

Welcome to Singular Pediatrics, LLC

Singular Pediatrics L.L.C. aims to provide you with accessible, personal, high quality general pediatric care. Our goal is to promote the wellbeing of your child and to facilitate healthy transitions and optimum choices for your family.

Our services are comprehensive and include medical care for acute and chronic disorders, behavioral and developmental issues, growth and nutrition guidance, immunizations, injury prevention, travel planning, and age appropriate screening and wellness promotion.

We offer you the intimacy and personal care of a small practice with the backup of outstanding pediatricians for after-hours and weekend services.

Hours of Operation

We are open from 9 AM to 5 PM every week day. During afterhours and weekends there is always a pediatrician On-call. If your child is ill on a weekend day or after 5 PM, please call Singular Pediatrics at **617 209 3933**, and you will be given advice from one of our On-call pediatricians. These services are available 7 days a week, 24 hours daily. Unless it is a life threatening emergency, always call us first before going to the emergency room.

Partnerships to Deliver Outstanding Services

Our office team is comprised of Dr. Risko, Dr. Dollinger, Beth Therrien and Megaie Champagne, Margie Bischoff and Melanie McCarthy

Our On-call team consists of pediatricians from 3 Newton practices: *Dr. Vives and Dr. Sachs, Dr. Crowley from Chestnut Hill Pediatrics, Dr. Mansur from Pediatric Health at Chestnut Hill, Dr. Bukur-Doczy and Dr. Gonzalez from Newton Pediatrics.*

Dr. Risko is affiliated with all the major pediatric centers including Boston Children's Hospital, Beth Israel and Deaconess Medical Center, and Newton Wellesley Hospital. Dr. Risko is an Assistant Clinical Professor appointment at Harvard Medical School.

Sick Visits and Well Child Visits

We work hard to ensure that you have access to services when you need them. To schedule a same-day sick visit or a *well - child checkup*, please call us at **617 209 3933** between 9 AM and 5 PM. Since *well - child checkups* can be planned well in advance, we ask that you call us to schedule these visits as soon as possible. We can book visits up to a year in advance.

New Babies

We would like to see your new baby no later than 1 or 2 days after you go home from the hospital. The doctors at the birthing hospital will guide you about the exact timing of your baby's first visit. Please call **617 209 3933** before you leave the hospital to schedule your baby's first visit with us. You may also contact your

insurance company before you leave the hospital to inform them of the baby's birth and to request that the baby be added to your insurance.

Your Contact Information is Very Important

To best care for your child and family, we must have ways to reach promptly. Please be sure to let our front desk know your preferred phone number, changes in your address, email, or changes in your insurance. *Please sign up to use our portal.* You will be able to send us emails and other communications via the portal.

Insurances

We accept most insurance plans. Please check in at the front desk to ensure we accept your insurance before booking a visit. Some of the plans that we accept include: Aetna, Blue Cross Blue Shield, BMC, Cigna, Fallon Community Health Plan, Harvard Pilgrim Health Plan, Tufts and United Health Care.

Some insurance plans require that you explicitly choose a primary care doctor. If you need to choose a primary care doctor, please call your insurance company and tell them your pediatrician is:

Dr. Wanessa Risko at Singular Pediatrics LLC

Dr. Risko's NPI number is 159 8858 722

Dr. Julie Dollinger's NPI number is 1043285521

Singular Pediatrics NPI number is 181 132 2738 and **tax ID** is 46- 356 7569.

Fax number is 857-404-0581 Please be sure to bring your insurance card to every visit.

If your Child is enrolled in State Sponsored Insurance:

Our preferred public health insurance plan is Neighborhood Health Plan (NHP). As you know, you can choose which plan you participate in, and you can switch to this plan at anytime. Just call the Mass Health Customer Service Center at **800-841-2900** (TTY 800-497-4648) and request to switch to the Neighborhood Health Plan (NHP). They are open from **8:00 am to 5:00 pm**, Monday through Friday. If you need information about acquiring public insurance, please call the Mass Health Enrollment Center at 1-888-665-9993 or shop online for plans at MAhealthconnector.org.

We are pleased to serve you and we look forward to a long, healthy, and happy journey with you and your family.

Dr. Risko

8/15/15