

(920) 385-1420 office@integritycounselingllc .net www.integritycounselingllc.net

Welcome to Integrity Counseling,

Included in the packet (listed below) are forms for Children and Adolescents Patients.

Bring completed forms to your first appointment and give to your counselor.

Please complete ENTIRE forms.

- 1) Information For Clients and Consent for Treatment
- 2) Intake Ouestionnaire Child
- 3) Billing Authorization & Payment Policy AND Credit Cart Authorization / Decline

If you should have any questions regarding this information, please feel free to call our main office and we will assist you. Thank you very much and we look forward to working with you!

Access to our online system for your future reference

Go to our website at: www.integritycounselingllc.net

- 1. Go to the tab "Meet Our Counselors"
- 2. Find your counselor's name and Click on "Schedule An Appointment With" (the name of your counselor)
 - a. Your user name will be set up within 24 hours after you talk with our office staff. Your user name will be the following:
 - i. the First Letter of the patient's first name (lower case) and the full last name of the patient.
 - ii. Then the password would be the same as the user name, along with the last two numbers of the year of birth of the patient.
 - a. So for example: If your (or the patient's) name is Joe Smith and the birth date is 7/22/1972, your user name would be: jsmith -- and your password would be: jsmith72.
 - b. Once you log in you can change your log in information as you wish

This is what you will see when you log in:

c. In the future you may go to the link of "View or pay online statement" and you can see your account balance and makes payments right online.

Please choose from the following: Set, view or reschedule appointments Update contact or insurance information Complete a biographical information form Send a secure message to Ms Dake View or pay online statement Log out and quit



INFORMATION FOR CLIENTS and CONSENT FOR TREATMENT

The mission of Integrity Counseling, LLC is built on the foundation of empathetic and compassionate professionals who believe in the inherent strengths and well-being of those with whom we have the privilege to work. We view ourselves as partners with you and respect your values and experience and will work diligently to assist you as you confidently move forward in your life journey. Vision: Our vision is to help you see the value in the person you already are.

This packet contains important information about our policies and procedures. Please read it carefully. Ask your therapist to answer any questions you may have.

Eligibility:

Eligibility for Integrity Counseling programs is based on the existence of a presenting problem. You may be referred to another community resource if you (1) do not meet the eligibility criteria; (2) there is not enough staff time available to help you; or (3) there is a more appropriate service provider elsewhere in the community or your insurance company has another counseling resource for you.

After you begin working with Integrity Counseling services may continue: (1) so long as there are identified treatment goals which have not yet been met; and (2) there is evidence that you are interested in pursuing these goals.

The agency may discontinue services if: (1) all treatment goals have been met; (2) you fail to demonstrate an interest in actively pursuing treatment goals, for example, by showing a pattern of regularly missing appointments; (3) you fail to pay for services as agreed upon in your Fee Agreement; or (4) upon the professional recommendation of your therapist.

Appointments:

Appointments are scheduled with individual therapists. A counseling or psychotherapy hour consists of a one 45-60 minute interview with your therapist. If you need to cancel an appointment, please do so at least 24 hours in advance. **You**, not your insurance, will be billed for missed appointments.

Waiting Room Courtesy:

Be mindful of all clients while you are in the waiting room by keeping noise to a minimum. Creating noise in the waiting room can be disruptive to other clients in the waiting area and those clients that are in session. Additionally, children under 12-years-old should <u>not</u> be unsupervised in the waiting room or other common areas within the building. Parents must stay in the building while your child is in session in case you are needed.

Hours:

The agency is open Monday through Friday 9:00a.m. to 8:00 p.m. Evening/Weekend hours are available by appointment.

Consultants:

Your therapist collaborates with other licensed therapists in his/her clinical work. Your therapist also has a Clinical Supervisor who may be contacted if you have questions or concerns. The Clinical Supervisor will meet with you when necessary or at your request. The Clinical Supervisor at Integrity Counseling, LCC is Dr. Renae Swanson. She can be reached by calling (920) 385-1420.

Confidentiality:

All contacts between staff and clients are strictly confidential and will not be revealed to any person or agency outside of Integrity Counseling, without your written consent. The primary exception to this rule is a situation in which reporting is mandatory under Wisconsin law (e.g., child abuse, child neglect, sexual abuse, etc.). In addition, please note that your signature on this agreement gives the agency permission to release information necessary for the processing of claims for payment.

Electronic Communication

Please note that our therapists will only respond to text messages during normal business hours. Texting as form of communication is up to the therapist and you may discuss this option with them during your sessions. Texting is not a form of communication that can be used to report a crisis. Numbers for the crisis lines are listed under Emergencies.

Secure electronic messaging is always preferred to unsecure email/text communication for more sensitive PHI, but under specific circumstances, unsecure email/text communication containing protected health information (PHI) may take place between the provider(s) at Integrity Counseling, LLC and the patient.

This email/text communication may be used if both parties agree on this communication method and this form is completed and signed by the patient or the patient's personal representative/guardian (if appropriate).

A copy of this form and all email/text communication will be filed in the patient's Medical Record and a hard copy of this form will be provided to the patient, if requested. This agreement is limited to communications using the email/text addresses listed below:

Patient Email Address:	Patient Text Messaging #:
Provider Awareness: Standard email/text is not a secure means of communication amount of protected health information when responding to y	·
Provider Email Address: office@integritycounselingllc.net	Main Organization Email
Other Provider Fmail Address:	

Patient Awareness:

Please note that most standard email/text does not provide a secure means of communication. There is some risk that any protected health information contained in email/text may be disclosed to, or intercepted by, unauthorized third parties. Use of more secure communications, such as phone or fax is always an alternative that is available to you.

By completing this form, the provider and I understand and are willing to accept the risks involved with unsecure email/text communication of my protected health information.

Email/text communication is <u>NOT</u> appropriate forms to communicate a crisis. If patient is in crisis, patient should only contact the crisis hotline.

Emergencies:

Our normal hours are Monday through Friday 9:00 a.m. - 8:00 p.m. In an emergency, you may call the office 24 hours, 7 days a week at (920) 385-1420 and leave a message. Your message will be passed along to your therapist within one business day. They will return your call within 24 hours, during normal business hours. The following are a list of additional numbers to call in the event of an emergency and you need to reach someone outside of our normal business hours:

Winnebago County Crisis: (920) 233 - 7707

Outagamie County Crisis: (920) 832 - 4646 or (800) 719 - 4418

Informed Consent:

It is the policy of Integrity Counseling that each patient, or individual acting on behalf of the patient, will receive specific, complete and accurate information regarding the psychotherapy or other treatment they receive through the agency. You will be asked to read and sign the Informed Consent Policy form prior to beginning work with your therapist. Those patients receiving medication from an agency consultant will be asked to sign an Informed Consent specific to the medication being used.

Grievance Procedure:

Integrity Counseling shall, as part of the intake process, share information with clients concerning informal methods for resolving client concerns and formal procedures by which clients may seek resolution of a grievance. At any time a complaint occurs, the client or other complainant shall be provided with a copy of the agency's Client Grievance and Requests for Administrative Review Policies and Procedures. Program staff shall be familiar with client rights and with these agency procedures. The program staff and their supervisor will forward the complaint to the local Client Rights Specialist.

No sanctions will be threatened or imposed against any client who files a grievance or any person including an employee of the agency, the department, or a county department or a service provider, who assists a client in filling a grievance or participates in or testifies in a grievance procedure or in any action for any remedy authorized by law.

If you have a concern about the services you are receiving, you are encouraged to discuss it with your therapist. If this does not resolve the issue, you may present a written complaint to one of the two co-owners of Integrity Counseling, LLC (Renae Swanson, Ph.D., LPC, NCC or Ann Gerrits, LCSW). If you are still not satisfied, please request a written copy of the Grievance Procedure.

My signature below indicates that I have been given a copy of this information sheet, the "Client Rights and the Grievance Procedure for Community Services" brochure and the Integrity Counseling Joint Notice of Privacy Practices". For clients age 12-17, I have been given a copy of the "Rights of Children and Adolescents in Outpatient Mental Health Treatment"

Client Access To Records:

Under Wisconsin law, you have a right to review your treatment record. Ask your therapist for the procedures used in sharing your file with you. If you feel that it contains incorrect information, ask your therapist for the procedure used to request a change in record information.

Fee Policy:

A fee is charged for professional services provided by the therapists at Integrity Counseling. If you have private insurance or medical assistance, we will bill for services at the established rate. If you do not have insurance, or if your insurance does not pay in full, you will be responsible for paying the rate established on your Fee Agreement. You are also responsible for continued payment at the agreed upon rate once your maximum insurance benefits have been used.

If you are receiving services under managed care, health insurance, medical assistance, or an EAP, the agency will need to obtain information about covered services, co-payments and deductibles, etc. The agency will either obtain the specific information required or ask you to obtain the information. Your signature on this form authorizes Integrity Counseling to release any information necessary to process insurance claims.

Consent to Evaluate/Treat:

I voluntarily consent that I will participate in a mental health (e.g. psychological or psychiatric) evaluation and/or treatment by staff from Integrity Counseling, LLC. I understand that following the evaluation and/or treatment, complete and accurate information will be provided concerning each of the following areas:

- a. The benefits of the proposed treatment
- b. Alternative treatment modes and services
- c. The manner in which treatment will be administered
- d. Expected side effects from the treatment and/or the risks of side effects from medications (when applicable).
- e. Probable consequences of not receiving treatment

The evaluation or treatment will be conducted by a psychotherapist, a psychologist, a psychiatric nurse practitioner, a psychiatrist, a licensed therapist or an individual supervised by any of the professionals listed. Treatment will be conducted within the boundaries of Wisconsin Law for Psychological, Psychiatric, Nursing, Social Work, Professional Counseling, or Marriage and Family Therapy.

Benefits to Evaluation/Treatment:

Evaluation and treatment may be administered with psychological interviews, psychological assessment or testing, psychotherapy, medication management, as well as expectations regarding the length and frequency of treatment. It may be beneficial to me, as well as the referring professional, to understand the nature and cause of any difficulties affecting my daily functioning, so that appropriate recommendations and treatments may be offered. Uses of this evaluation include diagnosis, evaluation of recovery or treatment, estimating prognosis, and education and rehabilitation planning. Possible benefits to treatment include improved cognitive or academic/job performance, health status, quality of life, and awareness of strengths and limitations.

Charges:

Fees are based on the length or type of the evaluation or treatment, which are determined by the nature of the service. I will be responsible for any charges not covered by insurance, including co-payments and deductibles and/or No Show fees. Fees are available to me upon request.

Confidentiality, Harm, and Inquiry:

Information from my evaluation and/or treatment is contained in a confidential record at Integrity Counseling, LLC, and I consent to disclosure for use by Integrity Counseling, LLC staff for the purpose of continuity of my care. Per Wisconsin mental health law, information provided will be kept confidential with the following exceptions: 1) if I am deemed to present a danger to myself or others; 2) if concerns about possible abuse or neglect arise; or 3) if a court order is issued to obtain records.

Discharge Policy:

There are circumstances under which I may be involuntarily discharged. The agency may discontinue services if: (1) all treatment goals have been met; (2) you fail to demonstrate an interest in actively pursuing treatment goals, for example, by showing a pattern of regularly missing appointments; (3) you fail to pay for services as agreed upon in your Fee Agreement; or (4) upon the professional recommendation of your therapist.

Right to Withdraw Consent:

I have the right to withdraw my consent for evaluation and/or treatment at any time by providing a written request to the treating clinician.

Expiration of Consent:

This consent to treat will expire 12 months from the date of signature, unless otherwise specified.

I have read and understand the above, have had an opportunity to ask questions about this information, and I consent to the evaluation and treatment. I also attest that I have the right to consent for treatment. I understand that I have the right to ask questions of my service provider about the above information at any time.

Date:	Patients' Name (print name):	
Patients' Signature:		
Guardian's Name (if	applicable) (print name):	
Guardian's Signature	9 :	



Intake Questionnaire - Child

Your response to the following questions will help your therapist better understand you and your situation in order to provide the best possible service. Please answer all questions as completely as possible.

	intormation		Date:	
	Please comple	ete ENTIRE form		
Clients Personal Informa	tion			
Full Name (w/M.I.)		Prefer	to be called	
Address		City	State	Zip
Date of Birth	Age Gender: 1	□M □F Social Security	No	
Home Phone ()	Work Phone ()(Cell ()	<u>.</u>
Best time to contact me				
Marital Status □ Single □ Marri	ed □ Widowed □ Separate	ed Divorce Other _		
Email address				
Employer	City _	Phon	e	□Pt □Ft □Ret
Name of school (if applicable) _		City/S	State	
Referred by	Emergency #		Phone #	
		Work i none ()	
		Work i floric ()	
Employer Address		City/State		Zip
Employer Address		City/State		Zip
Employer Address	ological child □ My adopted	City/State		Zip
Employer Address Child Is (Please check) □ My big Responsible Party (who will re	ological child □ My adopted	City/State d child □ My foster child	□ Other	_ Zip
Employer Address My big Child Is (Please check) □ My big Responsible Party (who will re	ological child □ My adopted eceive the statements?) DOB	City/State d child □ My foster child	□ Other	_ Zip
Employer Address My big Child Is (Please check) □ My big Responsible Party (who will re Name Drivers License #	ological child □ My adopted eceive the statements?) DOB	City/State d child □ My foster child	□ Other	_ Zip
Employer Address My big Child Is (Please check) □ My big Responsible Party (who will re Name Drivers License # Phone ()	ological child	City/State d child □ My foster child B elf □ Spouse □ Parent	□ Other SS # □ Other	_ Zip
Employer Address Child Is (Please check) □ My bio Responsible Party (who will re Name Drivers License # Phone () Address	ological child	City/State d child	□ Other SS # □ Other	Zip
Employer Address My bid Child Is (Please check)	ological child	City/State d child	□ Other SS # □ Other	Zip
Employer Address My bid Responsible Party (who will re Name Drivers License # Phone () Address Employer	ological child	City/State d child	□ Other SS # □ Other State	_ Zip
Employer Address My bid Responsible Party (who will re Name Drivers License # Phone () Address Employer HIPAA I, 14), of whom I have legal custoo	ological child	City/State d child □ My foster child B elf □ Spouse □ Parent ty/State one () own behalf, or on the beh on and authority to Integri	□ Other SS # Other State alf of a minor child ty Counseling, LLC	_ Zip _ Zip (under the age of C, to discuss my
Employer Address	ological child	City/State d child □ My foster child B elf □ Spouse □ Parent ty/State one () own behalf, or on the beh on and authority to Integri	□ Other SS # Other State alf of a minor child ty Counseling, LLC	_ Zip _ Zip (under the age of C, to discuss my
Employer Address Child Is (Please check) Responsible Party (who will response License # Phone () Address Employer HIPAA I,	ological child	City/State d child □ My foster child B elf □ Spouse □ Parent ty/State one () own behalf, or on the beh on and authority to Integri regardless of who make	OtherState	_ Zip Zip (under the age of C, to discuss my account.

Name	Telephone#	Relationship
Name	Telephone#	Relationship
Name	Telephone#	Relationship
Name	Telephone#	Relationship
Primary Insurance Information (Who is th	e Policy Holder?)	
Name of Insured	DOB	SS#
Address	City/State	Zip
Phone (Relation	onship to Client □ Self □ Spouse	□ Child □ Other
Employer	Address	Phone
Insurance Co	Subscriber#	Group#
Secondary Insurance Information (Wh	o is the Policy Holder?)	
Name of Insured	DOB	SS#
Address	City/State	Zip
Phone ()Relationship	to Client Self Spouse Chi	ld □ Other
Employer Ad	dress	Phone
Insurance Co	Subscriber#	Group#
Childs Race □ White/Caucasian □ American Indian or Alaska Native □ Native Hawaiian or Pacific Islander □ Unknown	□ Asian □ Black/African American □ Two or more races	
Childs Ethnicity □ Hispanic or Latino	□ Non-Hispanic or Non-Latir	10
Childs Language of Choice □ English □ Spanish □ Hmon □ Russian □ French □ Laotia		
□ Jewish □ Amish	□ Protestant (including Lutheran,□ Non-Denominational□ Other	ŕ
Do you have a disability □ No □ Yes If yes, ple	ease specify	
If you feel that the therapist should be aware sexual orientation or cultural, religious, natio		

PRESENTING PROBLEM (current situation and history)

1.		What is the primary problem	n for which you are seeking help?	(please check all that apply)	
		☐ Behavior at home	□ Over activity	☐ Grieving	
		□ Family problems	☐ Peer problems	□ Abuse or trauma	
		□ Depression	☐ Eating disorder	□ Relationship	
		☐ Mood swings	☐ Alcohol/drug use	□ Anger	
		☐ Behavior at school	☐ Physical problems	☐ Anxiety or worry	
		☐ Self-confidence	☐ School performance	□ Other (Explain below)	
Plea	se	explain briefly, any item che			
2		How long has the child had	this/these problem(s)?		
3				r problem in the past? □ No □ Yes	
FAN	ИIL	Y HISTORY			
1. \	Wit	th whom does the child curre	ently live (names & relationship)?		
					_
ı	на	s the child lived with anyone	else in the past? I NO I Yes	With whom?	
2. I	Ple	ase provide the following in	formation about the child (as app	icable)	
Fath	ers	s Name		Phone#	
Addr	res	s			
DOE	3_	Occupat	ion	Education	
Moth	ner	s Name		Phone#	
Addr	res				
			ion		
Step	fat	hers Name			
			ion		
			ion		
				Phone#	
DOE			ion	Education	
レしに	,	Occupat	IUI I	∟uu∪au∪H	

				Phor	ne#	
Address						
					_t:	
DOBC	occupation			Eauc	ation	
Guardian/Others Name				Phone	e#	
Address						
					ation	
						Idean living in the bound
 Please provide the follo Name (First & Last) 	wing informatio	n about th	e childs brothers and Relationship	Lives		If no,
riamo (i mot a zaoty	DOB	Age	(full, half, step, foster)	Chi		lives where?
			1001017	Yes	No	
				Yes	No	
				Yes	No	
				Yes	No	
				Yes Yes	No No	
	•	•				domestic or emotional)?
□ No □ Yes, if yes, p LEGAL HISTORY Please describe any involve	lease describe	the circum	selves or others in the	eir housel	nold has ha	d with the legal system
	ement the child tion, parole) TORY were normal?	with thems	selves or others in the	eir housel	nold has ha	d with the legal system
□ No □ Yes, if yes, p LEGAL HISTORY Please describe any involve (arrests, convictions, probate) DEVELOPMENTAL HIST	ement the child tion, parole) TORY were normal?	with thems	selves or others in the	eir househ	nold has had	d with the legal system
□ No □ Yes, if yes, p □ No □ Yes, if yes, p □ LEGAL HISTORY Please describe any involve (arrests, convictions, probate) DEVELOPMENTAL HIST 1. Pregnancy and delivery If no, please explain 2. Did mother use alcohological process.	ement the child tion, parole) TORY were normal?	with thems	selves or others in the	eir househ	nold has ha	d with the legal system
□ No □ Yes, if yes, p □ No □ Yes, if yes, p □ LEGAL HISTORY Please describe any involve (arrests, convictions, probate DEVELOPMENTAL HIST 1. Pregnancy and delivery If no, please explain 2. Did mother use alcohold If yes, please explain	ement the child tion, parole) TORY were normal? I or other drugs	with thems	selves or others in the Yes	eir househ	nold has ha	d with the legal system
□ No □ Yes, if yes, p □ No □ Yes, if yes, p □ LEGAL HISTORY Please describe any involve (arrests, convictions, probate DEVELOPMENTAL HIST 1. Pregnancy and delivery If no, please explain 2. Did mother use alcohold If yes, please explain 3. Please list any medication developmental	ement the child tion, parole) TORY were normal? I or other drugs	with thems No during presented ag pregnarestones at	selves or others in the Yes	eir househ	nold has ha	d with the legal system
□ No □ Yes, if yes, p □ No □ Yes, if yes, p □ LEGAL HISTORY Please describe any involve (arrests, convictions, probate DEVELOPMENTAL HIST 1. Pregnancy and delivery If no, please explain 2. Did mother use alcohold If yes, please explain 3. Please list any medication of the child reach developmental Milestones	ement the child tion, parole) TORY were normal? or other drugs ons taken durir	with thems No during presented ag pregnarestones at	selves or others in the egnancy? □ No □ acy a normal age?	eir househ	nold has had	d with the legal system
□ No □ Yes, if yes, p □ No □ Yes, if yes, p □ LEGAL HISTORY Please describe any involve (arrests, convictions, probate DEVELOPMENTAL HIST 1. Pregnancy and delivery If no, please explain 2. Did mother use alcohold If yes, please explain 3. Please list any medication developmental	ement the child tion, parole) TORY were normal? or other drugs ons taken durir	with thems No during presented ag pregnarestones at	selves or others in the egnancy? □ No □ acy a normal age?	eir househ	nold has had	d with the legal system

Developmental	Yes	No	Do not	If no, please explain
Milestones			know	
Slept through the night				
Sat alone				
Stood alone				
Walked without help				
Said first words				
Spoke in simple phrases				
Toilet trained – day				
Toilet trained – night				

MEDICAL HISTORY

1.	Primary Care physician/pediatric	cian			
2.	Please check the appropriate bo	x if the child has experien	ced any of these problems		
	Please check the appropriate box if the child has experient Eye disease, injury, poor vision Ear disease, injury, poor hearing Nose, sinus, mouth, throat problems Head injury Convulsions or seizures Memory problems Extreme tiredness or weakness Thyroid disease or goiter Skin disease Heart disease Back, arm, leg or joint problems Blood disease Stomach problems Premenstrual Syndrome (PMS) Eating disorder Liver, gallbladder disease		□ Cancer □ Bowel problems □ Hemorrhoids, rectal bleed □ Loss of consciousness □ Frequent or severe heada □ Sleep disturbances □ Neck stiffness, pain, swell □ Marked weight changes □ Circulatory problems □ Allergies or asthma □ Diabetes □ Encephalitis □ Meningitis □ Pregnancy □ High blood pressure □ Other	aches	
3.	Please provide information about				
	Medication	Dosage/Frequency	Prescribing Physician	For what condition?	
	Please list significant hospitaliza	tions, operations, injuries	(including broken bones)		
	. What school does the child	currently attend?			
	What grade is the child in? What is the child's teacher's name?				
2	P. How many schools has the child attended?				
3	B. Does the child have a written IEP? □ No □ Yes Is the child in special education classes? □ No □ Yes Type				
4	Is the child in special education classes? □ No □ Yes □ Type				

SOCIAL RELATIONSHIPS / FRIENDS

,	How does the child get along with peers?	
2	2. How does the child get along with adults?	
	 3. Does the child spend more time with (check the clo same age children Adults Older ch 4. What are the child's hobbies and interests? 	· · · · · · · · · · · · · · · · · · ·
HON	ME LIFE	
1.	Is there a behavior problem at home? □ No □ Yes I	f yes, please explain
2.	What are the child's strengths?	
3.	What are the family's strengths?	
4.	What are the child's weaknesses?	
5.	What are the family's weaknesses?	
6.	What kind of discipline is used with the child? Who is the primary disciplinarian?	
7.	Are there any family circumstances you would like us	s to be aware of
8.	What goals would you like to see reached as a result	of your child's involvement at Integrity Counseling, LLC?
9. -	How will you know when these goals have been reac	thed (describe changes in behavior or functioning)?
- □ I a	acknowledge the HIPAA authorization is in effect u	ntil I revoke it in writing.
Clier	nt Signature	Date
Pare	ent/Guardian Signature	Date
The	erapist Signature	Date
	The	erapist Review
	Signature	Date



Billing Authorization and Payment Policy

Please read, ask us any questions you may have and sign in the space provided. A copy will be provided to you upon request.

- 1. **Insurance.** We participate in most insurance plans, including Medicare. If you are not insured by a plan we do business with, payment in full is expected at each visit. If you are insured by a plan we do business with but don't have an up-to-date insurance card, payment in full for each visit is required until we can verify your coverage. Knowing your insurance benefits is your responsibility. Please contact your insurance company with any questions you may have regarding your coverage.
- 2. **Co-payments.** All co-payments must be paid at the time of service. This arrangement is part of your contract with your insurance company. Failure on our part to collect co-payments from patients can be considered fraud. Please come prepared to pay your co-payment at each visit.
- 3. Non-covered services. Please be aware that some, and perhaps all, of the services you receive may be non-covered or not considered reasonable or necessary by Medicare or other insurers. You must pay for these services, in full, at the time of visit.
- 4. **Proof of insurance**. All patients must complete a patient information form before seeing their counselor and provide us with an up to date copy of your insurance card. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of a claim.
- 5. Claims submission. We will submit your claims and assist you in any way we reasonably can to help get your claims paid. Your insurance company may need you to supply certain information directly. It is your responsibility to comply with their request. Please be aware that the balance of your claim is your responsibility whether or not your insurance company pays your claim. Your insurance benefit is a contract between you and your insurance company; we are not party to that contract.
- 6. Coverage changes. If your insurance changes, please notify us BEFORE your next visit so we can make the appropriate changes to help you receive your maximum benefits. If your insurance company does not pay your claim in 45days, the balance will automatically be billed to you.
- 7. **Non-payment.** If your account is over 90 days past due or your balance exceeds \$200 you will not be able to schedule another appointment until appropriate payment arrangements are made. Any account that continues to be unpaid beyond the 90 days may be subject to collections.
- Missed appointments. Our policy is to charge for missed appointments not canceled within a reasonable amount of time. These charges will be your responsibility and billed directly to you. Please help us to serve you better by keeping your regularly scheduled appointment.
- 9. Statements. Account statements will be sent monthly if a balance is due. Payments are due within

10 days of receipt. Payments may be ma sent to the responsible party noted on the	ade via check, credit/debit card or paid online. Statements are e Intake Questionnaire.
☐ I have read and understand this Bi agree to abide by these guidelines.	illing Authorization and Payment Policy terms and
Signature:	Date:
Print Name:	

Credit Card Authorization / Decline

	il my statement to r	ayment at this time, therefore I will be me monthly, or anytime there is a bala	
Signature:		Date:	
Print Name:			
To provide credit care		or use by this office, please ch pplies, sign and date below.	eck the authorization
By authorizing payment vi		card, I acknowledge that charges will ed below, at the time they become du	
	prior to applying th	e my credit card an amount not to exce lese charges. Please complete the cred	
-OR -			
	cessary prior to app	e my credit card an amount not to excoplying these charges. Please complete	
Charge notifications and/or of	credit/debit card re	ceipts will be emailed to the address p	provided below
Email: _			<u>.</u>
Patient Name:			
What kind of account	: □HSA □Debit	□Credit □Other	
Credit Card Number:			
Name on Card:		Expiration Date:	CVV Code:
Billing Address for above car	dholder: 🗆 Same	e as Mailing Address	
Street:			
City:	State:	Zip Code:	
		ect until I revoke it in writing. debit/HSA card authorization and	d agree to abide by its
Signature:		Date:_	
Print Name:			