

TIPS FOR STORM DAMAGE - From Nancy Capella, MEM Property Management

Please keep a note of issues so they can be sent to me if a common area problem or personal issues for your insurance company. Take photos if possible.

For those experiencing issues with water in your basement, one of the vendors we've used previously was Servpro. You can find their information for a nearby Servpro on the Internet. You may also try any water remediation service companies. I would suggest taking pictures and videos of the water in your basement in case you have to contact your homeowners insurance. I would also suggest contacting them as soon as possible as I'm sure they will be overwhelmed and the sooner you get on their schedule, the better.

Another important note, please realize they may not be able to get to you today or tomorrow because of the surrounding flooded areas. Of course, in the event of an emergency fire, ambulance and police will always be able to get to you.

Should you have any appointments scheduled, I strongly urge you to reschedule until next week. From what I witnessed on the road trying to get there, traveling may be impossible over the next couple of days.