



# CHSUC ANNUAL REPORT



## COMMUNITY HEALTH SERVICES OF UNION COUNTY, INC.

***“Find a Need and Fill it, Find a Hurt and Heal it”***

### STAFF

Cindy Cole, RN: Executive Director  
 Dr. Gwen M. Perkins: Medical Director  
 Laura Alison, PA: Clinic Provider  
 Rebekah Mathis, PA: Clinic Provider  
 Amy Barnes, RN: Nurse Supervisor  
 Terry Boyle: Administrative Assistant  
 Martha Overman, RN: Clinical Nurse  
 Kristen Hildreth, RN: Clinical Nurse  
 Amy Parker, RN: Clinical Nurse  
 Sharon Collins, MOA: Diabetes Educator  
 Ashley Grimsley, RMA  
 Astrid Herrera-Farman, CNA: Spanish Interpreter  
 Kathleen Enamarodo Escoto, CNA: Spanish Interpreter  
 Yolotzin Gomez: Spanish Interpreter  
 Michele Sarno: Bookkeeper  
 Norris Pierce: Projects Manager

### BOARD MEMBERS

Jim Brewer: Chair  
 Dr. Roy Blank: Vice Chair  
 Jason Walle: Secretary  
 Clara Wiggins: Treasurer  
 Dr. Gwendolyn Perkins: Medical Director  
 Laura Alison, PA  
 Martha Allen  
 Surluta Anthony  
 Tony Keith, RN, BSN, MHA  
 Dr. Martin Kreshon  
 Brandon Reeves  
 Althea Richardson, Esq.  
 Carrie Stroud  
 Vint Tilson  
 Maxine Wally

### MESSAGE FROM THE EXECUTIVE DIRECTOR

Community Health Services (CHSUC) is filling a need every day, as we heal the hurt of a diverse patient base. For 38 years the clinic has grown and evolved into a well-respected and necessary part of this ever-growing community. This year, CHSUC Free Clinic programs assisted **4,093** uninsured individuals with **17,767** visits. CHSUC is a much-needed medical home for those who otherwise could not afford care. Even COVID-19 has not stopped our mission.

#### 2019 - 2020 REVIEW OF VISITS

STAFF: 2 FULL-TIME AND 10 CONTRACT

Community Clinics & Health Fairs:	371
Flu Shots:	1,110
Labs/POC:	3,057
Grocery Program:	311
Prescription Assistance:	4
Free Clinic:	4,017
Education:	2,737
Diabetic Supplies:	1,340
Translator-Provided Services	2,857
Behavioral Health	1,791
<u>Other Medical Services:</u>	<u>172</u>
<b>Total:</b>	<b><u>17,767</u></b>

“Healing the Hurt” has paved the way for affordable access to quality healthcare and medications, no matter the socio-economic status. The Value of Services (VOS) rendered to patients during the 2019-2020 program year reflects: for every **\$1.00** given by donors and grantors, **\$7.88** in services were provided. The total value of the services would have cost the patients **\$2,324,143** if the Free Clinic didn’t exist.

Thank you for caring for your neighbors when they need it most. Our partnerships, volunteers and collaborations are not only changing lives, they are saving lives. Together, we are making a difference!

*Cindy Cole, RN*

*Executive Director*

We're on the web: [www.chsuc.org](http://www.chsuc.org)

### Mission and Vision Statement

**Our Mission:** To provide a medical home for uninsured residents of Union and Anson County, living with acute and chronic illnesses.

**Our Vision:** A community in which all residents have access to quality healthcare, regardless of economic status.

### Goals for 2020-2021

- Offer Union and Anson County's uninsured adult residents an appropriate plan of treatment
- Provide education to equip patients with tools to self-manage their disease
- Successful outcomes as a result of therapeutic life-style changes
- Develop long-term healthcare solutions through community collaborations

### Services:

- Adult Free Clinic
- Diabetes Specialty Care
- In-house Lab Tests
- In-house Glucose Screenings
- Community-based Clinics
- Diabetes Education
- Prescription Assistance
- Nutrition Education
- Medication Education
- Health Awareness Seminars
- Diabetes Supplies
- Specialty Referrals
- Wellness Program (injections)
- Grocery Program

### Grant Funding and Donations provide:

- Primary Physician Care
- Lab Testing
- In-home Glucose Testing Equipment and Supplies
- 30-day Prescription Assistance
- Diabetes Education
- Follow-up Screenings
- Seasonal Vaccines
- Specialty Care
- Grocery Bags

CHSUC assists uninsured adult Union and Anson County residents (ages 18+) who are without a primary care physician. Eligibility guidelines require annual incomes at or below 200% of FPL.

CHSUC serves those with many untreated health complications, due to a lack of funds and access to free healthcare including a significant number of immigrants. The immediate intervention made possible by Point of Care (POC) laboratory testing decreases the number of emergency room visits by patients who are non-emergent; thus, driving down overall healthcare costs.

### We salute our volunteers

- ◆ During 2019-2020, 121 volunteers gave 6,021 hours of their time to assist our clients.
- ◆ Even through COVID-19's impact, Volunteers still stepped up to assist in our clinic.
- ◆ "Volunteering is a work of the Heart"



A special "Thank You" to: Dr. Gwendolyn Perkins, Dr. Roy Blank, Laura Alison, PA-C, Dr. Eric Ward, Dr. Howard Guthmann, Dr. Kevin Killian, Staff RN's, MOA's, Wingate University Faculty & Staff, SPCC, BD, AmeriCares, Heart to Heart, Sanofi, and Novo Nordisk for the support they have provided in the past year. Partnerships make our mission possible.

A "Grateful Acknowledgement" to: Braswell Trust, Sisters of Mercy, The Leon Levine Foundation, BCBS-NC, Foundation for the Carolinas, United Way, City of Monroe and Wingate University for the faith and trust you have in our mission to the uninsured adult population.

### CHSUC Revenue Sources 2019-2020

Corporate Contributions	\$121,481
Private Grants	\$215,872
United Way	\$92,244
Fundraisers, Donations, Contributions	\$40,500
Program Service Fees	\$34,049
Other Revenue/Business/Govt.	\$25,808