



Fabricator of Automated & Custom Window Coverings

LIFETIME LIMITED WARRANTY FOR CUSTOM ROLLER SHADES

Porter Preston proudly extends a lifetime-limited warranty on the enclosed product to the original retail purchaser as long as the product remains in the original window.

WARRANTY COVERAGE

- Entire product against manufacturing defects (i.e., a flaw in the product design, materials or workmanship that causes the product to no longer function).....**Lifetime**
- All fabric (except laminated shades).....**5 years**
- Somfy products.....**5 years**

NOT COVERED

Normal wear and tear

Any product that fails due to:

- abuse
- exposure to salt air
- improper installation
- accident
- extraordinary use
- improper operation
- alterations
- improper cleaning
- misapplication
- damage from pets/insects
- improper handling
- misuse

Any product that, with the

- passage of time, has:
- loss of color intensity

Costs associated with:

- product removal
- transportation to and from the retailer
- brand label removal
- product remeasure
- incidental or consequential damages
- product reinstallation
- shipping

In the event there are multiple shades in the same room, only the defective shade will be replaced.

If damage occurred during shipping, call 1-203-753-1113 and report within 14 calendar days or else you may be denied credit for your damaged product.

Any unauthorized returns will not be accepted.

THIS SHALL BE YOUR SOLE REMEDY UNDER THIS LIMITED WARRANTY.

If this product is found to have a manufacturing defect in materials or workmanship, we will (at our discretion) do one of the following:

- repair the product
- replace the product
- refund the cost of the product
- Colors vary from lot to lot and may not exactly match sample swatch or previous purchases.
- Discontinued items or color selections will be replaced with the closest equivalent current product.

YOUR RIGHTS UNDER STATE LAW

This lifetime limited warranty gives you specific legal rights, and you may have other rights, which vary from state to state. Some states do not allow limitations on how long a warranty lasts, so the above limitations may not apply to you. No agent, representative, dealer, or unauthorized employee has the authority to increase or alter the obligation of this warranty. This lifetime limited warranty supersedes any previous versions.