

Home Stay Board & Train Service Agreement



While in our care dogs and puppies live in our home as members of the Good Dog! Family. They receive undivided attention and individualized training. Training occurs with each and every interaction. As a rule, there is only one or two dogs/puppies at a time in the Board and Train program. During the day and evening dogs will receive multiple training sessions and *may* socialize with well-mannered resident dogs between sessions. Board and Train (B&T) programs are individualized to suit each dog and owner's preferences. Once your dog's training plan has been achieved successfully, you will receive private instructions on how to maintain your dog's new skills.

Puppies in our B&T program are started on a house training regimen, socialization is begun, and skills your puppy will need to succeed as a beloved companion and house pet are taught. Our B&T program is unique in that *we use only dog-friendly, force free, positive methods to train your dog in a home setting.* Happy Dogs mean Happy Owners. At Good Dog! Training we are not a "Doggie Boot Camp," that warehouses your dog in a kennel and trains with force, intimidation or even shock. Our program sends your dog home to you with a new set of behaviors and skills that will prepare him to be a valued and loved member of your family, while retaining his confidence and trust in you as his owner.

We often have puppies destined for the show ring in our Home Stay Board and Train program. We crate train, house train, socialize and teach them how to stack, move, and free stack with confidence and that shine in their eyes that says "Here I am, Look at me!" We have extensive experience taping ears on show pups that have cropped ears.

B&T is meant to assist you with the training process, but it does **NOT** replace your need to work with your dog. B&T options are meant to provide you with a head start on your dog's training so it will be easier for you to build and maintain. Because of their experience working with dogs of different breeds, ages, sizes & temperaments, outstanding professional trainers can elicit new behaviors from your dog in much less time than it takes an average owner to train them, thus getting a jump start on the training. You may choose which behaviors or cues (such as sit, down, stay, come, etc.) we work on with your dog during his/her stay with us. You might choose a few you want us to focus on so we can make more progress with those. Or you might prefer to get a start with multiple cues so you can build on all of them once your dog returns home. We are happy to discuss the options with you to make the best choice for you and your dog.

The B&T options are NOT meant to provide you with a “fully trained” dog after the end of your dog’s stay with us. Training is an ongoing process that takes continued work with your dog. In addition, dogs all learn at different paces just as people do. Therefore, we do not guarantee a certain level of fluency in your dog’s training when s/he returns home to you. Some dogs will need more time and patience than others to achieve the same level of understanding and reliability.

During your dog’s stay with us s/he will live with us as part of our family. You may find other B&T options which are less expensive because your dog is caged in a kennel, warehoused with many other dogs, in a stressful environment. For a dog, trying to learn new skills while under extreme stress is like us attempting to master calculus while sitting at a desk in the median of I-95. In our program, your dog’s comfort and individualized training program will be our main focus. You may also find other B&T options that are much more expensive than us. We think we are competitively priced and the return on your investment is **priceless**.

Basic Information:

1. Puppies must be at least 8 weeks of age
2. Proof of vaccinations recommended by your personal veterinarian, or titer tests within 2 yrs.

Client initials _____ Trainer initials _____

3. Dogs must be free of fleas and ticks – to be checked by Client *and* Trainer upon arrival:

Client initials _____ Trainer Initials _____ If fleas and or ticks are found the dog will immediately be taken to our local veterinarian (Appalachian New River Veterinary Associates) for the appropriate dosage of flea medication given, as well as a flea bath. Charges will be reflected on the owner’s bill.

4. If you’re female is intact please indicate the last date of her estrus cycle:

5. Pre-Board & Train Meeting and Post B&T Transfer/Training Sessions are **mandatory**. The Pre-Board meeting is used to gather information, evaluate your goals and needs, and determine the best program for you and your dog. This meeting is done on the day you drop off your dog. It typically lasts 2 hours. Two post B&T transfer/training sessions allow you the opportunity to review your dog's new behaviors and to work on your mechanical training skills and understanding of training concepts. These meetings ensure that you are a full participant in your dog's overall education. For maximum success, both you and your dog require education. Without your involvement, your dog's behavior will not be successfully maintained. The first of two transfer/training sessions (2 hrs.) will be scheduled at the time of pickup (no exceptions please), and another transfer session will be done at your home within 2 weeks of the first at no

extra charge. For clients living out of state we may arrange for you to stay in “The Doghouse” for a couple of days, or do the transfer sessions via telephone and video.

During your dog’s stay with us, we will focus on good house manners along with whichever behaviors you choose from the list below.

- Impulse control (waiting for food, not stealing food, waiting at doors, polite exiting from the car and crate, etc.)
- sit
- stand
- down
- relaxing in the down position
- coming when called
- wait/stay
- walking politely on leash
- go to mat or bed
- go to crate or “kennel up”
- leave-it
- drop it/trade
- take it/pick up
- mouthing during play or excitement
- house training
- puppy socialization
- socialization with cats
- shy or fearful behaviors
- crate training
- meeting people and other dogs politely
- handling body parts/restraining for vet exam
- nail trimming issues
- staying off furniture
- counter surfing
- resource guarding behaviors
- Show stacking/gaiting
- Beginning K9 Nose Work

- Teaching enrichment activities
 - Transportation in a vehicle
 - Aggression or Reactivity to Strangers or Other dogs
 - OTHER (please describe)
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Good Dog! Training, LLC is committed to the safety and well-being of your dog while in our care. We love dogs. Your dog will be treated like one of our own while living with us.

Dogs that have stranger fears/aggression, or unfamiliar dog fears/aggression *may not be suited for this service. A pre-board evaluation and/or observation may be required.*

HEALTH REQUIREMENTS:

- Admission to Home Stay Board and Train requires (a) Proof of current and complete age appropriate vaccinations *as recommend by your personal veterinarian* including **proof of current rabies vaccination** (b) Proof of physical exam by a veterinarian or a health certificate **within 30 days** of entering the B&T program. (c) Titer testing for immunity status may be done in lieu of vaccines for adult dogs over 1 year of age, the test must be done no more than 2 years before your scheduled Board and Train period (d) **Proof of a parasite-free fecal exam completed within 30 days of your B&T start date.**(e) **Registered microchip.** *Medical requirements must be completed prior to commencement of training. Please have these documents ready and available at the Pre-Board Meeting – No exceptions – Thank you.*
- If your dog has a health condition requiring treatment or medication, please provide detailed information on your *Board and Train Information Form* so that we may advise you of our ability to accommodate your dog's condition. Absent prior notice, we will not accept any dog demonstrating a physical or psychological condition that in our opinion may impact our ability to safely and humanely board and train your dog on our premises.
- Please ensure that your dog is clean and fully groomed, including coat, nails, and ears at time of drop-off. Smelly, matted, or otherwise dirty dogs will not be accepted into our B&T service, or a *minimum* fee of \$25 will be charged for grooming/bathing.
- Dogs displaying aggression toward any **person, dog or cat** may not be accepted into our service. Each individual case will be assessed and evaluated at the Pre-Board meeting.
- Please discuss with Lisa additional charges for equipment and or enrichment toys, that we recommend, prior to starting your B&T.

CRATE TRAINING AND BEING LEFT ALONE:

Crate training is not a mandatory requirement (some dogs come here to learn this valuable skill) BUT it would be highly beneficial for us if your dog is crate-trained, meaning being able to go into the crate without any hesitation, without avoidance/escape or fear responses to the crate. Your dog should be able to comfortably and calmly stay in the crate for 6-8 hours during the night. We have medium and large wire crates that we use at night and when we cannot directly supervise your dog. You can bring your dog's own bed, pillow, blankets or favorite toy for added comfort. Any damages to our supplied crate will be your responsibility and a reimbursement will be required. You may bring your dog's own wire or plastic crate. No fabric or mesh crates please.

Your dog should be comfortable and calm when left alone in a crate for any duration between 2-4 hours at a time. We have the right to refuse or terminate a B&T agreement for a dog with behaviors that put other dogs at risk of injury, or that are at risk of damaging our home and property.

A pre-agreed alternative boarding solution is mandatory if you will be out of town, or unable to pick up your dog, in case your dog is unable to stay with us due to safety issues, panic/distress issues, or the safety of our property.

Alternate solution: _____

Client initials _____ Trainer Initials _____

FOOD REQUIREMENTS:

Feeding Instructions: You will be able to provide details on our *Board and Train Information Form*

Commercial Foods: Provide the appropriate supply of your dog's food in the original bag/can. Please do *not* make any sudden diet changes prior to your dog's arrival here.

Raw/homemade Food Diets: We welcome raw or home prepared diets for our Home Stay Board and Train dogs. Please inform us in advance.

Treats: You may supply your dog's favorite treats. We will supply training treats at no extra charge.

Bowls: We will supply a stainless steel food and water bowl for your dog.

COLLAR/IDENTIFICATION REQUIREMENTS:

- A well fitted flat-buckle or martingale collar (no choke chains) with an ID tag is required. Dogs **must** be micro chipped and information regarding the number and company to call provided to Good Dog! Training. If you already have the appropriate equipment, please bring it with the rest of your dog's supplies. Otherwise we will use our training collar, leash, or harness while your dog is in our care if we have the appropriate size/fit. ***We do not use punitive methods.*** If your dog is wearing a choke chain, prong collar or shock collar we may advise you to purchase an appropriate piece of equipment in line with our methodology prior to your dog's Board & Train experience. Alternatively we will purchase the appropriate equipment and pass the cost on to you. Cost for training collars, harnesses and leads will not exceed \$100.00. We may also ask you to purchase, or let us purchase and pass the cost on to you, some appropriate enrichment toys, such as a Kong, or other interactive food toy.
- Clients initials for training equipment fee if needed(not to exceed \$100)_____
- Client Initials for enrichment toys fee if needed(not to exceed \$100)_____

SUMMARY CHECKLIST FOR BOARD AND TRAIN *REQUIREMENTS*:

- Dog clean and groomed, in good health, and without any aggressive behaviors toward people, other dogs or cats (depending on the individual case – sometimes these are the issues we are working on)
- Flat-buckle collar with Personal ID tag attached. If you do not have an ID tag please obtain one prior to B&T or we will attach one of ours to your dog while with us. If you have a county license please provide us with the tag or paperwork and if you have the current rabies tag, attach that to your dog's collar as well. We understand that tags are sometimes lost, however it is required that your dog's collar be snug enough to stay on, and at a minimum he has an ID tag attached.
- Supply of food, with written instructions specifying meal times/amounts.
- Provide any other relevant supplies such as medications, toys, blankets, etc.
- Crate if needed
- Photocopy of your Veterinarian's formal certificate of current vaccinations *or* titer tests, and fecal test results.

DROP OFF, PICK UP AND TRANSFER/TRAINING SESSIONS

- Your dog's B&T drop-off and pick-up dates and times will be pre-arranged and agreed upon by both Client and Trainer. The service starts on the day you drop off your dog. A fee will apply to the day you pick up your dog as well. The post B&T transfer/training session (2 hrs.) is scheduled at the time of pickup (no exceptions please), and another transfer session will be done at your home within 2 weeks at no extra charge.
- Your timely arrival for drop off is important. A late arrival, 30 or more minutes past the designated drop-off time will be considered a no-show and your Board and Train service will be cancelled. If you are running late *please* call ahead to inform us. Another day and time may be suggested.
- Good Dog! Training, LLC provides airport pick-up or transport services from the Charlotte, NC airport. If you are located out of state, you will need to make arrangements to do the pre-board as well as the post B&T transfer/training session over the telephone or via computer conference. Airport pick-up and delivery is \$75.00 each way.
- ***You are expected to read all information supplied to you so that you will be up to speed on the fundamental training techniques and management strategies used in my training approach.*** While I don't expect you to become a dog trainer – heck, you just want a well behaved dog - you must understand the principles behind the method and how to apply it, or you will at best not get an appropriate response from your dog, and at worst confuse your dog and make him unwilling to work with you. You will also need to have acquired any related training equipment, such as appropriate leash, collar, or crate, as recommended or provided by Good Dog! Training. This ensures that we have the easiest transition between the training here and at your home.
- Your dog's Board and Train program will include formal training sessions 6 days of the week. Sessions are 3-10 minutes long (longer sessions are counterproductive) and several per day are included. Informal training and management are also conducted throughout the course of each day, including house manners; door entry/exit; polite manners for feeding; resting quietly in the crate with an appropriate chew toy; impulse control exercises; patience during collar/leash application or removal; formal and informal walking on lead; quiet vehicle transport; and other behaviors and activities that fall within the scope of daily interaction in the home, and while out and about for play and exercise. Exercise is provided on leash in the form of hiking in the woods each morning for approximately 30-40 minutes. Interaction/play with one of Good Dog! Trainings resident dogs **may** be done under my direct supervision. Permission to attend the Dog Park at a charge of \$10.00/day is requested if off leash exercise is suggested for the Client dog. Dog Park activity may not always be available or appropriate depending on the Client's dog and scheduled dates of B&T, and is never offered more than 3 days per week.

Client initials for Dog Park fee of \$20/day _____

After your dog returns home, the second Transfer/Training Session will be conducted at your house or in a public setting depending on your main goal/objective. A \$15 traveling fee for more than 20 miles from my home (calculated by Google maps) will apply.

Good Dog! Training, LLC reserves the right to decline enrollment and/or acceptance, or may terminate the B&T agreement at any time, for any reason.

Agreed upon Board and Train period will be:

From drop off date: _____

To pick up date: _____

Specific times to be pre-arranged between Client and Trainer.

FEES:

B&T fees range from \$80 to \$125/day. Consult with Lisa Mallory for an individualized quote.

Fee for Client dog per day: _____

Number of days : _____ (X) Fee _____ = _____

Deposit of \$200 due at least two weeks prior to B&T appointment with 50% of the remaining fee required at time of drop off, and remaining due at pick up.

Dogs left 24 hours past the time of pick-up with no other prior arrangements made will be considered abandoned and the case will be turned over to Animal Control for prosecution under the law. Dogs will remain at my home until owner is located and all fees are paid, or adoptive home is found.

List of items left with dog to be returned: _____



Thank you for your interest in Good Dog! Training, LLC