



Paris, Gouvieux-Chantilly
“The Ultimate Romance Package”
Starting at \$2,474 per person

- ◆ Hotel accommodation for 6 nights
- ◆ Daily buffet breakfast
- ◆ Bouquet of flowers at hotel in Paris
- ◆ Private guided walking Polaroid tour of Saint Germain, Montmartre or Marais area
- ◆ Dinner and Show at Paradis Latin (NEW)
- ◆ Afternoon Tea at Angelina Tea Room
- ◆ Cheese and wine workshop, including visit of cellars accompanied by an English-speaking fromager, and tasting of seven aged cheeses and two glasses of wine
- ◆ Behind the scenes guided tour of the Opera Garnier, followed by dinner with a performance from the Opera singers
- ◆ Private transfer from Paris airport to hotel in Paris
- ◆ Private transfer from Paris hotel to chateau in Gouvieux-Chantilly
- ◆ Private transfer from chateau in Gouvieux-Chantilly to Paris airport
- ◆ E-voucher for special gift with in-store purchase at Galeries Lafayette
- ◆ Document holder and luggage tags
- ◆ Hotel taxes and service charges

***price is based on double occupancy.**

**Call 908-229-1053 or email Michele@fratelliandcompany.com
for a quote or more information.**

Excludes:

- ◆ Airfare, Airport taxes & Fuel Surcharges
- ◆ Visa upon arrival (and upon re-entry) if required
 - ◆ Tips and Personal items
 - ◆ Travel Insurance
 - ◆ Optional Tours

FOR FURTHER INFO CALL
Fratelli & Company Group Travel
E-mail — michele@fratelliandcompany.com — tel. 908-229-1053
Please fill in all areas and sign the last page of application.

Land Package - starting at \$2,474. per person (double occupancy)
For Airfare — We are happy to help you procure your airfare. Please contact us for assistance

Price quoted is based on payments made by check or cash only. **For credit cards please add 3.50%**

RETURN THIS FORM WITH YOUR DEPOSIT — PLEASE PRINT CLEARLY

The Ultimate Romance Package—Paris, Gouvieux-Chantilly _____

Name as it appears on passport: _____ Male _____ Female _____

Street Address: _____

City/State/Zip: _____

Home Tel: _____ Mobile or Work Tel: _____ Email: _____

Date of Birth: _____ Place of Birth: (City, State, Nation) _____

US CITIZENS

U S Passport #: _____ Expiration Date: _____

FOREIGN NATIONALS

Foreign Passport # _____ Expiration Date _____ Alien Registration # (Green Card) _____

If you DO NOT have a passport at this time, please indicate, then provide to the tour operator/tour organizer with the passport info ASAP.

I wish to room with: _____

Single Supplement Fee \$TBD

MAKE CHECKS PAYABLE TO:

Fratelli & Co. GTC, 26 Pill Hill Road, Bernardsville, NJ 07924

\$250. Per person. Deposit due with this application
Balance in Full Due 60 days prior to departure date.

Will you be taking Travel Insurance? It is recommended. Yes ____ / No ____ Your travel professional can assist you.

EMERGENCY CONTACT INFO: Please provide one or 2 Names and telephone numbers in case of an emergency.

1. _____

2. _____

(Optional) Do you have any **SEVERE** FOOD or MEDICATION ALLERGIES: - Please list below or on separate sheet.

1. ACCEPTANCE:

The purchase/payment of any travel services offered by Central Holidays constitutes a contractual arrangement between the Passenger and/or Travel Agent (all together as “You”) and SGI US LLC (dba CENTRAL HOLIDAYS & affiliated brands) (“Central Holidays”) and represents your acceptance of SGI US LLC Terms and Conditions (“Terms and Conditions”). You are required to read and acknowledge the Terms and Conditions on our website before making any reservation with us. Payment of deposit and/or final payment will be considered as full, explicit and implicit acceptance of our Terms and Conditions herein reported and fully disclosed on our website. Each Passenger understands that Central Holidays will be accepting that Passenger’s reservation in trust upon such Passenger’s acceptance of the Terms and Conditions as outlined in this brochure and on our website.

2. TOUR PRICES/PRICE GUARANTEE:

Prices are based on official rates of exchange at the time of printing. Once we have received your full payment for any program/reservation, the price is guaranteed. Optional air transportation is not included (unless otherwise noted). However, if optional air transportation is purchased, then the fuel surcharge, all security fees, airport taxes and fees and/or any other governmental or local taxes and fees will be included. Airfares provided at the time of deposit are subject to change until full payment is received and ticket is issued. Some airfares may require instant purchase and are subject to the respective airline’s regulations, terms and conditions of purchase. We strongly recommend you purchase air transportation through Central Holidays.

In case of a human or computer billing error, we reserve the right to re-invoice for the correct amounts. A full refund will be made to passengers not willing to pay increases, provided the passengers' written cancellation is received by us (Central Holidays), in writing, within 5 business days after price increase notification. We do not itemize costs of individual services included in an itinerary.

3. PAYMENTS & CANCELLATIONS:

3.A. DEPOSITS:

A \$250.00 per person non-refundable deposit is required at the time of booking and NO request will be acted upon until a deposit is received (Acceptance clause 1.). Additional deposits or payments might be needed as required by the supplier of service (Villa Rental, Cruises, Lodges, exclusive venues, etc.). We honor most major credit cards. No third-party credit cards will be accepted. In addition, we also accept personal checks or agency checks. Payment of the deposit indicates you have read and accepted the Terms and Conditions also found on our website (www.centralholidays.com). Your booking is not confirmed until the deposit has been processed by Central Holidays and you receive a confirmation invoice.

3.B. FINAL PAYMENT:

Final payments are due 60 days prior to commencement of first service or as indicated upon initial reservation. This timeline may vary based on suppliers’ provisions. Passengers will be advised at time of booking of payment requirements and obligations. If payment is not received by the determined due date, Central Holidays reserves the right to re-price or cancel the booking and will apply the assessed cancellation penalties accordingly. Please note that Terms and Conditions can change and deposits and final payment represents your acceptance of the Terms and Conditions.

Final payment with credit cards requires our signed Credit Card authorization form (except for online bookings), duly signed by the credit card holder. Other restrictions may apply.

3.C. LATE /LAST-MINUTE BOOKINGS:

Reservations made within 35 days of departure date constitute late or last-minute bookings. For all late or last-minute bookings, payment in FULL must be made within 24 hours of booking by certified check, wire transfer or credit card and are subject to a late-booking fee (\$35.00), plus any additional processing or mailing costs to ensure timely document delivery. Last-minute bookings will incur a 100% cancellation penalty.

3.D. LATE PAYMENTS:

Payments made after the due date are subject to applicable Cancellation Fees plus a \$50.00 reinstatement Fee.

3.E. CANCELLATION PENALTIES & CHANGE FEES

Deposits, Airfares and Travel Insurance (Travel Protection Plan) are 100% non-refundable and non-transferrable.

For Land-Related services on Escorted tours, customized FIT packages, Hosted packages and Independent customized packages:

- Cancellations received more than 60 days prior to departure date: Booking deposits, in addition to any and all other expenses already incurred on behalf of the Passenger, are non-refundable. Such other expenses include, but are not limited to, airline tickets, non-refundable deposits, full payments tendered for hotel accommodations, and transportation services.

- Cancellations between 59 and 46 days of departure date: The cancellation penalty is 25% of the cost of the land package. Booking deposits, in addition to any and all other expenses already incurred on behalf of the Passenger, are non-refundable. Such other expenses include, but are not limited to, airline tickets, non-refundable deposits, full payments tendered for hotel accommodations, and transportation services.

- Cancellations between 45 and 31 days of departure date: The cancellation penalty is 50% of the cost of the land package. Booking deposits, in addition to any and all other expenses already incurred on behalf of the Passenger, are non-refundable. Such other expenses include, but are not limited to, airline tickets, non-refundable deposits, full payments tendered for hotel accommodations, and transportation services.

- Cancellations between 30- 15 days of departure date: The cancellation penalty is 75% of the cost of the land package. Booking deposits, in addition to any and all other expenses already incurred on behalf of the Passenger, are non-refundable. Such other expenses include, but are not limited to, airline tickets, non-refundable deposits, full payments tendered for hotel accommodations, and transportation services.

- Cancellations 14 days or less prior to departure date: The cancellation penalty is 100% of the cost of the land package. Booking deposits, in addition to any and all other expenses already incurred on behalf of the Passenger, are non-refundable. Such other expenses include, but are not limited to, airline tickets, non-refundable deposits, full payments tendered for hotel accommodations, and transportation services.

- No refunds will be made on any unused portion/services of any tour package.

Rail Tickets: Rail Tickets and Rail Passes (Electronic and paper tickets) are non, non-transferable, and cannot be exchanged without penalties once issued, nor replaced if lost.

Airfares: Contracted airfare as well as published airfare cancellation fees vary according to the airline/carrier. Fees will be communicated at time of cancellation.

Cruises: Requirements for deposits and cancellations will be communicated at the time of booking and/or cancellation accordingly.

Villas/Castles & Home Rentals: Requirements for deposits and cancellations will be communicated at the time of booking and/or cancellation accordingly.

3.F. CHANGE FEES

A \$50 per person fee will be assessed for each change made on deposited bookings up to full payment due date. This includes changes made to Passenger's name, hotel, departure/return dates, itinerary and air or ground transportation in addition to suppliers’ applicable fees. A change of tour date and name changes on any tour package service within full payment date is treated as a cancellation/ Re-book with corresponding applicable Fees and rate differentials. In addition, any changes to the Airline reservation, at any time, is subject to availability, Fare changes, additional Fees and Charges as imposed by the respective airlines/carriers.

4. INVOICING:

You are responsible for verifying everything on the provided invoice is accurate and complete, including dates of travel, options selected, and that each name and information matches the traveler's passport (travelers' document). Central Holidays cannot accept financial responsibility or any other responsibility for non-reported inconsistencies and errors.

Changes are subject to additional Fees, Charges and Fare changes as stated above (3.F). In case of billing errors, Central Holidays reserves the right to re-invoice you with correct pricing.

5. TRAVEL/ TOUR SERVICES:

5.A. AIRFARES

Central Holidays offers the following airfares:

- CONTRACTED AIRFARES

Contracted Airfares allow flexibility if You want to make changes to your vacation schedule prior to ticketing. Once ticketed, any changes or cancellations are subject to penalties which vary per airline carrier. Penalties of up to 100% of the airfare may apply. Other fare restrictions may apply.

PUBLISHED AIRFARE

Published airfares may offer additional airline options, nonetheless, they carry more restrictions. Full payment plus a non-refundable service fee (approximately \$75 per person) is required and will be included in the quote at the time of booking for published airfares booked in conjunction with a Central Holidays vacation. Once booked, published airfare is non-changeable, non-refundable after 24 hours from purchase and subject to fare increase and carriers’ terms and conditions of purchase.

No airfares, taxes and fuel surcharges are confirmed/guaranteed until final payment is received. Any variations will be the passenger’s responsibility until final payment is received.

It is the passenger's responsibility to reconfirm all flights 72 hours before flight date/time. Should the airline request, for any reason whatsoever, an unexpected issuance of air tickets, they must be immediately paid in full, regardless of any previous notification to passenger.

Contracted airfare as well as published airfare change and cancellation fees vary according to the airline used and are based on the carriers’ terms and conditions of purchase. Fees will be communicated at the time of cancellation.

Once the airline ticket has been issued, its cancellation penalty amount will be in addition to the LAND and/or LAND & CRUISE cancellation fees. (3.E)

NOTE: In all instances, regardless of the airfare used, "NO SHOWS" are non-refundable.

LIMITATION OF RESPONSIBILITY:

Central Holidays is not responsible for the cancellation fees of airline tickets issued by companies other than ourselves, even if we cancel a departure for any reason whatsoever, including a cancellation of a pledged departure for lack of participation or force majeure. Consult with our experienced reservations staff, your travel agent or the airline for the applicable penalties and/or restrictions. We strongly recommend purchasing air through Central Holidays.

Due to the fluctuating restrictions, protocols and regulations imposed by local governments and international destinations to curb the spread of the global COVID-19 pandemic, Travel verification processes and requirements are the sole responsibility of the Passenger. Local, government and other information resources are readily available and constantly updated online.

5.B. VILLAS

Requirements for deposits, fees and cancellation policies vary by property based on arrival dates and length of stay and will be communicated at the time of booking via a Rental Agreement.

5.C. CAR RENTAL

Car rental reservations included in your package are confirmed based on vehicle's category, not model.

Please note that the following personal documents must be available at the time of Car rental Pick-Up and signing the Rental Agreement:

- Valid CREDIT CARD (Cardholder must be the main driver). Debit Cards are not accepted.

- Valid International Driving Permit is highly recommended and can be obtained by filling out a AATA IDP application. <https://www.dmv.org/international-driver-permits.php>. The International Driving Permit (IDP), is a document that, along with your valid home driver's license, allows you to legally drive a motor vehicle while abroad.

- Valid Passport (Driver)

Car Rentals are subject to the car rental company Rental Terms and Conditions and signed Rental Agreement.

5.D. RAIL TICKETS

Rail prices included in our programs are based on either First Class or Tourist Class. Please refer to individual programs and "Included Features". Train schedules & fares are subject to change.

Fares will be confirmed upon purchase/confirmation and ticket issuance. Any differences prior to ticket issuance will be the travelers' responsibility.

Upgrades are available at a supplement prior to ticket issuance.

Seat Reservations: Your Rail Seat reservations are made simultaneously and seats are adjoining or as close as possible. Seat numbers do not necessarily follow numerical order. Open tickets do not include individual seating assignments.

5.E. CRUISES (except Greece cruise packages):

Cruise cabin assignments are run-of-the-ship based on the selected category.

CHILDREN CRUISE DISCOUNTS: Celestyal Cruises: Infants: from 3 months up to 1,99 years old sharing cabin with parents pay only port taxes. Children 2 to 11,99 years old in the same cabin with 2 paying adults, pay USD\$230.

All other cruise programs: Children discounts might be available and may vary depending on Cruise company policies and are subject to change at any time.

NOTE: In all cases, children must pay port taxes and fuel surcharges where applicable.

5.F. HOTELS

Hotels are classified according to government ratings, which vary from country to country. Such classifications and number of stars assigned have no corresponding value from one country to the next and may not reflect the expectations of US travelers. Accommodations are based on two persons sharing a double occupancy room with private bath or shower at the hotel selected or similar. A single room may be reserved at a supplement. In many cases, single rooms, though assuring privacy, are small and not as well situated as double room accommodations. In addition, rooms are assigned upon arrival based on current availability and may vary in size, amenities and location. Generally, triple rooms consist of two beds with a rollaway for a third party depending on the destination. This may not be comfortable for some Passengers. There might be destinations where air conditioning and heating may not be regulated according to U.S. standards. Some tourist-class hotels may have air conditioning available and some may charge a supplement. Additionally, in some countries; i.e., Italy - the services of heating and air conditioning are regulated by local laws. Central Holidays is not responsible for any inconveniences incurred related to heating and/or air conditioning.

5.G. ESCORTED TOURS

Our website and/or brochure display our preferred hotels' selection. However, hotels are not guaranteed. Central Holidays reserves the right to substitute hotels with hotels other than those listed on the itinerary pages. If a change becomes necessary for any reason, including alternate hotels for additional departures on the same date, or hotel location changes within or outside itinerary cities, the hotel substituted will be of equivalent quality to those shown. No refunds are provided for hotel changes and full cancellation penalties, as noted above, apply.

Transportation is provided by private, air-conditioned motor-coach or other conveyance as specified in the itinerary. Motor coaches will be equipped with lavatories; however, due to health protocols and operational restrictions – lavatories are only available for emergencies. Rest stops will be arranged to suit the needs of our Passengers. Central Holidays follows a mandatory, daily seat rotation on motor coaches and for the enjoyment of all Passengers, please adhere to the rules of the Tour Director regarding seat rotation as they are established based on current protocols for your safety and well-being. Alcohol consumption as well as smoking are not allowed on transportation exclusively provided by Central Holidays.

Non-Operation of Escorted Tour – Dates of pledged departures are based on historical seasonal data. Cancellation of any tour for any reason will be advised at least 45 days prior to the tour's departure. Central Holidays will offer alternate departures or other type of travel arrangements including private services. If Passengers do not accept the alternate offers, Central Holidays will offer a future Travel Credit. Central Holidays is not responsible for any costs related to the issuance and/or cancellation of airline tickets which are not purchased directly from Central Holidays including but not limited to airline tickets, travel insurance or visa fees. Voluntary cancellations due to political instability, acts of terrorism, government intervention or U.S. State Department warnings will be subject to the above terms.

FUTURE TRAVEL CREDITS: Future Travel Credit ("FTC") is valid for 18 months, unless Central Holidays extends the expiration period in writing. The FTC is transferable to friends and family with written authorization from the FTC holder. The FTC may be redeemed by booking travel to any of our destinations through any of our brands (Journeys and Group Travel Experiences). The FTC cannot be refunded and has no cash value. All redeemed FTC reservations are subject to all of Central Holidays' Terms and Conditions. Restrictions may apply for group travel.

TOUR SERVICES: At times, last minute changes on an itinerary or services are necessary for reasons (weather, strikes, acts of God or government, acts of terrorism or the threat thereof, force majeure, war, quarantine, epidemics or the threat thereof, criminal activity, etc.) beyond Central Holidays' control. Central Holidays is not responsible for any additional costs related to these changes.

TOUR PARTICIPANTS (Escorted Tours):The age limit on ESCORTED TOURS is 8 years old. There is no age limit on Private Escorted tours.

LAND ARRANGEMENTS: Passengers with disabilities requiring travel with a wheelchair must be accompanied by a qualified assistant who assumes total responsibility for the passenger with disabilities well-being.

NOTE: Although Accessibility is continuously improving, each international destination and city is different. Some transportation services (including motor coaches), visited sites, River Cruises and hotels might not be equipped with wheelchair ramps and other accessibility features. We cannot be held responsible if ramps are not available. We strongly recommend inquiring at the time of booking.

To assure congenial membership, we reserve the right to accept or reject any person as a tour participant and to expel from the tour any Passenger(s) whose conduct is deemed incompatible with the interest of the tour group. Any incurred expenses will be charged to the expelled tour Passenger(s).

TOUR ESCORT: A professional English-speaking Tour Director accompanies each ESCORTED TOUR. An Egyptologist accompanies tour programs in Egypt and during Nile cruises. Tour Director will not accompany while cruising in the Mediterranean.

5.H. SIGHTSEEING & OPTIONAL EXCURSIONS

Sightseeing is included as per "Included Features" (on Escorted programs) and is under the direction of licensed local guides where required. Entrance fees to all places visited are included where indicated. During local or national holidays or special events, peak seasons, on Sundays, and during religious occasions, certain facilities such as museums, churches, restaurants, sightseeing tours, hotels and shopping may be limited or not available. Whenever possible, we reserve the right to vary the sequence of sightseeing and/or to re-route or substitute the sightseeing. In either case, the itinerary content will be maintained although the sequence of the services may vary. Central Holidays is not responsible for any closures, necessary itinerary changes, or limited services for any reason including but not limited to variable safety and health protocols restrictions (subject to change). Optional excursions are offered in most cities and your tour director and/or local representative will advise you of the optional excursions available to you, all of which must be purchased locally.

There are no refunds for any unused portion of the excursions.

5.I. TRANSFERS

Except where indicated, transfers to/from arrival and departure city airports ARE NOT INCLUDED, but can be provided for a fee. Travel Agents/Passengers are fully responsible to communicate any flight, time & routing schedule change via an email to Central Holidays. A change fee will be applied for each schedule change. No refund or credit shall be issued for any missed transfers resulting from incorrect flight information and/or delays beyond the standard waiting period (one hour). When included, transfers for Escorted Tours have no cash value.

NOTE: Transfers to/from Rail Stations are not included, unless otherwise indicated.

There are no refunds for any unused transfers.

5.J. MEALS

Meals are included as indicated under "Included Features" of each program and have no cash value.

There are no refunds for any unused meals.

6. TRAVEL INFO & RESTRICTIONS

A. AIR ARRANGEMENTS

SEAT ASSIGNMENT AND SPECIAL REQUESTS: Requests for meal requirements, special services and frequent flyer miles (subject to specific airlines rules and availability), are at the sole discretion of the airline; please contact the airline directly to make the necessary arrangements. Some airlines require tickets to be paid in full in order to request special services and seating.

As a courtesy to the Passenger - once the airline tickets are paid in full and following the rules of the airlines - if possible, we can provide air seat assignments. Please note that - as per airline rules

- these seat assignments are not guaranteed. The airline has the right to modify and reassign, at their own discretion, the seats already assigned and reassign them at check-in time. Central Holidays is not responsible for and will not accept any complaint related to these airline procedures.

Some airlines are charging additional fees for seat reservations. These fees - if applicable - are at charge of the Passengers and are never included in our quotations. Once you have checked in, is your responsibility to work with the airline directly to reach your final destination or to make any alternate arrangements including possible changes on the return portion of your trip.

In case you miss your flight or a connection, you must work with the specific airline and make all the possible arrangements to reach your final destination.

Central Holidays is not responsible for any additional expenses you may incur because of flight cancellations, flight delays or rescheduled, missed flights after airport check-in.

B. OWN FLIGHT ARRANGEMENTS:

If you purchase your own flight tickets from companies other than Central Holidays, Central Holidays is not responsible for the cancellation fees of air tickets if Central Holidays cancels a departure for any reason whatsoever, including a cancellation of a pledged departure for lack of participation or force majeure. If you wish to purchase your own flight tickets with a third party, we suggest you purchase airline tickets that allow you to make changes or cancellations of flights subject to minimum penalties – none of such penalties are the responsibility of Central Holidays.

6.B. VISA & PASSPORTS

U.S. Citizens require a valid US passport to travel overseas. Non-U.S. citizens should consult their travel agent or consulate. All Passengers are responsible for ensuring they have the proper travel documents and **MUST CHECK** with the respective consulates or visa agency to determine whether any visas are required. Passengers are also responsible for the validity of their passports and we suggest checking with U.S. Department of State Rules/Regulations. Central Holidays shall not be responsible for any passport and/or visa negligence on the part of Passengers.

6.C. BAGGAGE HANDLING

The passenger is required to check with their respective airline for baggage allowance size, weight and excess baggage fees. Portage is included at hotels **ONLY ON ESCORTED TOURS**, and includes handling of one normal-sized suitcase per person. Wheeled carry-on cases are considered a normal piece of luggage. Additional baggage will incur a charge of \$5 per piece per service, to be paid locally. In addition, Central Holidays is not responsible in the event that Passengers’ luggage or belongings become damaged or lost. Such occurrences must be promptly notified to and acknowledged by a recognized transporting authority in writing.

Airport/train station portage is not included, unless otherwise specified in your travel documents. Be prepared to carry your own suitcase on and off airplanes and trains and through airports and train stations. Regulations within most airports require travelers to handle their own luggage through customs.

Central Holidays is not responsible for additional fees imposed by air carriers for baggage, and these fees are not included in the air-inclusive vacation price. You will be required to pay these fees directly to the airline at check-in.

No responsibility is accepted by Central Holidays for loss of or damage to baggage or any of the traveler's belongings throughout the duration of the vacation. Travel Protection is highly recommended.

6.D. TRAVEL DOCUMENTS

Central Holidays’ communications and documentation are paperless. Thus, we will be issuing e-documents whenever possible. Printed documents will require an additional fee. Documents are sent out 2- 3 weeks prior to departure date provided payment in full has been received in a timely fashion. We can only deliver paper documents to physical addresses and not to P.O. Boxes. Overnight, Special Delivery, Saturday Delivery and shipments outside the continental USA are subject to additional shipping fees. Added fees are applicable if the issuance of documents is requested earlier than proposed.

It is the responsibility of the Travel Agent/Passenger to review the shipping address for accuracy prior to documents being sent.

Due to the fluctuating restrictions imposed by local governments and international destinations to curb the spread of the global COVID-19 pandemic, Travel Documents verification processes and requirements are the sole responsibility of the Passenger. Local, government and other resources are readily available online as well as on airline websites.

6.E. GRATUITIES

Gratuities for your Tour Director, Local Hosts, Local Guides, driver, ship's crew and all other service personnel are not included in the vacation price (unless otherwise noted in pricing details) and are discretionary.

7. REFUNDS & COMPLAINTS

All inquiries must be received in our Customer Relations Department either by email or USPS to our offices within 30 days after scheduled return date and will be promptly acknowledged. However, related processing, verifications and settlements may take up to 60 days or longer. You are responsible for documenting potential claims at the Point of Service in order for claim/refund consideration. No refunds will be made on any unused portion/services of any tour package (3.E). Complaints regarding a hotel's standards or amenities should be addressed directly with the hotel's management (Point of Service). Refunds are not normally considered by hotels if they were not given an opportunity to address those complaints locally.

Airline flight cancellations and delays for any reason are not the responsibility of Central Holidays. The refund/reservation requirement for airlines does not apply to tickets booked through third party agents.

Whenever applicable and possible, refunds are processed in the same form of payment received. These terms may not be changed by anyone other than an authorized representative of Central Holidays and must be documented in writing. Central Holidays is not obliged to guarantee promises (written or verbal) made by local hotel staff, tour guides, or any other persons not under direct employ of Central Holidays.

8. MISCELLANEOUS TERMS AND CONDITIONS

8.a. Waiver of Responsibility:

Central Holidays, a division of SGI US, LLC, 250 Moonachie Road, Suite 300, Moonachie, NJ 07074, its and their employees, shareholders, officers and directors (collectively, "Central Holidays") does not own or operate any entity which is to or does provide goods or services for your trip, including, for example, lodging facilities, transportation companies, guides or trip leaders, food service providers, equipment suppliers, ground operators, etc., including, without limitation, various entities which may utilize the Central Holidays name. Central Holidays is not responsible for any negligent or willful act or failure to act of any such person or entity nor for any act or inaction of any other third party not under its control. Without limitation, Central Holidays is not liable for any direct, indirect, consequential, or incidental damage, injury, death, loss, accident, delay, inconvenience or irregularity of any kind which may be occasioned by reason of any act or omission beyond its control, including, without limitation, any willful or negligent act, failure to act, breach of contract of any third party such as an airline, train, hotel, whether or not it uses the Central Holidays name, which is, to, or does supply any goods or services for this trip. Central Holidays is not responsible for any loss, injury, death or inconvenience due to delay or changes in schedule, travel restriction, overbooking or downgrading of accommodations, insolvency, or default of any third party, attacks by animals, sickness, the lack of appropriate medical care, evacuation to same, if necessary, weather, strikes, acts of God or government, acts of terrorism or the threat thereof, force majeure, war, quarantine, epidemics or the threat thereof, criminal activity, or any other cause beyond its control.

8.b. Department of State Warnings

In the case of a government issued warning, we will provide our utmost consideration to the severity of the warning and accomplish everything possible to safeguard the well-being of our passengers. We reserve the right to evaluate each booking on a case-by-case basis for potential refund/cancellation fees, re-scheduling of tours or itineraries and postponements. Be aware that during your participation on vacations operated by Central Holidays, certain risks and dangers may arise beyond our control, including but not limited to: the hazards of traveling in undeveloped areas; travel by boat, train, automobile, aircraft, or other means of transportation; forces of nature; political unrest; acts of lawlessness or terrorism; and accident or illness in remote regions without means of rapid evacuation or medical facilities. Central Holidays assumes no liability regarding provisions of medical care or the adequacy of any care that may be rendered. While Central Holidays will use its best efforts to ensure that adequate measures are taken, by agreeing to participate in a vacation and/or optional excursions, you agree you will hold Central Holidays harmless regarding any provision of medical care or the adequacy of any care rendered. Central Holidays is not responsible for such risks and dangers that may arise beyond our control. Payment of your deposit indicates you accept these risks and dangers and agree to hold Central Holidays harmless for such.

8.c. Errors and Omissions:

Payment of deposit and/or issue of final documents shall be deemed your consent to the Terms and Conditions herein. Each passenger understands that Central Holidays will be accepting that passenger’s booking in trust upon such passenger’s acceptance of the Terms and Conditions as outlined in this brochure and our website. Terms and Conditions listed are those in effect at time of printing and will remain until replaced. Any new or re-issue of Terms and Conditions will replace all previous versions. No person, other than an authorized representative of Central Holidays is authorized, by a document in writing, to vary, add or waive any term or condition in this brochure, including any term or condition set forth in the preceding provisions.

All transport onboard ship is provided subject to the terms and conditions of the Passenger Contract that you will receive with your final documentation. The Passenger Contract on cruise ships is governed by international law and may be subject to the Athens Protocol on Limits of Recoverable Damage as determined by the International Monetary Fund.

NOTE: CENTRAL HOLIDAYS IS NOT RESPONSIBLE FOR ANY TYPOGRAPHICAL OR PRINTING ERRORS FOUND IN OUR BROCHURE OR ON OUR WEBSITE.

8.d. ARBITRATION:

Any controversy or claim arising out of or relating in any way to these Terms and Conditions, to this Tour Agreement, to these brochures, or any other information relating in any way to the trip, or to the trip itself shall be resolved exclusively by binding arbitration in Moonachie, New Jersey in accordance with the commercial rules of the American Arbitration Association then existent. In any such arbitration the substantive (but not procedural) law of New Jersey will apply. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

I have read terms and conditions of the tour and accept them. I represent I am not physically or emotionally challenged and I am able to meet the physical demands required by this tour.

signature: **date:**