

# Athens-Hocking Recycling Centers, Inc.

(740) 594-5312 ☎ 5991 Industrial Dr. Athens, OH 45701 ☎ [www.athenshockingrecycle.org](http://www.athenshockingrecycle.org)

## Terms of Service

### Pickup Schedules

AHRC requires customers to have their containers at the curb before 6:00 AM on the day of scheduled pickup (or set out the night before). Collection time can, and will, vary with no notice.

### Special Haul / Extra Material:

If you have trash service through AHRC, any material or large items can be set out for collection above and beyond the normal service level, up to 8 cubic yards of mixed debris and up to 2 cubic yards of wood. Special hauls will incur a fee of \$20.00 for up to 4 cubic yards, and \$5.00 for each additional cubic yard thereafter. Call for temporary dumpster pricing for special hauls in excess of 8 cubic yards. Please use common sense in leaving items near your trash can on collection days. Our crews are trained to do a thorough job. Therefore, anything left within 10 feet of the collection area or curb line may be collected as trash. Display your address prominently at your service location. This will help our collection crews.

Extra 30 gal bags of trash are \$3/each.

### Items We Will Not Pick Up:

- Flammable products such as gasoline, oil, tires, animal carcasses, tree stumps, dirt, sod, gravel, stone, rock, brick, lead, acid/wet cell batteries, toxic materials, biohazardous materials or waste, propane/oxygen/helium tanks, items containing gas such as freon, explosives, oversized brush, (longer than three feet in length or six inches in diameter), bags weighing more than 50 pounds or any items that cannot be safely loaded by our crews for removal or any items that may damage our trucks. Construction debris is considered a special pick-up, and will most likely require a dumpster or roll-off. Call our office for pricing.

### Weather Related Issues:

- AHRC aims to keep our drivers and crew as safe as possible. If weather conditions exist, such as snow, ice, or flooding, where AHRC trucks cannot safely travel, collection will be delayed one week. If conditions persist beyond two weeks, AHRC will provide a prorated refund to your account for time not serviced.
- AHRC is not responsible for material frozen or stuck in containers. The use of lids is encouraged to prevent the blowing away of material and the build up of water, ice, and snow in containers. Please use lids.

# Athens-Hocking Recycling Centers, Inc.

(740) 594-5312 ☎ 5991 Industrial Dr. Athens, OH 45701 ☎ [www.athenshockingrecycle.org](http://www.athenshockingrecycle.org)

## **AHRC Containers:**

- AHRC is not responsible for personal trash containers and lids that are lost or damaged. AHRC offers and recommends that AHRC products be used by our customers. By using AHRC products you will have the peace of mind knowing your container will be fixed and maintained at all times. Extra wheeled trash or recycle carts are available for an additional monthly fee. Customers are responsible for the cleaning of the wheeled trash and recycling carts. Trash carts and recycling carts remain the property of Athens-Hocking Recycling Inc. and are provided to our customers for the duration of service. Please notify the office at 740-594-5312 in case of theft or damage caused by parties other than the customer. AHRC will replace containers one time, in a ten year period. Additional replacements will incur a replacement fee. If the container comes with a lid, the lid must be closed. There will be a \$65.00 no return fee for all containers not returned by the customer.

## **Safety Considerations:**

- Tying your lids to your containers may cause injury to yourself and our employees. If doing so make sure you are using tie downs that are in good condition. All sharp objects, such as needles, razor blades, knives, and etc. should be placed inside of a durable plastic container, sealed with tape, placed in the trash and marked accordingly.

## **Payment Options**

- Online with a debit card, credit card or check (via your emailed invoice).
- Autopay (credit card)
- By mail (check, money order or cashier's check)
- In person at our office (cash, check, money order, cashier's check, credit card)
- By calling 740-594-5312, M-F from 7:30-4:00 (credit card)

## **Cancelation, Termination, & Refund Policy**

- For cancelation of service please notify AHRC by phone, email, or postal service prior to the last day of service.
- Refunds will be issued to customers for full months only.
- AHRC reserves the right to assess late charges on accounts that are 31 days past due, in the amount of \$5.00 per month, for every month late.
- AHRC will suspend service to accounts that are 31 days past due. In order to reinstate service the total balance due must be paid in full. If the past due amount is paid on the service day, collection will be the following week.

# Athens-Hocking Recycling Centers, Inc.

(740) 594-5312 ☎ 5991 Industrial Dr. Athens, OH 45701 ☎ [www.athenshockingrecycle.org](http://www.athenshockingrecycle.org)

- If service is suspended due to past due invoices more than 2 times in a 12 month period AHRC reserves the right to require prepayment, autopay, or terminate service.

I (Print Name) \_\_\_\_\_ have read and understand the terms of service as written above. (Name must be legible)

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Please sign and date this form and return to AHRC within 30 days of service start date via; [athenshockingcenters@ymail.com](mailto:athenshockingcenters@ymail.com), 5991 Industrial Dr., Athens Ohio 45701, drop off at AHRC's office at 5991 Industrial Drive, Athens, Ohio 45701.