



DELTA DISABLED PILOTS AND SURVIVORS ASSOCIATION

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NEWS RELEASE

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DELTA IS TRANSITIONING TO A NEW PAYMENT SYSTEM

Delta is in the process of transitioning the payment of certain benefits to a new computer system known as SAP. Unfortunately, errors occur sometimes during such a transition. For example, errors occurred in Medicare part B reimbursement (which is applicable only to pilots who retired or disabled before the 1996 contract and their survivors) when that benefit payment was transitioned to SAP earlier this year.

D&S Plan benefits, including Long Term Disability (LTD) benefits and Monthly Income Survivor Benefits (MISB) will be transitioned to SAP in July. It would be prudent for all recipients of LTD and MISB benefits to check that the appropriate benefit has been paid in July and August. The most effective method of ensuring the correct payment of benefits probably is to monitor direct deposits in the bank or institution that receives your benefit payment.

Delta will be sending an email to employees and retirees in early July to explain the advantages of the new system. One notable advantage will be that corrective back payments can be processed by direct deposit rather than the current system of manual checks.