

Braulia was referred to ATN by the Ealing Jobcentre and enrolled on Functional Skills English level 2 followed by Functional Skills Maths level 2. She came across as a hardworking individual who displayed high standards in all work undertaken and was also highly motivated with the ability to work on her own initiative.

She has never been in paid employment however has undertaken voluntary work as a Customer Service Adviser at Salvation Army for seven months and as a teaching assistant at Hammersmith college for a period of two weeks.

After completing above mentioned qualifications Braulia felt very confident and determined to pursue a career as a teaching assistant. She attended a face to face meeting with career's adviser at ATN where she had an in-depth discussion, which she found very useful. She managed to identify and analyse her personal strengths and weaknesses. The exercise on barriers to employment helped her to reflect on what her barriers were and how she would overcome them. A session with employment adviser was also arranged that empowered her with CV writing and interview skills. A result of meeting both the career adviser and employment adviser enabled her to have a clear idea in terms of how to achieve her goal to work as a teaching assistant.

Braulia applied for a voluntary position at ATN and had an interview with the manager. She was successful at the interview where she demonstrated her newly found confidence, her passion for helping learners and her knowledge.

She volunteered for a period of seven months showing her dedication and was rewarded with an offer of paid job at the end of July 2018.

Braulia said, "ATN has been a very important part of my life. I had the privilege to improve my skills, confidence and self-esteem. Words are not enough to describe what this organisation means to me. I first started as a student and now I am an employee. ATN is one in a million!"