

Class Registration, Cancellation & Refund Policy for Slip Stitch Needlecraft

Registration for Classes, Private Lessons and Workshops must be paid for in full in order to reserve a space; partial payments are not accepted.

Class Size: With the exception of private lesson, we require a minimum of 3 participants to conduct a class. If we do not meet the minimum registration, we will notify you no least than 48 before class time, and issue a refund or the option to reschedule.

Class Times: Please arrive at least 15 minutes before the scheduled class time to shop for your class materials. If you are up to 30 minutes late due to extenuating circumstances, we will do our best to accommodate you; however, we reserve to right to reschedule your participation. **If you are more than 30 minutes late, you will forfeit your class fee.**

Class Materials: Yarn for classes and workshops must be purchased in store; please bring your hooks and other notions to class.

Skill Levels: Please ensure you meet the prerequisite skills, which are listed in the class description. Upon commencement of class, we reserve the right to drop you from the class if you do not meet the required skill level, and you will receive a 50% store or class credit.

Homework: Some multi-session classes include homework. We reserve the right to drop you from the class if you have not completed the homework assignment, and you will receive a 50% store or class credit.

Please note that store and class credits are valid for six months from date of original purchase, and are non-transferrable.

Cancellations of classes, private lessons and workshops: If you cancel up to one week in advance will be issued a full refund or store credit. If you cancel up to 48 hours in advance, you will receive a class

credit. **You will forfeit your fee(s) for cancellations less than 48 hours in advance.**

We ask that class participants refrain from wearing fragrance as others may be allergic.

Please contact us at 347-789-5371 or slipstitch@optimum.net for more info.