## BWWB Employee Engagement Action Plan

**Department: Water Resources** 

Manager: Roger Hicks

Date: December 1, 2016

Action	Success Measures	Timeframe for Completion	Action Plan Review Dates
Implement a more consistent work schedule throughout the department.	Departmental work schedule is consistent with minimum changes.	December 2016	90-day review 180-day review 270-day review
Improve communication within the department as it relates to the following:  • Policy changes in the department  • Interpretation of current policies and procedures  Train managers on policies and procedures annually.	Formal communications sent out 48 hours prior to the policy change.  Supervisors, Superintendent & Manager can act on current policies and procedures without contacting HR for clarification.	December 2016	90-day review 180-day review 270-day review
Establish teamwork throughout the department by implementing yearly teambuilding activities at each location.	Yearly team-building activities.	April 2017	90-day review 180-day review 270-day review