



211 helps you find local resources and support

To help keep you safe before, during and after wildfire safety outages, such as a Public Safety Power Shutoff (PSPS), Pacific Gas and Electric Company (PG&E) has partnered with the California Network of 211s.

2.1.1

211 is a free, confidential service. It provides support 24/7 to connect you with local resources to help minimize the hardships that may be caused by wildfire safety outages. The service also provides proactive outreach focused on emergency preparedness to those who rely on power for medical needs, have a disability, are in the aging population or have other needs.

ACCESS THE SUPPORT YOU NEED

Get assistance with creating an emergency plan and finding local:

- Portable backup power resources
- Accessible transportation and hotel accommodations
- Food and meal resources
- Bill assistance programs

GET CONNECTED

To prepare for potential safety power outages, we encourage you to reach out to 211 before one occurs.

You can also access local assistance and support at any time, in one of three ways:

- Call **211**
- Text "PSPS" to **211-211**
- Or visit [211.org](https://www.211.org)

LEARN MORE



To learn more about PSPS and additional resources to help you prepare, visit pge.com/psps.



For translated support in 240+ languages, call PG&E at **1-866-743-6589**.