



138 SYLVANIA PLACE,  
SOUTH PLAINFIELD, NJ 07080  
TEL # 908-561-3114

### March 26, 2020 Update

To Our Valued Customers & Partners,

As the COVID-19 situation evolves, we wanted to provide an update on the status at Bioactive/SSUSA.

**Shelter in Place:** New Jersey Governor Phil Murphy & Nevada Governor Steve Sisolak have both designated their states to SIP, closing all non essential businesses. Our facilities [Ingredient Purveyor and Food Sterilization] are considered part of the food industry critical infrastructure and therefore are allowed to continue operations.

**Office Staff:** The majority are working remotely from home but are continually available throughout the normal business hours by email and re-routed calls from their direct dial numbers. We are maintaining a skeleton staff in house for critical process needs.

**Production & warehouse:** Our essential team members are still reporting in and are working to supply your orders, safely!

**Product Minimums:** Because we know things are difficult during this time, Bioactive Resources is dropping single ingredient minimums to 50Kg, as long as product is currently in our warehouses. \*We will try to publish an on-hand stock list shortly.

As this situation is changing rapidly, we will continue to keep you informed. Thank you for your patience through these challenging times and for your continued faith in us. We truly appreciate it!

Please stay safe!

Divya Desai  
President & CEO