:**

- The source of any odor must be removed before ozone treatment. If the odor source is not removed (e.g. garbage, mold, dead rodents, cigarette butts, etc.), no amount of ozone can eliminate these odors completely.
- Ozone cannot penetrate walls, floors, ceilings, paint, wallpaper, beneath carpeting etc...
- The treatment areas must be properly and thoroughly cleaned for ozone treatment to work properly.
- Materials in the treatment area must be 100% dry. The water in moist or wet surfaces of some fabrics combined with high ozone concentrations may create Hydrogen Peroxide which may result in bleached material.

## Homes / Rooms / Businesses / Spaces

- a) Remove all people, pets and plants from the residence/room being treated.
- b) Inform anyone who has access to the residence/room that they are not to enter until the property has been cleared by a certified Rival technician.
- c) Remove any sensitive or irreplaceable valuables such as, but not limited to: oil paintings, furs, silverware, jewelry, old photographs etc.
- d) True rubber can be damaged by ozone. Belts on DVD players, DVD rom drives, tires on RC cars etc. Items and clothing containing latex or nylon may also be damaged by ozone. Remove or bag these items to avoid damage (removal is preferred).
- e) Turn off the water lines to the dishwasher and washing machine. If the hose is cracked or damaged, replace before turning back on. Rival strongly recommends replacing all rubber water supply hoses with braided stainless steel hoses.
- f) HVAC duct systems must be professionally cleaned prior to ozone treatment.
- g) Remove and discard items of little value such as old rugs, furniture, clothing, etc., that are destined for disposal anyway. This will increase the effectiveness of the ozone treatment.

## Vehicles

- a) Must be detailed prior to ozone treatment.
- b) To effectively remove odors from the interior and ventilation system, the vehicle's HVAC must be running. Please ensure there is enough fuel in your vehicle for idling times up to 30 minutes in duration.

## Limitations

- 1) **Not an Insurance Policy, Guarantee or Warranty:** It is understood that Rival Home Inspections and its associates are not insurers and that the Ozone Service shall not be construed as a guarantee or warranty of any kind.
- 2) **Limit of Liability / Liquidated Damages:** The liability of the Technician and Rival Home Inspections arising out of this Service, for any cause of action whatsoever, whether in contract or in negligence, is limited to a refund of the fees that you have been charged for this Service.
- 3) **Other Services:** It is understood and agreed to by the parties hereto that all the provisions, limitations, exceptions and exclusions of this agreement shall apply to any optional services entered into by the parties.
- 4) **Entire Agreement:** This Agreement represents the entire agreement between the Parties. No statement or promise made by the Rival Home Inspections or its respective officers, agents or employees shall be binding.
- 5) **Time to investigate:** We will have no liability for any claim or complaint if conditions have been disturbed, altered, repaired, replaced or otherwise changed before we have had a reasonable period of time to investigate.
- 6) **Severability & Litigation:** This Agreement shall be governed by Ontario law. If any portion of this Agreement is found to be invalid or unenforceable by any court or arbitrator the remaining terms shall remain in force between the parties. If Rival Home Inspections is the substantially prevailing party in any such litigation, the Client shall pay all legal costs, expenses and attorney's fees of Rival Home Inspections in defending said claims.

**The client is strongly advised to clarify anything that they don't understand**