



## Octorara Athletics

226 Highland Rd, Atglen, PA 19310  
Gregory Fantazzi, Athletic Director

4/29/2024

Athletes & Parents:

We are excited to announce that we are now offering the convenience of online registration through Arbiter Registration, formerly known as FamilyID, which is now part of the ArbiterSports ([www.arbitersports.com](http://www.arbitersports.com)) family!

Arbiter Registration is a secure registration platform that provides you with an easy, user-friendly way to register for our programs, and helps us to be more administratively efficient and environmentally responsible. When you register through Arbiter Registration, the system keeps track of your information in your profile. You enter your information only once for each family member for multiple uses and multiple programs. You may register for athletics starting **May 1st, 2024**.

Registering as a new user on Arbiter Registration is simple. **Follow these steps:**

**First, create and activate your Arbiter Registration account (PARENTS MUST USE THEIR EMAIL FOR ACCOUNT CREATION NOT STUDENT'S).**

1. If you have not already done so, [create an Arbiter Registration account here](#).
2. After you sign up for an account please check your inbox for an Activation Email from Arbiter Registration. You'll need to click the link in that email to activate your account.
3. Once you have activated your account, you will be ready to register for our program! [Please click here to read a help article on how to register for the first time](#). Reminder, in order for your student to be cleared for sports, you must upload a copy of the PIAA section 6- physician physical form. **This must be completed by a physician**. Then, it needs to be scanned and uploaded to the appropriate place on your students registration form!

**For credit or debit card payment through Arbiter Registration (Stripe):**

4. Click the blue **Pay & Submit** button or **Submit** button (this button is for if you wish to pay later).
5. On the next screen, select **Proceed to Payment** to be directed to the payment processor (*Stripe* )
6. In Stripe, you may use a credit or debit card to process your payment. Input the cardholder's full name, the card number, expiration date and CVC code.
7. After you click **Pay**, you will receive a completion email from the payment processor confirming your payment and an email from Arbiter Registration confirming your registration.

At any time, you may log in to Arbiter Registration at [www.arbitersports.com](http://www.arbitersports.com) to update your information and to check your registration(s).

To view a completed registration, select the **Registrations** tab in the blue menu bar at the top of your screen.

**Support:**

If you need assistance with registration, contact ArbiterSports at: [support@arbitersports.com](mailto:support@arbitersports.com) or 800-311-4060.

Phone support is available Monday through Friday 6 AM – 5PM MST, Saturday 8 AM – 4PM MST\* and Sundays 10 AM – 6PM MST\*

*\*Saturday and Sunday phone hours are for Arbiter Registration calls only. All other support issues are supported via email.*

You can also reach out to the Athletic Office if you need help.