



System Requirements

General Requirements

The Wise Owl Legal team provides on-shore support in Australia from 8:00 am to 5:00 pm, Australian Eastern Daylight Saving time.

Wise Owl Legal Software requires frequent updates to be applied. Due to this Wise Owl Legal Pty Ltd requires remote access to your server at the administrator level.

Installation

Wise Owl legal will usually supply a ready to go environment, either in a physical environment shipped to your premises, or a hosted environment stored in our secure Australian data-centre.

Should you wish to install Wise Owl Legal on your own server or obtain a dedicated server, please refer to our server requirements later on this page.

You **must** contact the Wise Owl Legal Helpdesk to confirm your server will be able to run Wise Owl Legal. We cannot guarantee Wise Owl Legal will run on your server without reviewing your purchase order or existing environment.

Minimum system requirements – for up to 6 users

- Operating System: Windows Server 2012 Essentials
- CPU: 2 cores, 64 bit RAM: 3.5GB (virtual), 4GB (physical)
- HDD: 50GB, Minimum RAID1 (mirroring for data security)
- Backup: Windows Server Backup to external HDDs (minimum 3 disks, 500GB in size)
- Internet: a broadband internet connection is required for verifying license, downloading updates and remote support
- Admin Access: administrative access is required for initial installation and subsequent updates
- Database: SQL Server 2012 Express Edition
- SSL Certificate: required for remote access

Recommended system requirements

For the best performance of your software or when you are using Wise Owl Legal software with more than six users, the Wise Owl recommends:

- Operating System: Windows Server 2012 R2 Standard
- CPU: 4 cores, 2GHz+, 64 bit
- RAM: 16GB
- HDD: solid state drive for system data
- HDD: 200GB+, RAID1 / RAID5 / RAID10
- Local Backup: ShadowProtect backup to external HDDs (minimum 3 disks, 1TB in size) OR network storage
- Remote Backup: ShadowProtect backup to remote location
- Internet: high speed broadband
- Admin Access: administrative access is required for initial installation and subsequent updates
- Database: SQL Express 2012 Standard Edition
- SSL Certificate: required for remote access