



## Financial Assistance Programs Plain Language Summary

Financial Assistance for Emergency or Other Medically Necessary Care in a Minnie Hamilton Health System Facility.

Minnie Hamilton Health System (MHHS) is proud of its mission to deliver quality health care to all members of our community by offering financial assistance to those who qualify through Sliding Fee and Exoneration/Charity Care programs.

### Sliding Fee Program

MHHS provides the Sliding Fee Program for patients who meet the Federal Income Poverty Guidelines. Each patient's need for financial assistance is evaluated according to the level of his/her household income, facts and circumstances, such as reported income, assets, liabilities, expenses and other available resources. Our policies and applications are also available on our website <https://www.mhhs.healthcare/patient-resources.html> or you may view and download using the following links:

#### Sliding Fee Policy:

<https://nebula.wsimg.com/8aa27c0caf22bac147d775d267cef0b0?AccessKeyId=1164648FCAEEA44A4AC0&disposition=0&alloworigin=1>

#### Sliding Fee Application:

<https://nebula.wsimg.com/c154bb0e796ffe9b410db313d61283b5?AccessKeyId=1164648FCAEEA44A4AC0&disposition=0&alloworigin=1>

For additional questions regarding our Sliding Fee program, contact our program specialist via telephone **304-354-5971** or email [slidingfee@mhhs.healthcare](mailto:slidingfee@mhhs.healthcare).

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### Exonerations/Charity Care Program

MHHS provides healthcare to all persons regardless of ability to pay. In instances in which payment would inflict undue hardship on the patient, MHHS offers patients the ability to apply for Charity Care. This policy applies to all services offered by MHHS with exception of our Long Term Care unit or Daycare services. Patients may only apply for Charity Care one time per calendar year, unless approved by CFO or CEO.

Charity care discounts may be denied if patients are eligible for other funding sources such as a Health Insurance Exchange plan or Medicaid eligibility and refuse or are unwilling to apply for these sources. Our policies and applications are also available on our website <https://www.mhhs.healthcare/patient-resources.html> or you may view and download using the following links:

#### Exonerations/Charity Care Policy:

<https://nebula.wsimg.com/563887705544e81dc7963a759d96a3d7?AccessKeyId=1164648FCAEEA44A4AC0&disposition=0&alloworigin=1>

**Exonerations/Charity Care Application:**

<https://nebula.wsimg.com/48fee61b700d5dcd6ef44df783c110e0?AccessKeyId=1164648FCAEEA44A4AC0&disposition=0&alloworigin=1>

For additional questions regarding our Exonerations/Charity Care program, contact our program specialist via telephone **304-354-9708** or email [charitycare@mhhs.healthcare](mailto:charitycare@mhhs.healthcare).

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Individuals may apply for Financial Assistance Programs by mailing a completed application, along with proof of household income, to the above below or by bringing the application and proof of household income to any patient registration area of Minnie Hamilton Health System.

Minnie Hamilton Health System  
Attn: Financial Counselor  
186 Hospital Drive  
Grantsville, WV 26147

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MHHS offers insurance marketplace counseling to assist patients finding insurance coverage. A Certified Application Counselor is available to provide information to patients regarding various insurance options, applying, and enrolling for coverage in the Affordable Care Act (ACA) Marketplace and other insurance affordability programs. MHHS is a qualified hospital under the ACA for determination of presumptive Medicaid eligibility using the Modified Adjusted Gross Income methodology. Determinations are based on preliminary information, and a temporary medical card can be issued immediately for Emergency Room and other hospital visits. Contact our Certified Application Counselor for additional information regarding affordable insurance options via telephone **304-354-5972** or email [insurance.help@mhhs.healthcare](mailto:insurance.help@mhhs.healthcare).