

A Parent's Guide to Community Resources in Milwaukee

Fifth Edition

A collaborative community effort through the
Milwaukee Public Schools, Homeless Education Program.



**MILWAUKEE
PUBLIC SCHOOLS**

Information in this guide may change at any time.
For up-to-date information, call:
211 (from most phones) or (866) 211-3380



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Nondiscrimination Notice It is the policy of the Milwaukee Public Schools, as required by section 118.13, Wisconsin Statutes, that no person will be denied admission to any public school or be denied the benefits of, or be discriminated against in any curricular, extracurricular, pupil services, recreational or other program or activity because of the person's sex, race, color, religion, national origin, ancestry, creed, pregnancy, marital or parental status, sexual orientation or physical, mental, emotional or learning disability.

This policy also prohibits discrimination under related federal statutes, including Title VI of the Civil Rights Act of 1964 (race, color, and national origin), Title IX of the Education Amendments of 1972 (sex), and Section 504 of the Rehabilitation Act of 1973 (disability), and the Americans with Disabilities Act of 1990 (disability).

The following individuals have been designated to handle inquiries regarding the non-discrimination policies:

For section 118.13, Wisconsin Statutes, federal Title IX:

Patricia Gill, Director, Office of Family Services, Room 133, Milwaukee Public Schools,
5225 West Vliet St., P. O. Box 2181, Milwaukee, Wisconsin, 53201-2181

For Section 504 of the Rehabilitation Act of 1973 (Section 504), federal Title II:

Jeff Molter, 504/ADA Coordinator for Students, MPS Department of Specialized Services,
5225 West Vliet St., P. O. Box 2181, Milwaukee, Wisconsin, 53201-2181. (414) 475-8139 TTD: (414) 475-8139

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Hotlines and Other Important Numbers

Most available 24 hours a day

- Police, Fire, and Medical Emergencies** 911
- Police Department, Non-Emergency** (414) 933-4444
- Bureau of Milwaukee Child Welfare** (414) 220-SAFE
To report suspected child abuse or neglect (220-7233)
- ElderLink/Aging Resource Center of Milwaukee County** (414) 289-6874
www.milwaukee.gov/county/aging Toll free (866) 229-9695
To report suspected abuse of the elderly, 60 years or older; resource/referrals for the elderly.
- Impact 2-1-1 Community Information Line** 211 or 773-0211
www.impactinc.org Toll free (866) 211-3380
For assistance with basic needs including food, shelter, clothing and healthcare.
- Milwaukee Women's Center Crisis Line** (414) 671-6140
www.communityadvocates.net
For assistance with abusive relationships, domestic violence and/or homelessness.
- Parent Helpline** (414) 671-0566
www.theparentingnetwork.org
Casual counseling, parenting education, support services and community resources.
- American Assn. of Poison Control Center/Wisc. Poison Center** (800) 222-1222
www.wisconsinpoison.org
- Milwaukee County Behavioral Health Division**
Psychiatric and Suicide Prevention Hotline (414) 257-7222
Psychiatric Crisis Service/Admission (414) 257-7260
National Hotline (800) 273-8255 / (800) 273-TALK
Mobile Urgent Treatment Team (MUTT) (414) 257-7621
www.suicidehotlines.com/wisconsin
Call if you or someone you know is considering suicide.
- SafePath Teen Crisis Line** (414) 271-9523
Pathfinders Main Shelter (414) 271-1560
www.pathfindersmke.org
- Sexual Assault Treatment Center** (414) 219-5555
- Sojourner Family Peace Center**
Domestic Violence Hotline and Shelter (414) 933-2722
www.familypeacecenter.org
- The Trevor Project** (866) 488-7386
www.thetrevorproject.org
Crisis intervention/suicide prevention for lesbian, gay, bisexual, transgender and at-risk youth.
- Vet2Vet Veteran's Crisis Hotline** (877) 838-2838 / (877) VET-2-VET
www.veteranscall.us
- Walker's Point Youth and Family Center (24-Hour Crisis Hotline)** ... (414) 647-8200
www.walkerspoint.org
A crisis counseling hotline for youth/teens and runaways.
- Wisconsin Maternal and Child Health Hotline** (800) 722-2295
www.mch-hotlines.org
- Wisconsin First Step Hotline – Southeast Regional Center, Children and Youth with Special Health Care Needs (birth to 21 years old)** (800) 642-7837 (STEP)
www.southeastregionalcenter.org

Do You Have These Important Documents?

Many services, events, and programs require that you have at least one of these documents to qualify:

- Certified Birth Certificates for you and your children
- A Wisconsin State ID or Driver's License
- Social Security Cards for you and your children

Birth Certificates

City of Milwaukee Certificates (414) 286-3503

City of Milwaukee Vital Statistics

841 N. Broadway, Room 115, Milwaukee, WI 53202

Milwaukee County Certificates (414) 278-4002

Milwaukee County Vital Records Register of Deeds

901 N. 9th St., Room 103, Milwaukee, WI 53233

What to bring with you:

- **Proof of identity:** A State-issued ID or Driver's License. Other documentation may be accepted. Call and ask if you're not sure.
- **Money:** Call Vital Records for current fees. Cash only.

To order out-of-state birth, death, marriage or divorce records:

www.cdc.gov/nchs/w2w.htm

www.vitalchek.com

Wisconsin State ID or Driver's License

Wisconsin Department of Motor Vehicles

www.dot.wisconsin.gov/Drivers

Automated Line (800) 924-3570

For specific questions (608) 266-2353

What to bring with you:

- **Proof of name and date of birth:** Certified birth certificate, Passport (not expired), old Driver's License or State ID that expired no more than 4 years ago.
- **Proof of identity:** Social Security, Forward, or Quest Card
- **Proof of Wisconsin residency:** Paycheck stub, Forward or Quest Card, bank statement that is at least 30 days old. It must show your current address.
- **Your Social Security card:**
- **Money:** State IDs: Original or Renewal State ID Cards are \$28; Replacement State ID Cards are \$16. Driver's Licenses: Original or Probationary Cards are \$28; Renewal Cards are \$34; Replacement Cards are \$14. Prices subject to change.

Other documents may be accepted; call the DMV if you have questions.

Social Security Cards

For a list of local SSA offices, see page 61 of this guide.
For forms and further information: www.ssa.gov

Social Security Administration (SSA) (800) 772-1213

What to bring with you:

Fill out an application for a new, replacement, or corrected Social Security Card (available online and at the local SSA buildings). New cards are always free; replacement cards are free up to 3 per year, and 10 per lifetime. After that you have to pay a fee.

If you are getting your own card:

- ▶ Proof of citizenship: Your birth certificate or current U.S. Passport.
- ▶ Proof of identity: Your Driver's license, State ID or U.S. Passport.

If you are getting a card for your child:

- ▶ Proof of your own identity: See above.
- ▶ Proof of your child's identity: A doctor's medical record, baptismal, child care center or school record, or a school ID card.
- ▶ Proof of child's citizenship: A copy of your child's birth certificate.

If you cannot get one or more of these documents, call the number above and speak with an SSA representative before visiting the office.

**Enroll today. Our visionary teachers
are ready for future learners and
graduating tomorrow's leaders.**



**MILWAUKEE
PUBLIC SCHOOLS**

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MPS offers a solid education and a positive school experience. From preschool to high school, an MPS education offers student-centered, real-world, classes taught by certified teachers who challenge students to learn. Tour classrooms, meet staff and see the resources available.

- ▶ Safe schools with positive behavior strategies in place.
- ▶ Online resources and multi-media technology.
- ▶ Partners, internships, job shadowing, service projects.
- ▶ WIAA sports teams, extracurricular activities and clubs.
- ▶ Before- and after-school programs; tutoring services.

Enroll online at mpsmke.com/EnrollMPS.

Alcohol and Drug Abuse Services

Please see the section on shelters and transitional living programs for individuals in treatment and recovery.

Al-Anon Family Groups..... (414) 257-2415

Meeting information(888) 4AL-ANON

Summit Place: 6737 W. Washington St., Suite 2125, West Allis, WI 53214-5655

www.alanon-wi.org

Alcoholics Anonymous (24-hour Hotline)..... (414) 771-9119

7429 W. Greenfield Ave., West Allis, WI 53214 www.aamilwaukee.com

Aurora AODA Treatment..... (414) 454-6586

Information and scheduling (414) 773-4312

Adolescent Chemical Dependency/IOP Substance Abuse

1220 Dewey Ave., Wauwatosa, WI 53213 www.aurorahealthcare.org

Benedict Center (414) 347-1774

135 W. Wells St., Suite 700, Milwaukee, WI 53202 www.benedictcenter.org

The Women's Harm Reduction Program is a jail and prison alternative, offering substance abuse treatment and education.

Career Youth Development (414) 264-6888

2601 N. Martin Luther King Dr. Milwaukee, WI 53212

www.careeryouthdevelopment.org

Offers out-patient treatment for AODA concerns.

Community Advocates/Milwaukee Women's Center (414) 449-4777

728 N. James Lovell St. (7th St.), Milwaukee, WI 53233 www.mwcinc.org

Community Advocates/Milwaukee Women's Center

P.O.W.E.R. Program..... (414) 875-2048

Positive Options for Women Entering Recovery for women with AODA issues who are ready for treatment.

IMPACT AODA Services (414) 256-4808

6737 W. Washington St., Suite 2225, West Allis, WI 53214; www.impactinc.org

Provides services to people with alcohol and drug abuse issues; provider for

Milwaukee County OWI Assessments

Lutheran Counseling Family Services (414) 536-8333

3800 N. Mayfair Rd., Wauwatosa, WI 53222 www.lcfswi.org

Lutheran Social Services..... (414) 281-4400

647 W. Virginia St., Suite 200, Milwaukee, WI 53204; www.lsswis.org

Meta House..... (414) 962-1200

2266 N. Prospect Ave., 4th Fl., Milwaukee, WI 53202; www.metahouse.org

Residential treatment for women with AODA issues and their children.

The Milwaukee Alano Club (414) 278-9102
1521 N. Prospect Ave., Milwaukee, WI 53202
A social gathering place for recovering alcoholics attending 12-step programs and a referral resource for basic needs. Call for meetings with childcare.

United Community Center..... (414) 643-8530
1111 S. 6th St., Milwaukee, WI 53204; www.unitedcc.org

Child Care Information

4-C (Community Coordinated Child Care) for Children (414) 562-2650
www.4c-forchildren.org **Toll-Free (800) 300-5999**
1805 N. Dr. Martin Luther King Dr., Milwaukee, WI 53212
Provides advocacy and support to help parents locate quality child care as well as referrals and resources for parents and childcare providers.

La Causa, Inc. – Crisis Nursery..... (414) 647-5990
www.lacausa.org
Free, short-term child care for homeless children in an emergency and/or for respite care.

La Causa Early Education and Care Center (414) 647-5980
809 W. Greenfield Ave., Milwaukee, WI 53204

Milwaukee Public Schools (MPS)

- **Child Care Camps** (414) 475-8180
Before- and after-school child care.
- **State-Licensed Early Care Program** (414) 475-8244
Toll-Free (800) 300-5999
Provides high-quality care from 6:30 a.m. – 6:00 p.m. for two- and three-year-olds. Call for locations.
- **Summer Recreation Enrichment Camps** (414) 475-8180
www.milwaukeeerecreation.net
Provides care for children ages 3–12, June – August. Focus on academic enrichment and positive, leisure-time activities.

Wisconsin Shares – Child Care Authorization Line..... (888) 947-6583
A resource and referral source whose mission is to protect children and strengthen families through quality childcare, education, parental employment, and promoting father's involvement in the lives of their children.

**YoungStar – Wisconsin Department of Children and Families
Milwaukee Region Local YoungStar Office** (800) 783-9322, Ext. 7250
www.dcf.wi.gov/youngstar or www.youngstar@wecanaeyc.org
Search for safe, quality, regulated and YoungStar-rated child care programs in Wisconsin. YoungStar rates programs on research-based quality indicators.
Statewide Early Childhood Association – Milwaukee location:
1556 N. Farwell Ave., Milwaukee, WI 53202
Evaluates and rates childcare providers. For more information and to search online for safe, quality child care programs in Wisconsin, visit dcf.wi.gov/youngstar.

Child Welfare, Foster Care, Adoption and Kinship Care

Child Welfare

Note: Locations of some Bureau of Milwaukee Child Welfare (BMCW) programs will be changing September, 2013. Please call for updated information.

Bureau of Milwaukee Child Welfare (BMCW)..... (414) 220-SAFE
www.dcf.wisconsin.gov/bmcw **(414) 220-7233**

*Contact for parent/teenage conflict; referral to community resources; adoption/
foster care questions; or to report abuse or neglect of a child.*

BMCW Administrative Office..... (414) 220-7000
1555 N. River Center Dr., Suite 220, Milwaukee, WI 53212 fax (414) 220-7062

BMCW Regions and Locations – Initial Assessment Units:

- **Region 1 & 2 (Northern Milwaukee)..... (414) 616-6100**
6111 N. Teutonia Ave., Milwaukee, WI 53209 fax (414) 616-6109
- **Region 3 (Southern Milwaukee) (414) 302-6100**
1205 S. 70th St., West Allis, WI 53214 fax (414) 302-6217

Ongoing Case Management/Intensive In-Home Services

- **Integrated Family Services (414) 604-5800**
6737 W. Washington St., Suite 4400, West Allis, WI 53214
- **Children’s Hospital of Wisconsin Community
Services (CHWCS) (414) 453-1400**
620 S. 76th St., West Allis, WI 53214

BMCW Clients Rights Specialist (414) 220-7064

*Internal complaint process for the Bureau of Milwaukee Child Welfare. No action can
be taken against you for filing a complaint.*

Family Intervention Support & Services (FISS)

Milwaukee County Behavioral Health Services (414) 257-4319
9201 W. Watertown Plank Rd, Room 408, Milwaukee, WI 53226

*A voluntary program for families with children ages 12–17, who have truancy,
fighting, mental health or AODA problems. Services include family meetings and
referrals for services and resources.*

Ongoing Case Management/Intensive In-Home Services Units

Children's Hospital of Wisconsin Community

Services (CHWCS) (414) 453-1400
620 S. 76th St., West Allis, WI 53214

Integrated Family Services (414) 604-5800
6737 W. Washington St., Suite 4400, West Allis, WI 53214 fax (414) 721-0092

BMCW Clients Rights Specialist (414) 220-7064
*The internal complaint process for the Bureau of Milwaukee Child Welfare (BMCW).
If you feel that your rights have been violated, call the number above to file a
complaint. No action can be taken against you for filing a complaint.*

Foster Care and Adoption Services

Adoption Resources of Wisconsin (414) 475-1246
www.wiadopt.org **Toll-Free (800) 762-8063**
6682 W. Greenfield Ave. #310, West Allis, WI 53214
*Offers information, training and support to families and professionals related to
foster care and adoption.*

Catholic Charities (414) 771-2881
2021 N. 60th St., Milwaukee, WI 53208 www.ccmke.org
Adoption and infant foster care services.

Children's Hospital of WI Community Services (414) 453-1400
620 S. 76th St., Suite 120, Milwaukee, WI 53214.....www.cssw.org
Formerly Children's Service Society. Offers adoption and foster care services.

Foster Youth Independence Center of Milwaukee, Inc. (414) 264-6290
2433 N. Holton St., Milwaukee, WI 53212
*Helping children in foster care prepare for transition to independent living. Services
include intensive adolescent independent living skills program; supportive housing
program; and treatment foster care services.*

Kids Matter, Inc..... (414) 344-1220
1850 N. Dr. Martin Luther King Jr. Dr., Suite 202, Milwaukee, WI 53212
www.kidsmatterinc.org
Provides legal assistance, support and advocacy for foster children and families.

La Causa Social Services (414) 902-1500
1212 S. 70th St. Suite 115A, West Allis, WI 53214
Treatment foster care licensing and placement.

Lutheran Counseling Family Services (414) 536-8333
3800 N. Mayfair Rd., Wauwatosa, WI 53222 www.lcfswi.org
*Serves birthparents, prospective parents through adoption. Step-family/Family
Caregiver adoptions; domestic adoption; and international adoption.*

Milwaukee Child Welfare Partner for Professional Development (414) 964-7397
www.mcwppd.uwm.edu
Provides competency-based training and development programs for foster/adoptive parents and relatives.

New Horizon Center (414) 962-4000
Barnabus Business Center, 4650 N. Port Washington Rd., Milwaukee, WI 53212
Licensing of treatment foster homes, placement of children into treatment foster care.

Kinship Care

Financial assistance for adults caring for minor relatives; applications may be picked up at Professional Services Group (PSG), BMCW sites or downloaded online. Completed applications can be dropped off or mailed to PSG or a signed copy of this form may be scanned and emailed to kinship@psgcip.com.
dcf.wisconsin.gov/bmcw

Professional Services Group, Inc. (PSG) (414) 475-4200
1126 S. 70th St., N200, West Allis, WI 53214

Kids Matter, Inc (414) 344-1220
1850 N. Dr. Martin Luther King Jr. Dr., Suite 202, Milwaukee, WI 53212
www.kidsmatterinc.org
Provides legal assistance, support and advocacy for kinship children and their families.

Clothing, Personal Care and Household Goods

Free or low cost. You may need a referral. Check with each organization for details. Call for hours of operation and availability.

The Avenue Store (St. James Episcopal Church) (414) 271-1340
833 W. Wisconsin Ave., Milwaukee, WI 53233
Clothing distribution 8:30–10:30 a.m. on the first and third Saturdays each month. Distribution of personal care items 11:30 a.m. on the fourth Saturday each month.

Bottomless Closet (414) 270-2984
www.communityadvocates.net/women/we_do/bottomless_closet
728 N. James Lovell St. (7th St.), Milwaukee, WI 53233
Provides women/men job-appropriate interview attire and training to prepare for job interviews and entry into the workforce. Referrals by community and government agencies and services by appointment only.

Casa Maria Clothing Shed & Infant Room (414) 344-5745
1131 N. 21st St., Milwaukee, WI 53233
Free clothing distribution on Mondays and Wednesdays from 10:00 am to 1:00 p.m. Distribution of items in the baby/infant room by appointment only.

Christ Child Society Resale Shop (414) 540-0489

Our Lady of Good Hope Parish, 4033 W. Good Hope Rd., Milwaukee, WI 53209
www.christchildsociety.com

Resale shop, boutique and closet provides affordable men's, women's and children's clothing and household items. Open Tuesdays/Thursdays, 9:30 a.m.–3:30 p.m. and the first and third Saturdays each month, 9:30 a.m.–12:30 p.m. No referral needed.

Clothing Bank (414) 344-1818

United Methodist Children's Services, 3940 W. Lisbon Ave., Milwaukee, WI 53208
www.umcs.org

Open Thursdays, 10:00 a.m. – 2:00 p.m. No referral needed, but you must bring your photo ID and a current piece of mail with your name and address.

Family Life Center's Children's Clothing Bank (414) 762-0552

St. Stephen's Church, 1441 W. Oakwood Rd., Oak Creek, WI 53154
www.saintstephenmilw.org

Open Tuesdays, 3:30 – 5:30 p.m. and Thursdays 10:00 a.m. – Noon. Provides children's clothing (ages 0-14), diapers, (one per family) wipes, toys and books as available. Call ahead to ensure items needed are available. No referral needed.

Goodwill Industries of Southeastern Wisconsin, Inc.

www.goodwillsew.com; browse items by store at www.amazinggoodwill.com

- 190 N. Broadway St., Milwaukee, 53202. 414) 273-1797
- 2830 N. Oakland Ave., Milwaukee, 53211 (414) 962-3281
- 3900 N. Palmer St., Milwaukee 53212 (414) 967-0588
- 6055 N. 91st St, Milwaukee 53225 (414) 353-7900
- 6941 S. Riverwood Blvd., Franklin 53132 (414) 304-1262
- 12121 W. Feerick St., Wauwatosa 53222. (414) 393-1487
- 11000 W. Oklahoma Ave West Allis 53227 (414) 541-6330

HOPE Network for Single Mothers (262) 251-7333

www.hopenetworkinc.org

Support agency for single women and their children. Call or visit website for extensive listing of available clothing banks and household items

House of Peace (414) 933-1300

1702 W. Walnut St., Milwaukee, WI 53205; www.houseofpeacemilwaukee.org

Open Monday – Friday, 8:30–11:45 a.m. and 1:00–3:45 p.m. Call ahead for an appointment. No referral needed, but you must bring your ID. All items are free.

Kids Kloset (414) 744-3736

St. Luke's Episcopal Church, 3200 S. Herman, Bay View, WI 53207

www.stlukeschurch.com/kidskloset.htm

Open Mondays, 12:00–3:00 p.m., Tuesdays, 10:00 a.m. – 1:00 p.m., and Wednesdays, 12:30–3:00 p.m. Please use Euclid St. entrance only.

Mother's Trading Post (HOPE Network)..... (262) 251-7333
Ascención Lutheran Church, 1300 S. Layton Blvd., Milwaukee, WI 53204
*Call for an appointment. Open first and third Thursday each month, 9:30–11:15 a.m.
No walk-ins. Free, used clothing, limited maternity and infant – size 6. Each mother
may take one bag of clothes and six disposable diapers per child, once every three
months. If possible, parents are asked to bring 1–2 cans of food to donate.*

Northcott Neighborhood House (414) 372-3770
2460 N. 6th St., Milwaukee, WI 53212 www.northcotthouse.org
Open Monday – Friday from 9:00 a.m.–2:00 p.m. Items are free.

Reformation Lutheran Church (414) 444-0440
Neighborhood Store & Coffee Shop: 2201 N. 35th St., Milwaukee, WI 53208
*Talk with a caring person who is part of a faith community and obtain quality
household goods. Open Tuesdays, Wednesdays and Fridays, 10:00 a.m. – 2:00 p.m.*

Salvation Army Thrift Stores – Milwaukee locations:

4747 W. Bradley Rd..... (414) 357-6277
6341 S. 27th St..... (414) 761-7733
7713 W. Greenfield Ave..... (414) 453-1267

Stork's Nest – March of Dimes..... (414) 778-3500
www.marchofdimes.com/wisconsin
*A pre- and post-natal education program that helps birthmothers earn incentives
for diapers, clothes, and toiletries. Call for requirements and more information.*

St. Vincent de Paul Council of Milwaukee Thrift Store (414) 672-2040
2320 W. Lincoln Ave., Milwaukee, WI 53215 www.svdpmil.org

Community Organizations and Family Resource Centers

Agape Community Center/Ministry Health Care (414) 464-4440
6100 N. 42nd St., Milwaukee, WI 53209 www.agape-center.org

American Red Cross (414) 342-8680
2600 W. Wisconsin Ave., Milwaukee, WI 53233 www.redcrossinsewis.org

Asha Family Service (414) 875-1511
3719 W. Center St., Milwaukee, WI 53208 www.ashafamilyservices.com

Aurora Family Service of Milwaukee (414) 342-4560
3200 W. Highland Blvd., Milwaukee, WI 53208 www.aurorahealthcare.org

Bay View Community Center..... (414) 482-1000
1320 E. Oklahoma Ave., Milwaukee, WI 53207 www.bayviewcenter.org

Benedict Center..... (414) 347-1774
135 W. Wells St., Suite 700, Milwaukee, WI 53203 www.benedictcenter.org
Services for women only.

Black Health Coalition of Wisconsin (414) 933-0064
3020 W. Vliet St., Milwaukee, WI 53208 www.bhcw.org

Boys and Girls Club of Greater Milwaukee..... (414) 267-8100
1558 N. 6th St., Milwaukee, WI 53212 www.boysgirlsclubs.org

- Career Youth Development** (414) 264-6888
2601 N. Martin Luther King Dr., Milwaukee, WI 53212 www.yourcyd.com
- Catholic Charities Administrative Office** (414) 769-3400
3501 S. Lake Dr., Milwaukee, WI 53207 www.ccmke.org
- COA Family Center** (414) 263-8383
909 E. North Ave., Milwaukee, WI 53212 www.coa-yfc.org
- Community Advocates** (414) 449-4777
728 N. James Lovell St. (7th St.), Milwaukee, WI 53233
www.communityadvocates.net
- Dominican Center for Women, Inc.** (414) 444-9930
2470 W. Locust St., Milwaukee, WI 53206 www.dominican-center.org
- Esperanza Unida** (414) 671-0251
1329 W. National Ave., Milwaukee, WI 53204 www.esperanzaunida.org
- The Family Life Center @ St. Stephen** (414) 762-0552
1441 W. Oakwood Rd., Oak Creek, WI 53154 www.saintstephenmil.org
- George M. Sanders Fathers' Resource Center** (414) 344-0146
1531 W. Vliet St., Milwaukee, WI 53205 www.ncsdc-inc.org
- Heartlove Place Family Resource Center** (414) 372-1550
3229 N. Martin Luther King Dr., Milwaukee, WI 53212
www.heartloveplace.org
- Holton Youth + Family Center** (414) 226-6210
510 E. Burleigh St., Milwaukee, WI 53212 www.holtonyfc.org
- International Learning Center** (414) 344-4777
639 N. 25th St., Milwaukee, WI 53233
- La Causa Community Enrichment Center** (414) 647-5971
804 W. Greenfield Ave., Milwaukee, WI 53204..... www.lacausa.org
- Lutheran Social Services** (414) 281-4400
647 W. Virginia St., Suite 200 & 300, Milwaukee, WI 53204 www.lsswis.org
- Milwaukee LGBT Community Center** (414) 271-2656
1110 N. Market St., Suite 101, Milwaukee, WI 53212 www.mkelgbt.org
Services and activities for the LGBT community. Use back entrance.
- Milwaukee Recreation Department** (414) 475-8180
5225 W. Vliet St., Rm. 162, Milwaukee, WI 53212
www.milwaukeeerecreation.net
Activity information, playgrounds and area recreational center locations.
- Milwaukee Urban League** (414) 374-5850
435 W. North Ave., Milwaukee, WI 53212 www.tmul.org
- Milwaukee Women's Center** (414) 385-0854
Community Advocates www.mwcinc.org
3025 W. Mitchell St., Milwaukee, WI 53215
- Neighborhood House of Milwaukee** (414) 933-6161
2819 W. Richardson Pl., Milwaukee, WI 53208 www.nh-milw.org

- New Concept Self Development Center** (414) 344-5788
1531 W. Vliet St., Milwaukee, WI 53205 www.ncsdc-inc.org
- Next Door Foundation** (414) 562-2929
2545 N. 29th St., Milwaukee, WI 53210 www.nextdoormil.org
- Non-Profit Center of Milwaukee** (414) 344-3933
2819 W. Highland Blvd., Milwaukee, WI 53208-3217
www.nonprofitcentermilwaukee.org
Provides support services for non-profit agencies.
- Northcott Neighborhood House** (414) 372-3770
2460 N. 6th St., Milwaukee, WI 53212 www.northcotthouse.org
- The Parenting Network** (414) 671-5575
24-Hour Parent Helpline (414) 671-0566
7516 W. Burleigh St., Milwaukee, WI 53210 www.theparentingnetwork.org
- Parents Plus of Wisconsin** (414) 755-8700
660 E. Mason St., Suite 100, Milwaukee, WI 53202 www.parentspluswi.org
- Parklawn Family Resource Center (Parklawn YMCA)** (414) 444-5760
Children's Hospital of Wisconsin Community Services www.cssw.org
4340 N. 46th St., Milwaukee, WI 53216
- Pathfinders Drop-In Center** (414) 964-2565
4200 N. Holton St., Suite 400, Milwaukee, WI 53212 www.pathfindersmke.org
Day program and drop-in center for homeless and exploited youth.
- Owen's Place** (414) 977-4249
4610 W. Fond du Lac Ave., Milwaukee, WI 53216 www.owens-place.com
Resource center assists young adults ages 16–24 whose mental health may impact their ability to become independent; youth under age 16 are allowed on Monday nights only. Hours: Mon. 4–7:00 p.m.; Tues.–Th. 2–7:00 p.m.; Fri., 12–4:00 p.m.
- Rosalie Manor** (414) 449-2868
2819 W. Highland Blvd., Milwaukee, WI 53208 www.rosaliemanor.org
- Social Development Commission (SDC)** www.cr-sdc.org
4041 N. Richards St., Milwaukee, WI 53212 (414) 906-2700
2701 S. Chase St., Milwaukee, WI 53207 (414) 643-8444
6848 N. Teutonia, Milwaukee, WI 53209 (414) 906-4602
- St. Vincent de Paul Society of Milwaukee** (414) 462-7837
9601 W. Silver Spring Dr., Milwaukee, WI 53225 www.svdpmilw.org
- Silver Spring Neighborhood Center** (414) 463-7950
5460 N. 64th St., Milwaukee, WI 53218 www.ssn-cmilw.org
- United Community Center** (414) 384-3100
1028 S. 9th St., Milwaukee, WI 53204 www.unitedcc.org
- Walker's Point Youth and Family Center Admin. Offices** ... (414) 672-5300
2030 W. National Ave., Milwaukee, WI 53204 www.walkerspoint.org
- Walker's Point Youth and Family Specialist & Shelter** (414) 647-8200
732 S. 21st St., Milwaukee, WI 53204 www.walkerspoint.org
- YWCA of Greater Milwaukee** (414) 374-1800
1915 N. Dr. Martin Luther King Dr., Milwaukee, WI 53212 www.ywcamilw.org

Counseling and Mental Health

Crisis Hotlines-24 Hours

Milwaukee County Behavioral Health Division

Psychiatric/Suicide Prevention Hotline (414) 257-7222

Psychiatric Crisis Service/Admission (414) 257-7260

Mobile Urgent Treatment Team (MUTT) (414) 257-7621

Programs and Services

7Cs Community Counseling Clinic (414) 345-3250

1216 N. 13th St., Milwaukee, WI 53205

Outpatient AODA services and treatment for coexisting disorders.

AJA Counseling & Day Treatment Center (414) 353-9250

8726 W. Mill Rd., Milwaukee, WI 53225

www.ajaenterprise.com

Outpatient mental health clinic/programs for children and families.

AIDS Resource Center of Wisconsin (ARCW)

Wellness (Medical) Clinic (414) 223-6800

Behavioral Health Clinic (414) 223-6841

820 N. Plankinton Ave., Milwaukee, WI 53203

www.arcw.org

Comprehensive and holistic mental health and wellness clinic for those with HIV available, regardless of ability to pay.

Aurora Family Service of Milwaukee

Intake Department. (414) 345-4941

3200 W. Highland Blvd., Milwaukee, WI 53208

www.aurorahealthcare.org

Comprehensive family counseling services and Mental Health Consultation available, some at a sliding fee scale or no cost.

Benedict Center (414) 347-1774

135 W. Wells St., Suite 700, Milwaukee, WI 53202

For women with arrest records only.

Catholic Charities (414) 771-2881

2021 N. 60th St., Milwaukee, WI 53208

www.ccmke.org

A certified outpatient behavioral health clinic providing mental health services for individuals, families, children and couples.

Children's Hospital of Wisconsin Community Services

Child & Family Counseling (414) 453-1400

620 S. 76th St., Milwaukee, WI 53214

www.cssw.org

Formerly Children's Service Society of Wisconsin. Services for children, parents and families to resolve behavioral and emotional difficulties, strengthen parenting skills and reduce parent-child conflict. Accepts Medicaid and has a sliding fee scale.

Crisis Resource Center (414) 643-8778

2057 S. 14th St., Milwaukee, WI 53204

For people in psychiatric crisis in need of voluntary support.

Horizon Grief Resource Center (414) 586-8383

8949 N. Deerbrook Trail, Brown Deer, WI 53223 www.hhch.net/griefcenter
A variety of grief support and resources for those who have lost a loved one. Hours: Monday – Thursday, 12:00 – 6:00 p.m. and Fridays 12:00 – 4:30 p.m.

Infant Death Center (414) 292-4000

Children’s Health Alliance of Wisconsin www.chawisconsin.org
620 S. 76th St., Suite 120, Milwaukee, WI 53214
For support with grief and bereavement issues following the death of an infant.

Kyle’s Korner (414) 777-1585

7106 W. North Ave., Wauwatosa, WI 53213 www.kyleskorner.com
Provides grief counseling and support groups for bereaved children, teens, and their families. Services are free of charge.

Lutheran Counseling Family Services (414) 536-8333

3800 N. Mayfair Rd., Wauwatosa, WI 53222 www.lcfswi.org

Lutheran Social Services Behavioral Health (414) 304-3600

2831 Grandview Blvd., Suite 209, Pewaukee, WI 53072 www.lsswis.org
Provides individual and group counseling for those ages 18 and over.

Marquette University Center for Psychological Services... (414) 288-3487

Cramer Hall, Room 307, 604 N. 16th St., Milwaukee, WI 53233
www.marquette.edu/psyc
Evaluation and treatment of psychological and educational concerns in children and adults.

Mental Health America of Wisconsin (414) 276-3122

600 W. Virginia St., Suite 502, Milwaukee, WI 53204 www.mhawisconsin.org
Call for specific information about available mental health-related services and resources in the Milwaukee area.

Milwaukee Center for Independence (MCFI) (414) 937-2020

Children’s Behavioral Health Resources
2020 W. Wells St., Milwaukee, WI 53233 www.mcfi.net
Provides behavioral health assessments and comprehensive, individualized treatment plans for children 12 and under.

Milwaukee County Behavioral Health Division

Behavioral Health Access Clinic (414) 257-7665

9455 Watertown Plank Rd., Milwaukee, WI 53226
Walk-in clinic. First-come; first-served. Hours: Monday–Friday, 8:00 a.m. – 2:00 p.m.

Milwaukee Public Schools Psychological Services (414) 475-8156

5225 W. Vliet St., Milwaukee, WI 53208 www.mps.org

Milwaukee Women’s Center (414) 385-0854

3025 W. Mitchell St., Milwaukee, WI 53215
www.communityadvocates.net/women
Provides counseling for battered women and their children.

- National Alliance on Mental Illness (NAMI) of Greater Milwaukee** (414) 344-0447
 3732 W. Wisconsin Ave., Milwaukee, WI 53208 www.namigm.org
A support, education and advocacy organization helping to improve the lives of those with mental illness and their loved ones.
- Outreach Community Health Centers Case Management** (414) 727-6320
 711W. Capitol Dr., Milwaukee, WI 53212 www.hchm.com
Provides psychiatric and psychological outpatient mental health services. (Formerly Healthcare for the Homeless)
- Owen's Place** (414) 977-4249
 4610 W. Fond du Lac Ave., Milwaukee, WI 53216 www.owens-place.com
Resource center assists young adults ages 16–24 whose mental health may impact their ability to become independent; youth under age 16 are allowed on Monday nights only. Hours: Mon. 4–7:00 p.m.; Tues.–Th. 2–7:00 p.m.; Fri., 12–4:00 p.m.
- The Parenting Network Parent Helpline** (414) 671-5575
 7516 W. Burleigh St., Milwaukee, WI 53210 www.theparentingnetwork.org
Offers a variety of classes and groups to strengthen parenting skills. Call for current list of groups, times, and locations.
- Pathfinders Drop-In Center** (414) 964-2565
 4200 N. Holton St., Suite 400, Milwaukee, WI 53212 www.pathfindersmke.org
Day program and drop-in center for homeless and exploited youth.
- Pathfinders Youth Shelter** (414) 271-1560
 1614 E. Kane Pl., Milwaukee, WI 53202 www.pathfindersmke.org
Shelter and counseling program for runaway and homeless youth. Counseling services for those 25 years of age and under.
- Pearls for Teen Girls, Inc.** (414) 265-7555
 2100 N. Palmer St., Milwaukee, WI 53212 www.pearlsforteengirls.com
Provides supportive programming and outlets for adolescent girls.
- Penfield Children's Center Behavior Clinic** (414) 344-7676
 833 N. 26th St., Milwaukee, WI 53233 www.penfieldchildren.org
In-home therapy for children under age 6 with significant behavioral and/or emotional problems.
- Sixteenth Street Community Health Center Behavioral Health Services** (414) 672-3145
 1032 S. Cesar Chavez Dr., Milwaukee, WI 53204 www.sschc.org
Outpatient mental health services for all ages. Services provided in English and Spanish.
- Transitional Living Services, Inc. (TLS)** (414) 476-9675
 Administration: 1040 S. 70th St., Milwaukee, WI 53214 www.tlsservices.org
Provides housing, supportive services, and counseling to adults with mental illness.

Walker's Point Youth and Family Center
Administrative Office..... (414) 672-5300
 2030 W. National Ave., Milwaukee, WI 53204 www.walkerspoint.org
 Emergency Shelter/Youth & Family Specialist..... (414) 647-8200
 732 S. 21st St., Milwaukee, WI 53204
Offers supportive services for adolescents and their families.

Warmline, Inc. – Business Office..... (414) 257-5775
Peer Support Line, 7:00 – 11:00 p.m., except Thursdays ... (414) 777-4729
 9455 W. Watertown Plank Rd., Wauwatosa, WI 53226
A peer-run non-crisis support line for those with mental illness.

Culturally Specific Resources

Asian-American Community Center..... (414) 258-2410
 120 N. 73rd St., Milwaukee, WI 53213

Black Health Coalition of Wisconsin, Inc. (BHCW) (414) 933-0064
 3020 W. Vliet St., Milwaukee, WI 53208 www.bhcw.org
Local organizations and individuals whose collaborative goal is to address the health problems of African-Americans.

**Council for the Spanish Speaking/
 Centro Hispano de Milwaukee**..... (414) 384-3700
 614 W. National Ave., Milwaukee, WI 53204 www.spanishcenter-milw.org

Esperanza Unida, Inc. (414) 671-0251
 1329 W. National Ave., Milwaukee, WI 53204 www.esperanzaunida.org

Gerald L. Ignace Indian Health Center (414) 383-9526
 1711 S. 11th St., Milwaukee, WI 53204 www.gliihc.net

**Harry and Rose Sampson Family
 Jewish Community Center** (414) 964-4444
 6255 N. Santa Monica Blvd., Milwaukee, WI 53217 www.jccmilwaukee.org

Hmong American Friendship Association (414) 344-6575
 Crisis Line (24 Hours) (888) 345-5898
 3824 W. Vliet St., Milwaukee, WI 53208 www.hmongamer.org

Hmong American Women's Association (414) 342-0858
 7212 W. Fond du Lac Ave., Milwaukee, WI 53218

Indochinese Learning Center (414) 344-4777
 639 N. 25th St., Milwaukee, WI 53233
Services for people from Southeast Asia and West Africa

Irish Cultural & Heritage Center (414) 345-8800
 2133 W. Wisconsin Ave., Milwaukee, WI 53233 www.ichc.net

Islamic Family and Social Services (414) 462-4697
 2118 W. Roosevelt Dr., Milwaukee, WI 53209

Jewish Family Services (414) 390-5800
 1300 N. Jackson St., Milwaukee, WI 53202 www.jfsmilw.org

- La Causa Community Enrichment Center** (414) 647-5971
 804 W. Greenfield Ave., Milwaukee, WI 53204 www.lacausa.org
- Lao Family Community** (414) 385-3380
 2331 W. Vieau Pl., Milwaukee, WI 53204
- Latina Resource Center** (414) 389-6500
 802 W. Mitchell St., Milwaukee, WI 53204 www.umos.org
- Pan African Community Association, Inc.**..... (414) 442-5864
 4063 N. 64th St., Milwaukee, WI 53216 www.panafricoma.org
Assistance, advocacy and support for immigrants and refugees from Africa, Myanmar (Burma), and Iraq.
- Shee Yee Community of Milwaukee, Inc.**..... (414) 344-6575
 3824 W. Vliet St., Milwaukee, WI 53208
Provides educational support and mentorship, cultural resources, and tobacco awareness programming for Hmong immigrants.

Services for the Undocumented

Catholic Charities

- Legal services for immigrants* (414) 643-8570
 731 W. Washington St., Milwaukee, WI 53204
- Migrant and refugee ministry* (414) 771-2881
 6033 W. Lloyd St., Milwaukee, WI 53208

Council for the Spanish Speaking (414) 384-3700
 614 W. National Ave., Milwaukee, WI 53204

International Institute of Wisconsin (414) 225-6220
 1110 N. Old World Third St., Suite 420, Milwaukee, WI 532xx
Immigration and social services www.iiwisconsin.org

Latina Resource Center (414) 389-6500
 802 W. Mitchell St., Milwaukee, WI 53204

Lutheran Social Services Refugee and Immigrant Services (414) 325-3096
 5300 W. Lincoln Ave., Milwaukee, WI 53219 www.lsswis.org

Pan-African Community Association (414) 442-5864
 4063 N. 64th St., Milwaukee, WI 53216

US Citizenship and Immigration Services..... (800) 375-5283
 US CIS Forms Request Line (800) 870-3676
 (USCIS) uscis.gov/graphics

Voces de la Frontera (414) 643-1620
 1027 S. 5th St., Milwaukee, WI 53204
Wisconsin's leading immigrant rights group. Legal clinics, English and citizenship classes.

Domestic Violence

24-hour Crisis Hotlines

- Latina Resource Center** (414) 389-6500
Spanish-speaking domestic violence and sexual abuse hotline
- Milwaukee Women's Center Crisis Line** (414) 671-6140
- National Domestic Violence Hotline**..... (800) 799-7233
- Sojourner Family Peace Center Hotline and Shelter** (414) 933-2722
- Violence in the Home Hotline (Hmong)**..... (888) 345-5898

Domestic Violence Services

Alma Center, Inc. (414) 265-0100
2601 N. Martin Luther King Dr., Milwaukee, WI 53212 www.almacenter.org
Provides intervention services for male batterers.

Asha Family Services (414) 875-1511
3719 W. Center St., Milwaukee, WI 53210
Services provided for victims and perpetrators of domestic violence.

Beyond Abuse (414) 276-1911
3732 W. Wisconsin Ave., Suite 309, Milwaukee, WI 53208
Batterers' intervention program.

Jewish Response to Interpersonal Violence..... (414) 390-5800
1300 N. Jackson St., Milwaukee, WI 53202 www.jfsmilw.org
Confidential counseling, advocacy, resource and referral resource for victims of domestic violence.

Daystar, Inc. (414) 385-0334
P.O. Box 2130, Milwaukee WI 53201 www.daystarinc.com
Transitional living program, up to 24 months, for women without children who are leaving abusive relationships.

District Attorney's Office
Domestic Violence Unit (414) 278-4792
Sojourner Family Peace Center Advocates (414) 278-4978
Domestic Violence Information and Referral (414) 286-2997

City of Milwaukee Health Department
Expect Respect Youth Program (414) 389-6500
802 W. Mitchell St., Milwaukee, WI 53204
Promoting safe, healthy relationships: middle and high school students.

Hmong American Friendship Association (414) 344-6575
DELTA Program and Family Strengthening Project
3824 W. Vliet St., Milwaukee, WI 53208

Tutoring and Literacy Services

Literacy Helpline (414) 286-3117

Literacy Services of Wisconsin (414) 344-5878
555 N. Plankinton Ave., Milwaukee, WI 53203 www.literacyservices.org

Milwaukee Achiever Scott Center
1215 S. 45th St., Milwaukee, WI 53214..... (414) 643-5108
5566 N. 69th St., Milwaukee, WI 53218..... (414) 463-7389
www.milwaukeeachiever.org

Milwaukee Public Library..... (414) 286-3000
www.mpl.org

Adult Tutoring Sites:

Center St. Library (414) 286-3011
2727 W. Fond du Lac Ave.

Central Library..... (414) 286-3011
814 W. Wisconsin Ave.

Tippecanoe Library (414) 286-3011
3912 S. Howell Ave.

Washington Park Library (414) 286-3011
2121 N. Sherman Blvd.

After-school Tutoring Sites:

Atkinson Library (414) 286-3011
1960 W. Atkinson Ave.

Bay View Library (414) 286-3011
2566 S. Kinnickinnic Ave.

Capitol Library (414) 286-3011
3969 N. 74th St.

Forest Home Library (414) 286-3011
1432 W. Forest Home Ave.

Martin Luther King Library (414) 286-3011
310 W. Locust St.

Mill Rd. Library..... (414) 286-3011
6431 N. 76th St.

Villard Square Library (414) 286-3011
5190 N. 35th St.

Washington Park Library (414) 286-3011
2121 N. Sherman Blvd.

Milwaukee Recreation Cooperative Tutoring (414) 773-9837
A free tutoring and homework help program for elementary school-aged children enrolled in city of Milwaukee public or private schools.

United Community Center..... (414) 384-3100
1028 S. 9th St., Milwaukee, WI 53204 www.unitedcc.org

YWCA Community Adult Learning Lab (414) 267-3146
1915 N. Martin Luther King Dr., Milwaukee, Wisconsin 53212

GED/HSED Programs

Adult Learning Center (414) 263-5874
1916 N. 4th St., Milwaukee, WI 53212

Benedict Center..... (414) 347-1774
135 W. Wells St., Suite 700, Milwaukee, WI 53202 www.benedictcenter.org
GED test preparation and classes for women with criminal records.

Career Youth Development (414) 264-6888
2601 N. Martin Luther King Dr., Milwaukee, WI 53212

COA Youth & Family Center (414) 265-7686
909 E. North Ave., Milwaukee, WI 53212 www.coa-yfc.org

Esperanza Unida, Inc. (414) 671-0251
1329 W. National Ave. www.esperanzaunida.org
Milwaukee, WI 53204

Hope House (414) 645-2122
209 W. Orchard St., Milwaukee, WI 53204 www.hopehousemke.org

Journey House..... (414) 389-5080
1900 W. Washington St., Milwaukee, WI 53204 www.journeyhouse.org
2110 W. Scott St., Milwaukee, WI 53204

Literacy Services of Wisconsin (414) 344-5878
555 N. Plankinton Ave., Milwaukee, WI 53203 www.literaryservices.org

MATC GED/HSED Program..... (414) 297-7471

MATC Adult High School..... (414) 297-7471

Milwaukee Achiever Scott Center (414) 643-5108
1215 S. 45th St., Milwaukee, WI 53214 www.milwaukeeachiever.org

Silver Spring Center (414) 463-7389
5566 N. 69th St., Milwaukee, WI 53209 www.milwaukeeachiever.org

- Milwaukee Careers Cooperative** (414) 937-8260
3505 W. Wisconsin Ave., #6, Milwaukee, WI 53208 www.mccjobs.org
- Milwaukee Public Schools GEDO2 Programs** (414) 773-9826
MPS Prevention Intervention Coordinator
- Milwaukee Urban League** (414) 374-5850
435 W. North Ave., Milwaukee, WI 53212 www.tmul.org
Classes offered in English and Spanish.
- Multicultural Community Services** (414) 527-1010
5161 N. Hopkins St., Milwaukee, WI 53209
- New Concept Self Development Center** (414) 344-5788
1531 W. Vliet St., Milwaukee, WI 53205
- Next Door Foundation** (414) 562-2929
2545 N. 29th St., Milwaukee, WI 53210 www.nextdoorfoundation.org
- Northcott Neighborhood House** (414) 372-3770
2460 N. 6th St., Milwaukee, WI 53212 www.northcotthouse.org
- Philadelphia Missionary Baptist Church**..... (414) 342-0292
2028 W. Cherry St., Milwaukee, WI 53205
- Silver Spring Neighborhood Center** (414) 463-7950
5460 N. 64th St., Milwaukee, WI 53218 www.ssnc/milw.org
- Social Development Commission (SDC)** (414) 906-2700
4041 N. Richards St., Milwaukee, WI 53212 www.sdc.org
- Spotted Eagle, Inc.** (414) 342-0700
3209 W. Highland Blvd., Milwaukee, WI 53208 www.spottedeagle.us
For individuals of Native American heritage only.
- Tabernacle Community Baptist Church**..... (414) 562-1129
2500 W. Medford Ave., Milwaukee, WI 53206
- UMOS** (414) 389-6604
2701 S. Chase St., Milwaukee, WI 53204
- YWCA of Greater Milwaukee**..... (414) 374-1800
1915 N. Dr. Martin Luther King Dr., Milwaukee, Wisconsin 53212
www.ywcasew.org

Area Colleges and Universities

- Alverno College** www.alverno.edu
3400 S. 43rd St., Milwaukee, WI 53219
Main Number (414) 382-6000
Admissions..... (414) 382-6100
- Cardinal Stritch University** www.stritch.edu
6801 N. Yates Rd., Milwaukee, WI 53217
Main Number (414) 410-4000
Toll Free (800) 347-8822
- Carroll University** www.carrollu.edu
100 N. East Ave., Waukesha, WI 53186
Main Number (262) 547-1211
- Concordia University** www.cuw.edu
12800 N. Lakeshore Dr., Mequon, WI 53097
Main Number (262) 243-5700
Admissions..... (262) 243-4560
- Lakeland College** www.lakeland.edu/adult
1135 S. 70th St., West Allis, WI 53214
Main Number (414) 476-6565
Toll Free (800) 421-2949
- Marquette University** www.marquette.edu
1442 W. Wisconsin Ave., Milwaukee, WI 53233
Main Number (414) 288-7250
Admissions..... (414) 288-7302
Toll Free (800) 222-6544
Educational Opportunity Program..... (414) 288-7368
Includes Upward Bound and other programs for low-income middle and high school students planning on attending college.
- Milwaukee Area Technical College (MATC)** www.matc.edu
Main Number (414) 297-6282
Adult High School..... (414) 297-7471
Pre-College Education Division (414) 297-7471
- MATC Campus Locations:**
Downtown - 700 W. State St. (414) 297-6282
Mequon - 5555 W. Highland Rd. (262) 238-2200
Oak Creek - 6665 S. Howell Ave..... (414) 571-4500
West Allis - 1200 S. 71st St..... (414) 456-5500

Milwaukee Institute of Art and Design (MIAD) www.miad.edu
 273 E. Erie St., Milwaukee, WI 53202
 Main Number (414) 847-3200
 Admissions..... (414) 847-3264
 Toll Free (888) 749-MIAD

Milwaukee School of Engineering (MSOE) www.msoe.edu
 1025 N. Broadway, Milwaukee, WI 53202
 Main Number (414) 277-6763
 Toll Free (800) 332-6763

Mount Mary College www.mtmary.edu
 2900 N. Menomonee River Pkwy., Milwaukee, WI 53222
 Main Number (414) 258-4810
 Toll Free (800) 321-6265

University of Wisconsin – Milwaukee (UWM) www.uwm.edu
 2200 E. Kenwood Blvd., Milwaukee, WI 53211
 Main Number (414) 229-1122
 Admissions..... (414) 229-6569
 Enrollment Services (414) 229-3800

UWM Programs

Educational Opportunity Center (414) 229-2917
For 19 years and up. Assistance in GED/HSED, enrollment in college, financial aid application assistance.

Planning for the Future..... (414) 229-2843
For 9th-12th graders. Provides academic and social support services to students to help get them into UWM.

GEAR UP Program..... (414) 229-2845
For middle- and high school students. Provides tutoring, mentoring, financial aid assistance, & cultural/social activities.

Student Success Center..... (414) 229-5385

Student Support Services Program (414) 229-3765
Provides academic support services for eligible freshman and sophomore students, including the Upward Bound program.

Head Start Programs and Locations

Acelero Learning, Inc. (414) 751-8980
www.ancelero.net

Free Head Start programs (full-day, half-day and extended-day or year-round schedules) for children 3–5 years old.

Capitol – 7833 W. Capitol Dr., Milwaukee 53222 (414) 616-5000
Fond du Lac – 10236 W. Fond du Lac Ave., Milwaukee 53224... (414) 353-1754
Green Tree – 3744 W. Green Tree Road, Milwaukee 53209 (414) 228-8193
Cudahy – 5885 S. Packard Ave., Cudahy 53110 (414) 482-0101
Jo’s Daycare Acad. – 4801 W. North Ave., Milwaukee 53208..... (414) 873-8940
Eternal Learning Center at Eternal Life Church (*Open Nov. 2013*) –
7901 N. 66th, Milwaukee 53223 (414) 751-8980
Teutonia (*Open Nov. 2013*) –
5719 N. Teutonia Ave., Milwaukee 53209 (414) 751-8980

Guadalupe Head Start

Guadalupe Admin. Office, 1648 S. 37th St. (414) 384-5122
Guadalupe Murguia, 1645 S. 36th St..... (414) 384-9830
Guadalupe South, 239 W. Washington St..... (414) 384-8260
Child Development Center – St. Joseph’s (414) 384-8801
1600 W. Oklahoma Ave.
Jo’s Daycare Academy, 3027 W. Greenfield Ave. (414) 385-9830

Milwaukee Public Schools – Head Start Programs (414) 777-7850

5225 W. Vliet St., Milwaukee, WI 53208

For a list of all sites, visit www5.milwaukee.k12.wi.us/dept/earlychildhood/programs/head-start.

Next Door Foundation

Center-Based and Early Head Start..... (414) 562-2929
2545 N. 29th St. www.nextdoormil.org

Employment and Vocational Training

For 15–17 year olds who would like to work.

Work Permits

Boys and Girls Club of Greater Milwaukee

Augusta M. LaVarnway – 2739 N. 15th St. (414) 372-6810
Daniels-Mardak Branch – 4834 N. Mother Daniels Way (414) 578-1228
Davis Branch – 1975 S. 24th St..... (414) 383-2650
Fitzsimonds – 3400 W. North Ave..... (414) 874-3700
Hillside – 611 W. Cherry St..... (414) 291-0347
Mardak Center – 1558 N. 6th St..... (414) 267-8100
Mary Ryan – 3000 N. Sherman Blvd..... (414) 447-5333

Milwaukee Public Schools (414) 475-8448

Employment and Job Skills Programs

The Bottomless Closet..... (414) 270-2984

Community Advocates Building, 728 N. James Lovell, Milwaukee, WI 53202
www.communityadvocates.net/women/we_do/bottomless_closet/
Provides appropriate interview attire and assistance to prepare for job interviews. By community or government agency referral only; clients referred should be job-ready.

Curative Care Network (414) 259-1414

www.curative.org
Offers adult day services; case management, child and youth services, industrial services, residential services, senior services, and vocational services.

Division of Vocational Rehabilitation (800) 442-3477

Central Office/Administration dwd.wisconsin.gov/dvr
201 E. Washington Ave., P.O. Box 7852, Madison, WI 53707
To obtain and improve employment for those with disabilities.

Dr. Martin Luther King Jr. Community Center (414) 344-5600

1531 W. Vliet St., Milwaukee, WI 53205

Equal Employment Opportunity Commission (800) 669-4000

310 W. Wisconsin Ave., Suite 800, Milwaukee, WI 53203 www.eeoc.gov
An agency that investigates employment discrimination.

Milwaukee Area Workforce Investment Board (414) 270-1800

Career and Employment Program, 2342 N. 27th St., Milwaukee, WI 53210

Milwaukee Careers Cooperative (414) 937-8260

3505 W. Wisconsin Ave., #6, Milwaukee, WI 53208 www.mccjobs.org

Milwaukee Job Centers:

South (UMOS)..... (414) 389-6604

2701 S. Chase Ave., Milwaukee, WI 53204

YWCA of Greater Milwaukee.....(414) 267-3291

1915 N. MLK Dr., Milwaukee, WI 53212 www.ywcasew.org

Central (Maximus)(414) 203-8500

4201 N. 27th St., Milwaukee, WI 53216

Located within W-2 agencies, Job Centers provide one-stop shopping for job seekers looking for career planning, local job placement, advancement, and training. Open to all job seekers.

Neighborhood House of Milwaukee(414) 933-6161

2819 W. Richardson Pl., Milwaukee, WI 53208 www.nh-milw.org

Next Door Foundation(414) 562-2929

2545 N. 29th St., Milwaukee, WI 53210 www.nextdoormil.org

The Milwaukee Area Workforce Investment Board.....(414) 270-7500

2342 N. 27th St., Milwaukee, WI 53210 www.milwaukeeWIB.org

Social Development Commission (SDC)(414) 906-2700

4041 N. Richards St., Milwaukee, WI 53212 www.cr-sdc.org

Wisconsin Apprenticeship Programs:

www.dwd.wisconsin.gov/apprenticeship

Wisconsin Jobs:

www.wisconsinjobs.com

Job Center of Wisconsin:

jobscenterofwisconsin.com



**MILWAUKEE
PUBLIC SCHOOLS**

*Who is responsible for
my behavior and decisions?*

"I am."

At MPS, our certified teachers encourage and guide children to make responsible decisions.

Students with good attendance perform better, show strong achievement and develop academic confidence. School social workers connect regularly with families and students to support consistent attendance in school. *Enroll online!* Visit mpsmke.com/Enroll MPS.

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Energy Assistance and Utility Information

AT&T – Customer Service **(800) 924-1000**

AT&T – Bill Payments **(800) 288-2020**

www.att.com

Community Advocates Utility Department **(414) 449-4777**

Help in reaching bill payment agreements with area utility companies. A limited number of calls taken each day. Call for more information.

Energy Assistance/Crisis Assistance (SDC) **(414) 906-2800**

www.tr/sdc.org

All sites are open from 7:30 a.m. – 4:30 p.m. and by appointment only on Saturdays.

Application locations: SDC: 4041 N. Richards St., Milwaukee, WI 53212

SDC: 2701 S. Chase Ave., Milwaukee, WI 53207

SDC: 6848 N. Teutonia Ave., Milwaukee, WI 53209

For the home-bound elderly or disabled: To schedule an appointment to apply for Energy Assistance over the phone or to request a home visit, call (414) 875-2009.

Early Identification Program (EIP) **(800) 887-6467**

Individual monthly payment schedule developed to pay off outstanding gas and electric bills. Customers are eligible if they qualify for the energy assistance program.

The Public Service Commission of Wisconsin Consumer ... **(800) 225-7729**

For assistance with phone re-connection and reduced-cost phone service.

Weatherization and Home Repair Programs **(414) 344-9010**

Social Development Commission (SDC):

www.cr-sdc.org/Programs/Weatherization.htm

WE Energies: www.we-energies.com or www.homeenergyplus.wi.gov

Customer Service **(800) 242-9137**

Payment Arrangements **(800) 842-4565**

WI Home Energy Plus. **(866) 432-8947**

Family Planning Resources

Affiliated Medical Services..... (414) 278-0424
1428 N. Farwell Ave., Milwaukee, WI 53202 **Toll free (800) 498-0424**

www.affiliatedmedicalservices.com

For abortion and reproductive health services. No insurance accepted; discounts given for some services if you show your Forward card.

City of Milwaukee Health Department (414) 286-8620
www.milwaukee.gov

Free pregnancy testing and other services at MHD Health Centers.

Please refer to the Health Care section on page 40 or call for more information.

Emergency Contraception (EC) Hotline..... (888) 668-2528
For information about and referrals to providers of Emergency Contraception.

Family Planning Health Services (414) 286-8620
City of Milwaukee Health Department
Southside Health Center: 1639 S. 23rd St., Room 115, Milwaukee, WI 53204
Keenan Health Center: 3200 N. 36th St., Room 112, Milwaukee, WI 53216

Milwaukee-Area Planned Parenthood Clinics

Planned Parenthood of Wisconsin (800) 230-7526
www.ppwi.org

Express Care Clinic (414) 967-4945
801 E. Capitol Dr., Milwaukee, WI 53212 (*no annual/pap exams provided*)

Jackson St. Clinic..... (414) 276-8777
302 N. Jackson St., Milwaukee, WI 53202 (*providing abortion services only*)

Lincoln Clinic (414) 541-2772
2239 S. 108th St., West Allis, WI 53227

Mitchell Clinic..... (414) 645-8383
1710 S. 7th St., Suite 300, Milwaukee, WI 53204

Wisconsin Avenue Clinic..... (414) 931-8181
2207 W. Wisconsin Ave., Milwaukee, WI 53233

Services for Fathers

Black Health Coalition of Wisconsin, Inc. (BHCW) (414) 933-0064
3020 W. Vliet St., Milwaukee, WI 53208 www.bhcw.org
The Fatherhood Initiative provides mentoring and support for fathers.

Blanket of Love (Columbia-St. Mary's) (414) 793-0328
3132 N. Martin Luther King Dr., Milwaukee, WI 53212
Provides weekly prenatal and parenting classes for teens and young parents, mentoring, and community service referrals.

Heartlove Place (414) 372-1550
Family Resource Center MELD
3229 N. Martin Luther King Dr., Milwaukee, WI 53212

Milwaukee Fatherhood Initiative (414) 286-5653
5003 W. Lisbon Ave, Milwaukee, WI 53208 www.milwaukeefatherhood.com
Provides services designed to promote and enhance father-child relations.

Milwaukee Health Services, Inc. (414) 372-8080
Fax (414) 372-7425 www.mhsi.org/
2555 N. Dr. Martin Luther King, Jr. Dr., Milwaukee, WI 53212
Offers Father's Circle support group.

My Father's House, Inc. (414) 353-9015
7120 W. Good Hope, 53223
Fatherhood resource.

New Concept Self-Development Center, Inc. (414) 344-5788
George M. Sanders Fathers' Resource Center
1531 W. Vliet St., Milwaukee, WI 53205 www.ncsdc-inc.org
Preserving families, protecting children and promoting self-sufficiency. Specific resources geared to teen pregnancy and teen parenting.

Next Door Fatherhood Initiative (414) 562-2929
2545 N. 29th St., Milwaukee, WI 53210 www.nextdoormil.org
Offers the Fatherhood Enrichment Programs and workshops that provide support and information for new and expectant dads.

Northcott Neighborhood House (414) 372-3770
2460 N. 6th St., Milwaukee, WI 53212 www.northcotthouse.org
Offers the Fresh Start program for parents aged 18–24.

The Parenting Network. (414) 671-0566
7516 W. Burleigh St., Milwaukee, WI 53210 www.theparentingnetwork.org
Offers support and education to strengthen a father's parenting skills; parenting group for current or expectant fathers using the "Dad Matters" curriculum.

Food Programs and Meal Sites

All referrals to Food Pantries must go through Impact 2-1-1.

Call 211 or (866) 211-3380 for a referral to a pantry in your area.

You will be asked for the zipcode of your household; the number of household members in need of food; the name and age of the person who will pick up food; and which (if any) food pantries you visited within the past 30 days.

Food Programs

Agape Community Center (414) 464-4440

6100 N. 42nd St., Milwaukee, WI 53209

Free dinner served on Tuesday, Wednesday and Thursday from 5 – 6:30 p.m.

All Saints Meal Program

4051 N. 26th St., 53216

Free dinner served on Monday, Tuesday and Thursday, 5:30 – 6:30 p.m.

Bethesda Outreach Center..... (414) 344-9881

2810 W. Highland Blvd., Milwaukee, WI 53208

Free lunch served Tues., Wed., and Thurs. from 11:45 a.m. – 1:00 pm.

Career Youth Development (414) 264-6888

2601 N. Martin Luther King Dr., Milwaukee, WI 53212

Dr Martin Luther King Jr Community Center..... (414) 344-5600

1531 W. Vliet St., Milwaukee, WI 53205

Family Life Center

Children's Food and Clothing Pantry (414) 762-0552

1441 W. Oakwood Rd., Oak Creek

Tues., 3:30 – 5:30 p.m.; Thur. 10:00 am. – Noon; limited to baby and children's items.

FoodShare applications and information..... (888) 947-6583

See the Public Assistance Programs section on pages 57–59 for more information on how to apply.

The Gathering (414) 272-4122

St. James Episcopal Church: 833 W. Wisconsin Ave.

Free breakfast served Monday through Friday from 8:30 – 9:30 a.m. Free lunch on Saturdays from 11:30 a.m. – 12:30 p.m.

Christian Faith Fellowship East: 724 S. Layton Blvd.

Free dinner served Mondays and Wednesdays from 4:30 – 5:30 p.m. Free lunch on Saturdays from 11:30 a.m. – 12:30 p.m.

Our Next Generation Neighborhood Center: 3421 W. Lisbon Ave.

Free lunch on Saturdays from 11:30 am to 12:30 p.m.

Gesu Parish (414) 288-7101

1210 W. Michigan St., Milwaukee, WI 53201

Free soup, sandwiches on the first, second and third Saturday of each month from 5:40 – 6:30 p.m.

Goodwill Home Delivered Meals (414) 353-6400

60 years and older.

Metropolitan Baptist Church (414) 562-7200

1345 W. Burleigh St., Milwaukee, WI 53206

Free breakfast served Sundays from 8:00 – 9:00 a.m., free dinner served Tuesdays and Thursdays from 5:00 – 5:45 p.m.

Milwaukee Rescue Mission (414) 344-2211

830 N. 19th St., Milwaukee, WI 53233

www.milmission.org

Free meals follow each prayer service.

MPS – Free and Reduced Lunch Program (414) 475-8897

SDC – Youth Food Program (414) 963-2683

6850 N. Teutonia Ave., Milwaukee, WI 53209

www.cr-sdc.org

Senior Meal Program (414) 289-6995

Congregate meals are provided at several locations throughout the county. Call for the site nearest to you.

St. Ben’s Community Meal (414) 271-0135

924 W. State St., Milwaukee, WI 53233

Free meals served Sundays through Fridays from 5:15 – 6:30 p.m.

St. John’s Cathedral (414) 276-9814

831 N. Van Buren St., Milwaukee, WI 53202

Free hot lunch Sundays through Fridays from 11:15 a.m. – 12:30 p.m.; free bag lunches from 1:30 pm until they run out.

St. Vincent de Paul (414) 649-9555

931 W. Madison St., Milwaukee, WI 53204

Free dinner Sundays through Fridays from 5:30 – 6:15 p.m.

St. Vincent de Paul (414) 374-4095

2628 N. Martin Luther King Dr., Milwaukee, WI 53212

Free dinner Mondays through Fridays from 5:30 – 6:15 p.m.

Health Care

Free and Low-Cost Clinics

Free or low-cost care for the uninsured and underinsured.

Angel of Hope Medical Clinic (Hope House) (414) 385-5394
209 W. Orchard St., 2nd Floor, Milwaukee, WI 53204

Aurora Quick-Care Clinic (414) 423-5538
Southridge Mall – 5300 S. 76th St., Greendale, WI 53129
A \$70 fee covers assessment, tests, and treatment for common medical ailments (prices subject to change).

Black Health Coalition of Wisconsin, Inc. (BHCW) (414) 933-0064
3020 W. Vliet St., Milwaukee, WI 53208 www.bhcw.org
Direct services and education related to infant mortality and HIV Awareness. Milwaukee Healthy Beginnings Project provides intensive case management services to women who are pregnant or post-partum with a child under the age of two. Faith-based HIV program Sister's Informing Sisters about Topics of AIDS (SISTA) is a social skills and training intervention for African-American women aimed at reducing HIV sexual risk behavior.

Brady East STD Clinic (BESTD)..... (414) 272-2144
1240 E. Brady St., Milwaukee, WI 53202 www.bestd.org
Offers free STD testing and treatment, anonymous HIV testing and Hepatitis B vaccinations. Open Monday and Tuesday evenings, 6:00–8:30 p.m.

Bread of Healing Clinic..... www.breadofhealingclinic.org

Agape Community Center (414) 466-3169
Florist Ave. Lutheran Church: 6100 N. 42nd St., Milwaukee, WI 53209
Open Wednesdays from 5:30 – 8:30 p.m.

Cross Lutheran Church (414) 977-0001
1821 N. 16th St., Milwaukee, WI 53205 www.breadofhealingclinic.org
Open Monday and Tuesday, 1:30 – 5:30 p.m.; Wednesday, 8 – 11:00 a.m. and 1:30 – 5:30 p.m.; Thursday, 1:30–4:00 p.m.

Eastbrook Church/Bread of Healing Clinic – North ... (414) 228-5220 x107
5385 N. Green Bay Rd., Milwaukee, WI 53209
Open the third Saturday of the month from 9:00 a.m. – Noon; Monday afternoons and Thursdays. All clinic times at each location are by appointment only.

Children's Hospital of Wisconsin Urgent Care Clinics (414) 266-4800
After 5:00 p.m.; ask for a "Financial Intake Form" to see if your bill can be reduced.
Sixteenth Street Community Health Center: 1032 S. 16th St., (414) 385-0646
Children's Hospital: 9000 W. Wisconsin Ave., (414) 266-2000
New Berlin Urgent Site: 4855 S. Moorland Rd., New Berlin, WI, (262) 432-7599
Bayshore Site: 6373 N. Jean Nicolet Rd., (414) 540-0011

- City on a Hill** (414) 931-6670
2224 W. Kilbourn Ave., Milwaukee, WI 53233 www.cityonahillmilwaukee.org
- Downtown Health Center** (414) 277-8900
1020 N. 12th St., Milwaukee, WI 53233
Adolescent Clinic (For people ages 11-19): Routine care, immunizations, confidential family planning services and STD screening and treatment are available.
Teen-Tot Clinic: A clinic specifically for adolescent parents and their children; both are seen at the same time by the same health care provider. Call for a list of services.
- Gerald L. Ignace Indian Health Center** (414) 383-9526
1711 S. 11th St., Milwaukee, WI 53204 www.gliihc.net
Provides preventative, diagnostic, and routine health services for the Native American community and others.
- Greater Milwaukee Free Clinic** (414) 546-3733
9330 W. Lincoln Ave. #10, West Allis, WI 53227
FREE for the un- and underinsured. Patient registration begins at 4:30 p.m. every Tuesday and Thursday. First come, first served. Bring an ID and income verification.
- Highlander Home Health Care** (414) 461-2331
5626 N. 91st St., #203, Milwaukee, WI 53225
Hmong speakers available second Saturday of the month, 10:00 a.m. – 12:00 p.m. (except holidays).
- Hispanic Medical Center** (414) 384-8930
3527 W. National Ave., Milwaukee, WI 53215
Uninsured patients: \$85 for all new patients' first appointment, \$60 for subsequent visits, and \$65 for returning diabetic patients.
- House of Peace Community Center** (414) 933-1300
1702 W. Walnut St., Milwaukee, WI 53205 www.houseofpeacemilwaukee.org
Services for the un- and underinsured, offering a sliding fee scale. No walk-ins accepted. Please call for an appointment.
- Isaac Coggs Heritage Health Center** (414) 760-3900
8200 W. Silver Spring Dr., Milwaukee, WI 53218
Offers sliding fee discounts for the un- and underinsured, or those with deductibles.
- Marquette Clinic for Women and Children** (414) 755-6970
Cross Lutheran Church, lower level.
1821 N. 16th St., Milwaukee, WI 53205
Offers free health care services to uninsured women and children. Open Thursday from 8:00 a.m. to 12:00 p.m. Appointments are preferred.

Medical College of Wisconsin/Columbia-St. Mary's
Saturday Free Clinic for the Uninsured..... (414) 588-2865
1121 E. North Ave., Milwaukee, WI 53212
Open Sat. 8:00 a.m. to 12:00 p.m. excluding holidays. First come first served. Service for the uninsured only. Must be 18 or older.

MHS Convenient Care Clinic (414) 447-1750
4061 N. 54th St., Milwaukee, WI 53216
In Lena's (Piggly Wiggly) Food Market. Basic health services, accepting Medicaid and offering a sliding-fee scale.

MLK Heritage Health Center (414) 372-8080
2555 N. Martin Luther King Dr., Milwaukee, WI 53212
Offers sliding fee discounts for the un- and underinsured, or those with deductibles.

Neighborhood House of Milwaukee (414) 933-6161
2819 W. Richardson Pl., Milwaukee, WI 53208 www.nh-milw.org

Next Door Foundation (414) 562-2929
2545 N. 29th St., Milwaukee, WI 53210 www.nextdoormil.org

Open Door Free Health Clinic (414) 481-1778
Unity Lutheran Church: 1025 E. Oklahoma Ave., Milwaukee, WI 53207
Open Wednesdays; sign-in at 4:30 p.m., services from 6:00 – 8:30 p.m.

Outreach Community Health Centers (414) 374-2400
711 W. Capitol Dr., Milwaukee, WI 53206
Services provided for the homeless. Must be at least 18 years old.

Packard Avenue Community Clinic..... (414) 769-2239
5854 S. Packard Ave., Cudahy, WI 53110
Open Tuesdays from 6:00 – 8:00 p.m.

ProCare Medical Clinics www.procaremed.com
All T-19 HMOs and private insurance accepted. \$75 office visit fee for the uninsured.
Clinics:

ProCare Clinic, 3727 W. Wisconsin Ave., 53208 (414) 291-2626
Capitol Dr. Clinic, 5434 W. Capitol Dr., 53216..... (414) 444-5444
27th St. Clinic, 1502 S. Layton Ave., 53215..... (414) 643-6454
Becher St. Clinic, 1532 W. Becher St., 53215..... (414) 645-7499

St. Ben's Clinic for the Homeless (414) 765-0606
1027 N. 9th St., Milwaukee, WI 53233
Serving the homeless, uninsured; accepts T-19. Nurse/social worker services on a walk-in basis; physician services by appointment.

Silver Spring Neighborhood Nursing Center..... (414) 535-0432
5460 N. 64th St., Milwaukee, WI 53218
For un- and underinsured patients, fees based on income.

Sixteenth St. Community Health Center

Chavez Health Center (414) 672-1353
1032 S. Cesar E. Chavez Dr., Milwaukee, WI 53204

Parkway Health Center (414) 672-1353
2906 S. 20th St., Milwaukee, WI 53215

Urgi Med Walk-in Clinic – Coldspring Location (414) 545-5500

4325 S. 60th, Milwaukee, WI 53220 www.urgj-med.com

Walgreen's Take Care Clinics

www.takecarehealth.com

1400 E. Brady St..... (414) 272-2171

6030 W. Oklahoma Ave..... (414) 327-1010

10800 W. Capitol Dr..... (414) 466-1221

Convenient, walk-in medical care for the insured and uninsured. Payment for most services for the uninsured ranges from \$59–\$80.

Walker's Point Community Clinic..... (414) 384-1400

130 W. Bruce St., Suite 200, Milwaukee, WI 53204

First visit is free; visits after that are \$10 each.

Progressive Community Health Centers

Sliding fee scale for the uninsured; Medicaid and most private insurances accepted.

Lisbon Avenue Health Center..... (414) 935-8000

3522 W. Lisbon Ave., Milwaukee, WI 53208

Hillside Family Health Center (414) 935-8000

1452 N. 7th St., Milwaukee, WI 53205

Wisconsin Tobacco Quitline.....(800) QUIT-NOW

For support and referral when you're ready to quit smoking.

Dental Care

Lisbon Avenue Health Center (414) 935-8000

Westside Healthcare Association: 3522 W. Lisbon Ave., Milwaukee, WI 53208

Dental care for adults and children. Fees vary. Call for prices and appointments.

Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m.

Marquette University School of Dentistry

Initial appointments (414) 288-6790

Initial appointments, Spanish (414) 288-1520

1801 W. Wisconsin Ave., Milwaukee, WI 53233

2906 S. 20 St., Milwaukee, WI 53215

210 W. Capitol Dr., Milwaukee, WI 53212

MATC Dental Hygiene Clinic (414) 297-6573

Health Science Bldg., Room H115:

700 W. Highland Ave., Milwaukee, WI 53202

Pediatric and adult services for the uninsured. Exam and cleaning including X-rays, sealants and fluoride treatment. Prices range from \$10–\$30 depending on age and services received.

MLK Heritage Health Center (414) 372-8080

Milwaukee Health Services:

2555 N. MLK Dr., Milwaukee, WI 53212

Hours: Monday – Friday 7:30 a.m. – 5:30 p.m. Examinations, check ups, cleaning, emergencies, fillings, extractions, root canals, crowns and bridges provided. Title 19 accepted. Proof of income plus \$30.00 needed to be put on discount program.

St. Elizabeth Ann Seton Dental Clinic. (414) 383-3220

1730 S. 13th St., Milwaukee, WI 53204

Hours: Monday – Friday, 8:00 a.m. – 4:30 p.m.; by appointment. Proof of income and ID required. Extractions only.

Southside Guadalupe Dental Clinic (414) 643-8787

1125 S. 3rd St., Milwaukee, WI 53204

Hours: Monday – Friday, 8:00 a.m. – 4:30 p.m.; every other Saturday, 8:00 a.m. – 12:00 p.m. Dental screening, X-rays, cleaning and fluoride treatments, fillings, caps, crowns, etc. Accepts all commercial insurance. Sliding fee scale for the uninsured. Bring proof of income.

Vision and Eye Care

Zenni Optical www.zennioptical.com

Huge variety of low cost eyeglasses for men, women and children. Online only.

Area Hospitals

- Aurora Sinai Medical Center** (414) 219-2000
945 N. 12th St., Milwaukee, WI 53233
- Children's Hospital of Wisconsin** (414) 266-2000
9000 W. Wisconsin Ave., Milwaukee, WI 53226
- Columbia-St. Mary's**
Columbia Campus: 2025 E. Newport Ave., Milwaukee, WI 53211, (414) 298-6700
Milwaukee Campus, 2301 N. Lake Dr., Milwaukee, WI 53211, (414) 291-1000
Ozaukee Campus: 13111 N. Port Washington Rd., Mequon, WI 53097,
(262) 243-7300
- Froedtert Hospital** (414) 805-3000
9200 W. Wisconsin Ave., Milwaukee, WI 53226
- St. Francis Hospital** (414) 647-5000
3237 S. 16th St., Milwaukee, WI 53215
- St. Joseph's Regional Medical Center** (414) 447-2000
5000 W. Chambers St., Milwaukee, WI 53210
- St. Luke's Medical Center** (414) 649-6000
2900 W. Oklahoma Ave., Milwaukee, WI 53215
- West Allis Memorial Hospital** (414) 328-6000
8901 W. Lincoln Ave., West Allis, WI 53227

City of Milwaukee Health Department Health Centers, Public Health Programs and Resources

www.milwaukee.gov/health

Please call (414) 286-8620 for appointments and current schedules.

- Family Planning Health Services** (414) 286-8620
City of Milwaukee Health Department
Southside Health Center: 1639 S. 23rd St., Room 115, Milwaukee, WI 53204
Keenan Health Center: 3200 N. 36th St., Room 112, Milwaukee, WI 53216
- Keenan Health Center** (414) 286-8840
3200 N. 36th St., Milwaukee, WI 53216
- Family Health Clinic (*By appointment only.*) (414) 286-8620
- HIV/AIDS and STD Clinic (414) 286-3631
Confidential. First come, first served.
- Refugee Health Program (*By appointment only.*) (414) 286-8630
- Tuberculosis Control Clinic (414) 286-8630
- Walk-In Clinic (414) 286-8620
Immunizations and pregnancy testing. No appointment needed.
- WIC (414) 286-8813

Northwest Health Center (414) 286-8830

7630 W. Mill Rd., Milwaukee, WI 53218

Adolescent Community Health Program..... (414) 286-8442

Breast and Cervical Cancer Awareness Program (414) 286-2133
Free breast and cervical cancer screening and referral.

Family Health Clinic (*By appointment only.*)..... (414) 286-8620

Nutrition Information..... (414) 286-3619
Referrals to food and nutrition resources.

Public Health Nursing Services (414) 286-8830

Tobacco Control Program (414) 286-3383

Walk-in Clinic (414) 286-8620
Immunizations and pregnancy testing. No appointment needed.

WIC..... (414) 286-6768

Southside Health Center (414) 286-8620

1639 S. 23rd St., Milwaukee, WI 53204

Community Healthcare Access Program (414) 286-8620
Information, advocacy and assistance resolving problems with Medicaid, FoodShare.

Empowering Families of Milwaukee..... (414) 286-8620
Frequent and long-term home visiting services to pregnant women and their families living in specific Milwaukee zip codes.

Family Health Clinic (*By appointment only.*)..... (414) 286-8620

Milwaukee Nurse-Family Partnership Program (414) 286-8620
Intensive home visiting by a public health nurse for first-time pregnant women living in specific Milwaukee zip codes.

Public Health Nursing Services (414) 286-8620

Walk-In Clinic (414) 286-8620
Immunizations and pregnancy testing. No appointment needed.

WIC..... (414) 286-8821

Zeidler Municipal Building (414) 286-3521

841 N. Broadway, Milwaukee, WI 53202

Immunizations..... (414) 286-8034
Walk-in clinic immunization schedules and records only.

Lead Poisoning Prevention (414) 225-LEAD
Prevention, inspection, removal permits, abatement, financial assistance, nursing education and case management.

Milwaukee Commission on Domestic Violence
and Sexual Assault (414) 286-2997
Domestic Violence/Intentional Injury information and referral.

City of Milwaukee Vital Statistics (414) 286-3516

Housing and Shelter

Housing Resources and Programs

24 Hour shelter assistance at IMPACT 2-1-1.....211 or 773-0211
Toll free..... (866) 211-3380

American Red Cross (414) 342-8680
For help with homelessness due to fire, natural disaster, or domestic violence.

Community Advocates (414) 449-4777

- **Homelessness Prevention Program:** A program to help prevent eviction and homelessness.
- **Security Deposit Repayment Program:** A program to help guarantee security deposit payment for people moving into a new apartment

Consumer Protection..... (414) 266-1231
To file complaints about your landlord.

Department of Neighborhood Services (414) 286-2268
To report code violations and other problems with your apartment (if your landlord refuses to make repairs) and for rent abatement programs.

Habitat for Humanity (414) 562-6100
3726 N. Booth St., Milwaukee, WI 53212

Housing Authority (City of Milwaukee)..... (414) 286-5678
For low-income housing applications and information.

Housing and Urban Development (HUD) (414) 297-3214

Milwaukee Drug Abatement Program..... (414) 935-7411
To anonymously report a drug house in your neighborhood.

Rent Assistance and Housing Programs

City of Milwaukee (414) 286-5650

Milwaukee County (414) 289-5894

Smoke Alarm Program - MFD (414) 286-8980
For free smoke alarms to those who qualify.

UWM Off-Campus Housing (414) 229-6999
www.neighborhoodhousing.uwm.edu

Wisconsin Front Door Housing Search: www.wifrontdoorhousing.org
An online resource for currently available rental units.

Emergency Shelters and Transitional Housing For Adults

Shelters with (211) after the name indicates you must call 211 to access bed availability. All other emergency shelters can be contacted directly.

- Casa Maria** (414) 344-5745
1131 N. 21st St., Milwaukee, WI 53233
Emergency shelter for homeless families, mothers and children.
- Cathedral Center (211)** (414) 831-0394
845 N. Van Buren St., Milwaukee, WI 53202
A shelter for single women and families. Call for appointment.
- Connections Program of Lad Lake** (414) 332-2690
225 W. Capitol Dr., Milwaukee, WI 53212
Transitional living for those ages 18–21 who have been in foster care at some time.
- Daystar, Inc** (414) 385-0334
P.O. Box 2130, Milwaukee, WI 53201
Transitional living program for adult women leaving abusive relationships (no children).
- Guest House (211)** (414) 345-3240
1216 N. 13th St., Milwaukee, WI 53205
A shelter for single adult males, and also offering AODA treatment.
- Hope House (211)** (414) 645-2122
209 W. Orchard St., Milwaukee, WI 53204
Emergency shelter for single men; transitional living programs for women/families.
- Hope St. Ministries** (414) 445-5404
2522 W. Capitol Dr., Milwaukee, WI 53206
Transitional living for single men and women with AODA issues.
- Joy House (Milwaukee Rescue Mission)** (414) 344-3774
830 N. 19th St., Milwaukee, WI 53233
A shelter for single women and women with their children.
- La Causa, Inc. – Crisis Nursery (211)**..... (414) 647-5990
www.lacausa.org
Free, short-term child care for homeless children in emergency and/or respite care.
- Lissy's Place**..... (414) 445-2340
6200 W. Center St., Milwaukee, WI 53210
Transitional living for single women ages 18–29.
- Meta House (211)** (414) 962-1200
2626 N. Bremen, Milwaukee, WI 53212
Treatment, shelter and transitional housing for women with AODA issues and their children.

- Milwaukee Women's Center (211)** (414) 385-0854
Crisis Line. (414) 671-6140
 3025 W. Mitchell St., Milwaukee, WI 53204
Homeless shelter for women with children and domestic violence shelter for single women or women with children.
- Outreach Community Health Centers** (414) 374-2400
 711 W. Capitol Dr., Milwaukee, WI 53206
Transitional living for women and children.
- Project Heat** (414) 342-5959
 2904 W. Wells St., Milwaukee, WI 53208
Transitional housing for single men and women with AODA issues.
- Repairers of the Breach.** (414) 934-9305
 1335 W. Vliet St., Milwaukee, WI 53205
A day shelter only.
- Safe Harbor (Milwaukee Rescue Mission).** (414) 935-0200
 1820 W. Wells St., Milwaukee, WI 53233
Shelter for single men.
- Salvation Army (211)** (414) 265-6360
 1730 N. 7th St., Milwaukee, WI 53205
For men, women, and families.
- Sojourner Truth House (211).** (414) 933-2722
Sojourner Family Peace Center's shelter for women leaving abusive relationships and their children.
- St. Catherine Residence** (414) 272-8470
 1032 E. Knapp St., Milwaukee, WI 53202
Transitional housing for single women and first-time pregnant women.
- United Methodist Children's Services** (414) 344-1818
 3940 W. Lisbon Ave., Milwaukee, WI 53208
Transitional housing for women and their children (under 12 years of age).
- Vet's Place Central.** (414) 342-5000
 3330 W. Wells St., Milwaukee, WI 53208
Transitional housing for veterans.
- Winterstar (Salvation Army)** (414) 342-6203
 3120 W. Wisconsin Ave., Suite 106, Milwaukee, WI 53208
Transitional living for single men and women with a history of AODA, mental health issues or a disability.
- YWCA Transitional Housing** (414) 442-7880
 2431 W. Capitol Dr. #101, Milwaukee, WI 53206
For women over age 21 and older and their children. Shelter referrals only.

Area Group Homes and Shelters For Teens, Teen Parents and Young Adults

If you are not living with a parent or caretaker relative, you can apply for BadgerCare Plus on your own. See pages 53–56 on how to apply, or call MilES at (888) 947-6583 for assistance. Shelters with (211) after the name indicates you must call 211 to access bed availability.

- Insights TLP** (414) 672-1360
 2175 S. Layton Blvd., Milwaukee, WI 53215
Transitional housing for youth, ages 18–21.
- Pathfinders for Runaways (211)** (414) 271-1560
 1614 E. Kane Pl., Milwaukee, WI 53202
Shelter for homeless and runaway youth under 18 years old.
- Pathfinders Drop-in Center Q BLOK** (414) 964-2565
 4200 N. Holton St., Milwaukee, WI 53212
LGBT Young Adults Housing Initiative – Supportive housing, financial assistance and case management for LGBT-identified young adults, 18–25 years old.
- Safe Housing Program** (262) 524-4120
 137 Wisconsin Ave., Suite 200, Waukesha, WI 53186
Transitional living program for first-time mothers, ages 18–25, and their child.
- Walker’s Point Youth and Family Center
 Runaway and Teen Crisis Shelter (211)** (414) 647-8200
 732 S. 21st St., Milwaukee, WI 53204
Shelter for homeless and runaway youth under 18 years old.

Legal Resources

- The Benedict Center** (414) 347-1774
 135 W. Wells St., Suite 700, Milwaukee, WI 53203 www.benedictcenter.org
Assisting women with legal issues through sentence advocacy, AODA treatment, jail/prison alternatives and spiritual guidance.
- Centro Legal por Derechos Humanos – Spanish Center** (414) 384-7900
 614 W. National Ave. 2nd Ave., Milwaukee, WI 53204
www.centrolegalwisconsin.org
Affordable legal services for low-income Milwaukee County residents transitioning out of poverty; assistance in navigating the legal system in family law and misdemeanor criminal court cases.
- Corrections Care Continuum (CCC)** (414) 875-1511
 Asha Family Services: 3719 W. Center St., Milwaukee, WI 53210
Case management services for the incarcerated and newly released.

Crime Victim Services/Assistance Program (800) 446-6564
17 W. Main St., Madison, WI 53707 www.doj.state.wi.us
Providing services related to crime victim's rights and compensation.

Child Support Enforcement..... (414) 278-5160
901 N. 9th St., Rm. 101, Milwaukee, WI 53233 Email: milwcse@milwcnty.com
<http://county.milwaukee.gov/EnforcementofChildSu7839.htm>
*Call to apply for services or report changes. Assistance in obtaining delinquent child/
family support (warning letters, lien docket, license suspension, account seizure). For
faster service, call early morning or late afternoon with social security number ready.*

City Attorney's Office..... (414) 286-2601
www.city.milwaukee.gov/CityAttorney300.htm
Zeidler Municipal Building: 841 N. Broadway, Milwaukee, WI 53202

Disability Rights Wisconsin (414) 773-4646
6737 W. Washington St., Suite 3230 www.disabilityrightswi.org
Milwaukee, WI 53214

District Attorney's Office – Adult Charging Unit..... (414) 278-5088
Milwaukee Co. Criminal Justice Facility
949 N. 9th St, Rm. 110, Milwaukee, WI 53233

District Attorney's Office – Children's Court
General Information..... (414) 257-7736
Victim/Witness Services (414) 257-4527
Milwaukee County Juvenile Justice Center
10201 W. Watertown Plank Road, Room 1027, Wauwatosa, WI 53226-3532

Esperanza Unida, Inc (414) 671-0251
1329 W. National Ave., Suite 318, Milwaukee, WI 53204
www.esperanzaunida.net

Family Law Center..... (414) 273-1040
633 W. Wisconsin Ave., Suite 1410, Milwaukee, WI 53203
(Closing at the end of 2013)

Legal Action of Wisconsin (414) 278-7722
230 W. Wells St., Room 800, Milwaukee, WI 53203 www.legalaction.org
Legal assistance for low income Milwaukee residents experiencing civil problems.

Legal Aid Society of Milwaukee, Inc. (414) 727-5300
www.lasmilwaukee.com
Downtown Office: 521 N. 8th St., Milwaukee, WI 53233
Children's Court Office: 10201 Watertown Plank Rd., Wauwatosa, WI 53226
Divisions include Civil, Guardian Ad Litem, and Mental Disabilities.

Legal Emergency Assistance Project (414) 276-1911
www.familypeacecenter.org
Sojourner Family Peace Center: 135 W. Wells St., 4th Floor, Milwaukee, WI 53203
*Partners with Legal Action of Wisconsin to provide domestic violence legal advocacy
and case management services.*

Marquette University Volunteer Legal Clinic..... (414) 933-1300
Volunteer attorneys and law school students provide pro-bono legal information and referral services in civil matters (custody, child support, housing, unemployment compensation, credit matters) on a walk-in basis. Call for locations. No services related to criminal matters. First-come, first-served. Arrive 45 min. prior to closing.

Council for the Spanish Speaking – Hillview Building (414) 615-1345
1615 S. 22nd St., 3rd Floor, Milwaukee, WI 53204
Wednesdays, 5–7:00 p.m. (except holidays). Any civil legal matter. Services available in English/Spanish. Immigration attorney available for one-time consultations. Milwaukee Co. Child Support Enforcement representative available second and fourth Wednesday of each month.

House of Peace Community Center (414) 933-1300
1702 W. Walnut St., Milwaukee, WI 53205
Tuesdays, 3–7:00 p.m. (except holidays). Hmong speakers available third Thursday of the month, 2–3:00 p.m. Reviews any civil (non-criminal) matter. Milwaukee Co. Child Support Enforcement representative available the first and third Tuesday of each month, 5–7:00 p.m. Bankruptcy specialist available Tuesdays, 3–5:00 p.m.

Marquette Volunteer Legal Clinic for Veterans..... (414) 266-1235
6419 W. Greenfield Ave., West Allis, WI 53214
For veterans and their families only; first and third Monday of each month, 4–6:00 p.m.

Milwaukee Justice Center..... (414) 278-2910
Milwaukee County Courthouse: 901 N. 9th St., Room G9, Milwaukee, WI 53233
Thursdays/Fridays, 2–4:00 p.m. Any legal civil and child support matter. Housing advocate available for Landlord-Tenant matters on Thursdays, 2–3:00 p.m.

Milwaukee Justice Center – Mobile Legal Clinic (414) 278-2910
<http://milwaukee.gov/MJC/MJC-Mobile-Legal-Clinic.htm>
Third Saturday of each month. Free, brief legal advice on civil matters, family law, landlord-tenant issues, small/large claims and credit-consumer issues. No ongoing representation but will provide information on how to retain an attorney if needed. Visit website or call for time and location each month.

Milwaukee Bar Association (414) 274-6768
www.milwbar.org
Non-profit, public lawyer referral agency. Services all areas of civil law, but not criminal cases. Standard fees apply. Be prepared to briefly summarize case.

Milwaukee Legal Resource Center (MLRC)..... (414) 278-4900
<http://county.milwaukee.gov/LegalResourceCenter>
Milwaukee County Courthouse:
901 N. 9th St., Room G10-1, Milwaukee, WI 53233-1425
Public law library; purchase legal documents and materials, including pro-se family law forms. Assistance with filling out legal documents.

Public Defender’s Office – Adult Criminal Trial Division. . . . (414) 227-4130
819 N. 6th St., Milwaukee, Room 908, Milwaukee, WI 53203

Public Defender’s Office – Juvenile Division (414) 266-1182
10930 W. Potter Rd., Suite D, Wauwatosa, WI 53226

Senior Law..... (414) 278-1222
230 W. Wells St., Room 800, Milwaukee, WI 53233
Free legal services for adults over age 60 without regard to income/assets.
Telephone Intake Hours: Monday, 9–11:00 a.m.; Tuesday, 1–3:00 p.m.; Thursday, 9–11:00 a.m.; Friday, 9–11:00 a.m.
Walk-in Intake Hours: Wednesday, 9:00 a.m. – 12:00 p.m.; Fridays, 1– 4:00 p.m.
Services include legal matters relating to social security, SSI, food stamps, Medicare, medical assistance, long-term care, subsidized housing, consumer scams and help paying bills. No criminal, personal injury, legal/medical malpractice or work on wills.

Wisconsin State Law Library (800) 322-9755 / TTY (800) 947-6644
120 Martin Luther King, Jr. Blvd., Madison, WI 53703 <http://wilawlibrary.gov>
Help with legal questions, forms, samples and information through 'Ask A Librarian'
Purchase federal, state, and county legal forms.

Courts

For a list of frequently-asked questions about the Milwaukee County Courts, see www.countymilwaukee.gov/CourtServices

Milwaukee County Clerk of Circuit Court
www.county.milwaukee.gov/ClerkofCircuitCourtC10485.htm

Milwaukee County Clerk of Circuit Court (Children's Division) (414) 257-7700
Milwaukee County Juvenile Justice Center:
10201 W. Watertown Plank Rd., Wauwatosa, WI 53226
Cases relating to children in need of protective services, termination of parental rights, adoption and juvenile delinquency.

Milwaukee County Clerk of Circuit Court (Civil Division)... (414) 278-4120
Milwaukee County Courthouse: 901 N. 9th St., Room G-9, Milwaukee, WI 53233
Civil cases including small and large claims and family cases.

Milwaukee County Clerk of Circuit Court (Criminal/Traffic Division) (414) 278-4538
Safety Building: 821 W. State St., Room 117, Milwaukee, WI 53233-1458
Felony and misdemeanor cases. Traffic cases with tickets issued by the Milwaukee Co. Sheriff's Department, the Department of Natural Resources, Wisconsin State Patrol, University of Wisconsin–Milwaukee and State Fair Park Police.

Milwaukee County Clerk of Circuit Court (Probate Division)..... (414) 278-4449
Milwaukee County Courthouse: 901 N. 9th St., Room G-9, Milwaukee, WI 53233
Cases related to wills, trusts, estates, guardianships, protective placements, mental health commitments and records filed for safekeeping.

Milwaukee County Courthouse (414) 278-5362
901 N. 9th St., Milwaukee, WI 53233

Milwaukee County Juvenile Justice Center (414) 257-7721
10201 Watertown Plank Rd., Wauwatosa, WI 53226

Municipal Court (City of Milwaukee) (414) 286-3800
For general information, to see court case information and scheduled court dates, plead not guilty and pay municipal fines, visit:
www.city.milwaukee.gov/municourt

Credit Card & Installment Payment Line..... (414) 286-2878
Justice 2000 (414) 286-8732
951 N. James Lovell St. (formerly N. 7th St.), Milwaukee, WI 53202

Municipal Court (City of Milwaukee) – Intake Court
Milwaukee County Criminal Justice Facility: 949 N. 9th St., Milwaukee, WI 53233

Jails and Detention Centers

Milwaukee County House of Corrections (414) 427-4700
8885 S. 68th St., Franklin, WI 53132

Milwaukee County Jail – Facility Central..... (414) 226-7000
Milwaukee County Criminal Justice Facility: 949 N. 9th St., Milwaukee, WI 53233

Milwaukee County Juvenile Detention Center (414) 257-7715
Milwaukee County Juvenile Justice Center:
10201 Watertown Plank Rd., Wauwatosa, WI 53226

Wisconsin Department of Corrections – Milwaukee Secure Detention Facility..... (414) 212-3535
www.prisonhandbook.com
1015 N. 10th St., P.O. Box 05740, Milwaukee, WI 53205-0740

Probation and Parole Offices

Milwaukee County – Juvenile Probation Office (414) 257-7721
Delinquency & Court Services, Milwaukee County Juvenile Justice Center
10201 Watertown Plank Rd., Wauwatosa, WI 53226
Supervision for juveniles on probation in Milwaukee County.

State of Wisconsin – Juvenile Corrections..... (414) 229-0701
4200 N. Holton St., Suite 120, Milwaukee, WI 53212
Aftercare supervision for juveniles who have been released to Milwaukee County from a State of Wisconsin juvenile correctional facility.

Adult Probation and Parole Offices

www.wi-doc.com/index_community

4160 N. Port Washington Rd., Glendale, WI 53212 (414) 229-0600
600 W. Walnut St., Milwaukee, WI 53212-3863 (414) 265-7760
1819 E. Kenilworth, Milwaukee, WI 53211 (414) 227-4744
819 N. 6th St., 7th Fl., Milwaukee, WI 53203-1675 (414) 227-4544
(414) 227-4632
1673 S. 9th St., 2nd Fl., Milwaukee, WI 53204-3453 (414) 382-7800
7230 W. Capitol Dr., 2nd Fl., Milwaukee, WI 53216 (414) 438-5500
6645 W. Mill Rd., Milwaukee, WI 53218 (414) 353-2036

Resources for the Aging

Community Care (414) 385-6600

www.communitycareinc.org

Services for frail elders and adults with disabilities. Call for locations and services.

Milwaukee County Department of Aging (MCDA)

Administrative Office/Program Manager (414) 289-5950

1220 W. Vliet St., Room 302, Milwaukee, WI 53205

www.milwaukee.gov/county/aging

MCDA Programs and Resources:

● **Aging Resource Center of Milwaukee County**

1220 W. Vliet St., Suite 300, Milwaukee, WI 53205

Information & Assistance Specialists (414) 289-6874

Toll Free: (866) 229-9695 • T-D-D: 7-1-1 • TTY: (414) 289-8591

www.county.milwaukee.gov/ResourceCenter

Programs and services: Information and resources designed to help persons age 60 and older plan for long-term needs, remain active, independent and connected to their communities. Social Workers are also available 24/7 to assist older adults experiencing a non-medical crisis after normal business hours.

Elder abuse: The Aging Resource Center serves as a contact to report physical abuse, material abuse, neglect, self-neglect and emotional abuse of older adults.

● **Family Care**

www.familycaremilwaukeecounty.com

Enrollment Information:

Disability Resource Center (ages 18–59) (414) 289-6660

TTY: (414) 289-8885

Aging Resource Center (ages 60+) (414) 289-6874

TTY: (414) 289-8591

Community-based, long-term, managed care programs for adults 18 and older.

MCDA Senior Centers

www.county.milwaukee.gov/SeniorCenters

Provides a wide variety of recreational and educational activities for older adults at 22 sites.

MCDA Health & Wellness Programs:

www.county.milwaukee.gov/help4healthyaging

- **Fall Prevention Programs: *Living Well with Chronic Conditions / Stepping On***
Program Manager: (414) 469-5330

Current schedule of classes can be found at:

<http://county.milwaukee.gov/wellness12727/LivingWellWorkshops.htm>.

Evidence-based educational/support groups designed to enhance the quality of life for seniors. Stepping On's goal is to reduce the risk of injury from falls.

- **Senior Fitness And Healthy Living Centers**

Fitness Program Coordinator (414) 229-5121

Information and Assistance Specialists (414) 289-6874

www.county.milwaukee.gov/SeniorCenters

Fitness centers are located in the centers below and are equipped with state-of-the art, senior-friendly equipment to promote strength, flexibility and optimal fitness, despite other health conditions, for those ages 50 and up.

Chester W. Grobschmidt Senior Center (414) 768-8045

2424 15th Ave., South Milwaukee, WI 53172

OASIS Senior Center & Healthy Living Center (414) 647-6041

2414 W. Mitchell St., Milwaukee, WI 53204

Rose Senior Center & Healthy Living Center (414) 263-2255

3045 N. Martin Luther King Drive, Milwaukee, WI 53223

(Formerly Clinton and Bernice Rose Senior Center)

Washington Park Senior Center & Healthy Living Center. . (414) 933-2332

4420 W. Vliet St., Milwaukee, WI, 53208

Wilson Park Senior Center & Healthy Living Center ... (414) 282- 5566

2601 W. Howard St., Milwaukee, WI, 53221

- **Wellness Works Healthy Living Centers**

www.milwaukee.gov/help4healthyaging/HealthyLivingCenters.htm

Provides free functional/fitness evaluations and supervised exercise programs designed to improve strength and flexibility despite other chronic health conditions; promotes quality of life; and extends independent living for persons age 50 and up. Available in Healthy Living Centers within all Senior Centers as noted above with the exception of the Chester W. Grobschmidt Senior Center.

- **Wellness Council of the Milwaukee County Commission on Aging (414) 289-6010**

www.county.milwaukee.gov/help4healthyaging/8Dimensionsofwellness.htm

Provides healthy living and wellness activities each month through a multi-dimensional approach to wellness focusing on the emotional, environmental, financial, intellectual, physical, spiritual, social and vocational aspects of life.

Older Abused Women's Program (414) 671-6140

www.communityadvocates.net/women/we_do/older_women

A CommunityAdvocates/Milwaukee Women's Center program for women 50+ who are or have been abused by an intimate partner or adult child(ren). Services: Crisis counseling, information and referral, case management and criminal justice advocacy.

Parenting Education and Support

Services for parenting teens and adults. Call for specific informations.

- Aurora Family Service** (414) 342-4560
3200 W. Highland Blvd., Milwaukee, WI 53208 www.aurorahealthcare.org
Provides parenting education classes, young mother services, home visitation, family enrichment programs and other services related to pregnancy and parenting.
- Betty Brinn Children's Museum** 414-390-KIDS (5437) Ext. 270
929 E. Wisconsin Ave., Milwaukee, WI 53202 www.bbcmkids.org
Family Focus program provides free museum membership to qualified families with parental support and financial assistance for bus transportation or free parking.
- Blanket of Love (Columbia-St. Marys's)** (414) 793-0328
3132 N. Martin Luther King Dr., Milwaukee, WI 53212 (414) 264-3132
Provides weekly prenatal and parenting classes for teen and young mothers, mentoring relationships and community service referrals.
- Children's Hospital Car Seat Clinic**..... (414) 607-5280
Central scheduling (414) 266-5285
www.safekidswi.org
Free clinic which checks the safety of car seat installation. Visit website for dates and locations of car seat clinics, as well as other child safety programming and resources.
- COA Youth & Family Center** (414) 263-8383
909 E. North Ave., Milwaukee, WI 53212 www.coa-yfc.org
Provides many services for parents, including Home Instruction for Parents of Preschool Youngsters (HIPPPY) program.
- Ebenezer Child Care Centers – Free Family Fun Nights** (414) 643-5070
Provides useful parenting tips from trained experts each month (evenings) at various locations. Call or visit ebenezerchildcare.com for dates and locations.
- Kids Extraordinaire Academy – Nurturing Relationships Program**..... (414) 462-7837
4300 W. Burleigh, Milwaukee, WI 53210
Nine-week family support program that provides child growth and development information, parenting skills and positive communication for parents and children.
- HOPE Network** (262) 251-7333
N55 W17658 Christman Rd., Room 201 www.hopenetworkinc.org
Menomonee Falls, WI 53052
Offers supportive programming and services to pregnant women and parents.
- Neighborhood House of Milwaukee** (414) 933-6161
2819 W. Richardson Pl., Milwaukee, WI 53208 www.nh-milw.org
Offers family fun nights and parenting support programming.
- New Concept Self Development Center** (414) 444-1952
4828 W. Fond du Lac Ave., Milwaukee, WI 53216 www.ncsdc-inc.org
Call for current listing of programs.

Next Door Fatherhood Initiative (414) 562-2929
2545 N. 29th St., Milwaukee, WI 53210 www.nextdoormil.org
Offers a Fathering Enrichment Program and workshops that provide support and information for new and expectant dads.

The Parenting Network (414) 671-0566
7516 W. Burleigh St., Milwaukee, WI 53210 www.theparentingnetwork.org
Offers groups and classes designed to strengthen parenting for caregivers.

Rosalie Manor (414) 449-2868
2819 W. Highland Blvd., Milwaukee, WI 53208 www.rosaliemanor.org
Offers several programs including Families United to Prevent Teen Pregnancy, and Supporting Teen Families.

Pregnancy-Related Programs & Services

Services for pregnant women and their partners or support person

**Aurora Childbirth Education Classes
for Teens and Young Adults** (414) 328-7788
www.aurorahealthcare.org/events/_hidden/search.asp?ID=9128
Aurora Sinai Medical Center: 960 N. 12th St., Milwaukee, WI 53223
West Allis Medical Center: 8901 W. Lincoln Ave., West Allis, WI 53227
Information and education on childbirth, breastfeeding and newborn care. Offered at a variety of locations. Call at least two months before your due date.

Black Health Coalition (414) 933-0064
Milwaukee Healthy Beginnings Project www.bhcw.org
3020 W. Vliet St., Milwaukee, WI 53208
Preventative, in-home services to pregnant women in Milwaukee.

Blanket of Love (Columbia-St. Mary's) (414) 793-0328
3132 N. Martin Luther King Dr., Milwaukee, WI 53212
Provides weekly prenatal and parenting classes for teen and young mothers, mentoring relationships, and community service referrals.

Children's Community Health Plan (414) 266-3751
Toll Free (800) 482-8011
P.O. Box 1997, MS 6280, Milwaukee, WI 53201-1997 www.childschp.com
Free pre-natal care program to ensure a healthy pregnancy and baby.

Children's Hospital of Wisconsin Community Services

Pregnancy Counseling and Resources (414) 444-5760

Pregnancy and Counseling Resources (414) 418-6878

4340 N. 46th St., Milwaukee, WI 53216 www.cssw.org

Offers supportive guidance to birthmothers about pregnancy and examining their options such as parenting the child, adoption and other concerns.

City of Milwaukee Health Department (414) 286-8620

Southside Health Center: 1639 S. 23rd St., Milwaukee, WI 53204

city.milwaukee.gov/health

Provides free pregnancy testing, Cribs for Kids program and several nurse home visiting programs for pregnant women and families with infants in Milwaukee.

Healthy Families of Waukesha – see *Safe Babies Healthy Families*.

La Leche League, International – Wisconsin

www.llofwi.org

Breastfeeding information and support. See website for area services and contact information for leaders in your area.

Milwaukee Health Services, Inc...... (414) 372-8080

www.mhs.org

2555 N. Dr. Martin Luther King, Jr. Dr., Milwaukee, WI 53212

Offers prenatal care and support groups during the first year of life.

Next Door Foundation(414) 562-2929 x146

Early Head Start Home Visitation Program

2545 N. 29th St., Milwaukee, WI 53210

www.nextdoormil.org

Offers an early Head Start prenatal program and health services including home visitation program, parenting guidance, nutrition information, infant massage training and services for expectant fathers.

The Parenting Network..... (414) 671-5575

24-Hour Parent Helpline..... (414) 671-0566

7516 W. Burleigh St., Milwaukee, WI 53210 www.theparentingnetwork.org

Offers "Welcome, Baby" and other programs for expectant and new parents.

Call the Parent Helpline for more information and to register for classes.

Pregnancy Support Connection – see *Safe Babies Healthy Families*.

Safe Babies Healthy Families (262) 524-4120

Resource Hotline..... (262) 548-4000

137 Wisconsin Ave., Suite 200

www.safebabieshealthyfamilies.org

Waukesha, WI 53186

Provides childbirth and infant preparation classes for young adults, case management, safe housing, infant care and parenting programs. (Merged organization of Pregnancy Support Connection and Healthy Families of Waukesha)

Safe Place for Newborns..... (877) 440-2229
24 Hour Crisis Line Available..... (877) 440-2229
Administrative Office – 5000 W. Chambers St., Milwaukee, WI 53210
www.safeplacefornewborns.org

For women in crisis who may be hiding their pregnancy. State law says you can give your newborn, up to 3 days old, to any employee of a hospital or fire/police station without getting into trouble. Dial 911 for additional help.

St. Vincent de Paul Society..... (414) 462-7837
9601 W. Silver Spring Dr., Milwaukee, WI 53225 www.svdpmilw.org
Offers "Welcome, Baby" and other programming for expectant and new parents.

Women's Outpatient Center (414) 447-2275
Wheaton-Franciscan/St. Joseph Campus
5000 W. Chambers St., Suite 2825, Milwaukee, WI 53210
Comprehensive prenatal care, help with Medical Assistance, and programs related to pregnancy and women's health issues.

Public Assistance Programs

Medicaid and other Health Programs

The State of Wisconsin offers a number of health benefits programs for eligible children, individuals, and families. For eligibility information, call Medicaid Enrollment Services at (800) 291-2002.

BadgerCare Plus Standard and Benchmark Plans (BC+): For pregnant women, children, and families who meet eligibility requirements. This plan has two tiers, depending on income. dhs.wisconsin.gov/badgercareplus

BadgerCare Plus Core Plan (BC+ Core): For people 19–64 years without dependent children. Covers primary & preventative care and generic prescriptions. *There is currently a waiting list for this program.*
dhs.wisconsin.gov/badgercareplus/core

BadgerCare Plus Basic Plan: A limited benefits health care plan for members who are on the Core Plan waitlist. Monthly premium fees apply. *There is currently a waiting list for this program.* dhs.wisconsin.gov/badgercareplus/basic

Family Planning Only Services: Family planning and reproductive health care coverage for individuals age 15 and older.

Females: www.dhs.wisconsin.gov/badgercareplus/fpw.htm
Males: www.dhs.wisconsin.gov/badgercareplus/fpw-male.htm

Elderly, Blind or Disabled Plans (EBD): Medicaid for people determined blind or disabled by the Disability Determination Bureau (DDB) or who are at least 65 years old.

Medicaid Purchase Plan (MAPP): If you are disabled and have a Medicaid deductible, you may qualify for MAPP, which provides the standard Medicaid coverage without the deductible. You must work at least one hour per month to qualify; you can either be paid for this work or receive services in exchange.

Emergency Services Plan: For people experiencing a medical emergency who otherwise cannot get Medicaid because of their citizenship or immigration status.

Wisconsin Well Woman Program (WWWP): Provides preventive health screening services to under- and uninsured women; pays for mammograms, Pap tests, certain other health screenings and multiple sclerosis (MS) testing. To apply, call the City of Milwaukee Health Department at (414) 286-2133.

dhs.wisconsin.gov/womenshealth/wwwp

Wisconsin Well Woman Medicaid: Full Medicaid benefits for women in the WWWP or FPOS diagnosed with or need treatment for breast or cervical cancer.

SeniorCare: Wisconsin's prescription drug assistance program for Wisconsin residents 65 or older who meet eligibility requirements. Contact the SeniorCare Customer Service Hotline at (800) 657-2038.

Health Insurance Risk-Sharing Plan (HIRSP): Health insurance for Wisconsin residents who can't get coverage due to medical conditions, or who have lost their health insurance and don't qualify for BadgerCare+ or other medical assistance. For application information, call (800) 828-4777. www.hirsp.org

More information on how to apply can be found on the following sections.

Milwaukee-Area Medicaid HMOs

Most Medicaid plans require you to enroll in an HMO.

Here is some information that may assist you.

ABC for Health (800) 585-4222
32 N. Basset St., Madison, WI 53703 www.abcforhealth.org
Health benefits counseling and legal services for children and families, especially those with special health care needs.

ForwardHealth Member Services (800) 362-3002
For HMO enrollment information and assistance with Forward Card replacement, SSI payments, BadgerCare Plus information.

HMO Enrollment Services (800) 291-2002
For assistance in choosing and enrolling in a Medicaid HMO.

Milwaukee-Area Medicaid HMOs

Each local HMO has an advocate that can help if you are having a problem with your medical coverage and need extra assistance.

Molina Healthcare **(414) 847-1776**

Toll Free (24 hours): (888) 999-2404 / TTY: (414) 847-1779

www.molinahealthcare.com

Children's Community Health Plan **(800) 482-8010**

Nurse Line (for evenings and weekends): (877) 257-5861 / TTY: (877) 733-6456

www.childrenschp.com

CommunityConnect Health Plan..... **(888) 279-1227**

www.communityconnecthealthplan.com

iCare (Independent Care) Health Plan **(414) 223-4847**

Toll Free: (800) 777-4376

www.icare-wi.org

Legal Action HMO Advocacy Program..... **(414) 278-7722**

Managed Health Services/Network Health Plan **(888) 713-6180**

www.mhswi.com (As of Nov. 1, 2012, UHC is no longer a Medicaid HMO provider.)

FoodShare Wisconsin

A program that helps low-income families and individuals buy nutritious food.

dhs.wisconsin.gov/foodshare

Quest Card Customer Service **(877) 415-5164**

For questions or problems with your FoodShare card.

Wisconsin Shares Child Care

dwd.wisconsin.gov/dws/programs/childcare/wishares

Wisconsin Shares Child Care is a program for low-income working families, families who participate in W-2, or teen parents who attend school.

- You must meet financial requirements and be working or job searching through W-2 or other programs. You may be able to receive child care while attending college.
- If you are a teen parent under 18, your parent or guardian must sign for you and provide proof of income and employment.
- If you are under 18 and have not yet graduated from high school, you must be enrolled in school to qualify.

If you have a child with special needs, are a minor but do not live with your parents, or you feel you have other special circumstances, contact (888) 947-6583 or your local W-2 agency for help.

Applying for Benefits

- **Online:** Apply online at access.wi.gov – “Apply for Benefits”
- **Mail:** To apply by mail, call MilES (Milwaukee Enrollment Services) at **(888) 947-6583** and you will be sent a paper application.
- **In Person:** To apply in person, go to:
UMOS: 2701 S. Chase St, Milwaukee, WI 53207
Southeast Self-Service Center: 673 S. 9th St., Milwaukee, WI 53204
Coggs Center: 1220 W. Vliet St., Milwaukee, WI 53205
- **By Phone:** To apply by phone, call **(888) 947-6583**.

BadgerCare Plus Core Plan for Childless Adults

- To be placed on the waiting list, apply online at access.wi.gov.

WisconsinShares Child Care Subsidy Program

- If you are not a W-2 participant, apply in person at the Coggs Center, 1220 W. Vliet St., Milwaukee, WI 53205, apply online at access.wi.gov, or call (888) 947-6583.
- If you are on W-2, you can apply through your W-2 office.
- For appointments or questions, call (888) 947-6583.

See the following page for a list of community enrollment sites.

To Submit Verification or Report Changes

- Report changes online at access.wi.gov
- Contact MilES at (888) 947-6583
- Fax your verification to: (414) 438-4580
- Submit them in person at the Southeast Self-Service Center, UMOS or the Coggs Center, 1220 W. Vliet St., Milwaukee, WI 53205.
- Mail or fax your verification or proof to:
Milwaukee Enrollment Services Center
P.O. Box 05676, Milwaukee, WI 53205-0676

Reviews

- When you need a review, log on to your ACCESS account at access.wi.gov or call **(888) 947-6583**. If you do not elect to complete your review prior to the required date you will get a letter in the mail with the date and time that a staff person will call you to complete the review.
- If your phone number is not on record, your review will be in-person. You will get a letter with the date and time for you to go to your review.
- If you need to reschedule or have questions, call (888) 947-6583.

Community Enrollment Sites

*For help in applying for BadgerCare Plus, Family Planning Services,
and FoodShare. Call for hours, location, and dates of operation.*

- Angel of Hope Medical Clinic** (414) 389-3848
209 W. Orchard St., Milwaukee, WI 53204
- Boys and Girls Club of Greater Milwaukee** (414) 874-0135
3400 W. North Ave., Milwaukee, WI 53208
- City of Milwaukee Health Department** (414) 286-8620
- **Keenan Health Center** (414) 286-8840
3200 N. 36th St., Milwaukee, WI 53216
 - **Northwest Health Center** (414) 286-8830
7630 W. Mill Rd., Milwaukee, WI 53218
 - **Southside Health Center** (414) 286-8620
1639 S. 23rd St., Milwaukee, WI 53204
- Day Care Services for Children, Inc.** (414) 871-8500
Call for locations and services.
- Milwaukee Health Services (MHS)**
- **MHS Convenient Care Clinic** (414) 447-1750
4061 N. 54th St., Milwaukee, WI 53216 (*inside Piggly Wiggly at Mid-Town Mall*)
 - **MLK Heritage Health Center** (414) 372-8080
2555 N. Martin Luther King Drive, Milwaukee, WI 53212
 - **Isaac Coggs Health Center** (414) 760-3900
8200 W. Silver Spring Drive, Milwaukee, WI 53218
- Outreach Community Health Centers** (414) 727-6320 x139
210 W. Capitol Dr., Milwaukee, WI 53212
- Progressive Community Health Centers** (414) 935-8000
- **Lisbon Avenue Health Center** x 221
3522 W. Lisbon Ave., Milwaukee, WI 53208
 - **Hillside Family Health Center** x 662
1452 N. 7th St., Milwaukee, WI 53205
- Riverworks Development Corporation** (414) 906-9650
526 E. Concordia Ave., Milwaukee, WI 53212
- Sixteenth Street Community Health Center** (414) 672-1353 x3363
- **Chavez Health Center**, 1032 S. Cesar Chavez Dr., Milwaukee, WI 53204
 - **Parkway Health Center**, 2906 S. 20th St., Milwaukee, WI 53215
- Social Development Commission** (414) 906-2807
4041 N. Richards St., Milwaukee, WI 53212
- West Allis Health Department** (414) 302-8600
7120 W. National Ave., West Allis, WI 53214

Public Benefit Advocacy and Helpful Numbers

ABC for Health (800) 585-4222

32 N. Bassett St., Madison, WI 53703

www.abcforhealth.org

A nonprofit, public-interest law firm dedicated to ensuring health care access for children and families with special needs or at risk. When unable to take cases, may provide information and referral services.

Community Healthcare Access Program..... (414) 286-8620

City of Milwaukee Health Department, Southside Health Center

1639 S. 23rd St., Milwaukee, WI 53204

Assistance in applying for Medicaid programs and FoodShare.

ForwardHealth Member Services (800) 362-3002

Medical Assistance Member Services, help with ACCESS, information on current month's SSI payment, and replacement of Forward Cards.

Maternal and Child Health Hotline (800) 722-2295

www.mch-hotlines.org

Provides women, children and families with a 24/7 hotline for information, advocacy and assistance in applying for public benefits (BadgerCare+, FoodShare and WIC).

Medicare Customer Service..... (800) 633-4227

Assistance with enrollment, current monthly premiums, limited income, billing, claims, drug coverage, prevention services and obtaining publications. (Have your red, white and blue Medicare card number of participant prior to calling.)

Milwaukee Enrollment Services..... (888) 947-6583

Statewide Number (800)362-3002

www.access.wisconsin.gov

Provides health, nutrition and childcare assistance through FoodShare, health care and prescription drug plans, family planning waivers, energy assistance, and tax credits. Available 24/7 to apply for, report changes, provide 6-month update reports and accommodate requests for fair hearings and fraudulent behavior reports.

Social Security Administration (SSA)

Federal Social Security Administration..... (800) 772-1213

TTY: (800) 325-0778

www.ssa.gov

Call or go online for SSI applications and questions.

SSI HMO Enrollment Services Specialist (800) 291-2002

Assistance with HMO and Basic Plan enrollment.

Medicaid Member Services – SSI (800) 362-3002

Customer service line for those receiving SSI benefits.

Medicare Benefits.(800) MEDICARE/633-4227

TTY: (877) 486-2048

SSI Caretaker Supplement (CTS)

A monthly cash benefit for each eligible child living with his or her SSI-recipient parent. It is added to your monthly SSI check. It is \$250 for the first eligible child, and \$150 for each additional child. **To apply for CTS, call Milwaukee Enrollment Services at (888) 947-6583.**

Local Social Security Administration Locations:

6300 W. Fond du Lac Ave., Milwaukee, WI 53218

Serving zip codes 53201, 53209, 53213, 53216, 53218, 53222, 53223, 53224, 53225, 53226, 53244, 53263, 53278

5020 W. North Ave., Milwaukee, WI 53208

Serving zip codes 53205, 53208, 53210

310 W. Wisconsin Ave., Suite 260, Milwaukee, WI 53203

Serving zip codes 53202, 53203, 53206, 53211, 53212, 53217, 53233, 53259, 53267, 53268, 53274, 53288, 53290, 53293

1710 S. 7th St., Suite 200, Milwaukee, WI 53204

Serving zip codes 53204, 53207, 53235

8455 W. Layton Ave., Greenfield, WI 53228

Serving zip codes 53214, 53215, 53219, 53220, 53221, 53227, 53228, 53234, 53237, 53295

The Interim Disability Assistance Program (IDAP)

The Interim Disability Assistance Program (IDAP) is an interest-free loan through Milwaukee County for disabled single adults who have already applied for SSI, are awaiting eligibility determination, and have a good chance of receiving SSI. You must repay this loan whether you are approved for SSI or not.

To apply for IDAP, call Milwaukee County Department of Health & Human Services, Disabilities Services Division at (414) 289-6714.

Wisconsin Works (W-2)

Milwaukee W-2 Agencies:

UMOS, Inc – Southern (414) 389-6600
2701 S. Chase Ave., Milwaukee, WI 53207

Maximus, Inc. – Central (888) 966-9466
4201 N. 27th St., Suite 400, Milwaukee, WI 53216

America Works of Wisconsin, Inc. – East Central (414) 267-3900
1915 N. Dr. Martin Luther King, Jr. Dr., Milwaukee, WI 53212
fax: (414) 267-3901

Ross Innovative Employment Solutions – Northern (414) 760-6060
6550 N. 76th St., Milwaukee, WI 53223

Legal Action of Wisconsin (414) 278-7722
230 W. Wells St., Room 800, Milwaukee, WI 53203

For free legal assistance with fair hearings. W-2 Advocacy – call if you feel you have been unfairly sanctioned, denied an extension, had your case closed, or have other issues with W-2.

Sexual Abuse and Sexual Assault

Crisis Hotlines - 24 Hours

SafePath (Pathfinders) Crisis Line (414) 964-2565

Sensitive Crimes (414) 935-7405
Milwaukee Police Department – to report sexual assault.

Sexual Assault Treatment Center (414) 219-5555

Programs and Services

District Attorney's Office Victim Services (414) 278-4617
Provides advocacy for survivors of sexual assault and referral for services.

The Healing Center (414) 671-4325
130 W. Bruce St., Suite 400, Milwaukee, WI 53204 www.thehealingcenter.org
Support and advocacy for adult survivors of sexual abuse.

Pathfinders – Hand in Hand Program (414) 964-2565
4200 N. Holton St., Milwaukee, WI 53212 www.pathfindersmke.org
Provides supportive services for teen and adult survivors of sexual abuse and programs for juvenile perpetrators of sexual violence.

Sexual Assault Treatment Center (414) 219-5555
Aurora Sinai Medical Center: 945 N. 12th St., Milwaukee, WI 53233
www.aurorahealthcare.org

For forensics, emergency contraception, STI testing and treatment within 48 hours of sexual assault.

Wisconsin Crime Victim Services/Compensation (800) 446-6564
P.O. Box 7951, Madison, WI 53707-7951 www.doj.state.wi.us/cvs
Crime victim services, rights, and compensation. For compensation, the incident must be reported to the police within five days of the crime.

WI Department of Corrections
Office of Victim Services and Programs (800) 947-5777
Vine and Voice (automated line) (800) 398-2403
Information Access for Victims www.wivictimsvoice.org
The Vine program provides information when offenders are released from county jails. The Voice program provides information on an offender's whereabouts post-conviction. Call Victim Services to enroll in the Vine and Voice programs.

Wisconsin Sex Offender Registry Information: www.widocoffenders.org

Services and Programs for Adults and Children with Special Needs

ABC for Health (800) 585-4222
Local (608) 261-6939
32 N. Bassett St., Madison, WI 53703 www.abcforhealth.org
Non-profit, public-interest Wisconsin law firm specializing in health benefits, counseling and legal services for those with special health care needs.

Alianza Latina (A.L.A.S.) (414) 774-6255
1615 S. 22nd St., Suite 109, Milwaukee, WI 53204
Health and education support for Spanish-speaking parents with special needs children; counseling, resources and advocacy provided.

ARC Milwaukee – see Life Navigators.

Autism Society of Southeastern Wisconsin (414) 774-6255
3720 N. 124th St., Suite O, Wauwatosa, WI 53222 www.asew.org
Provides public awareness, advocacy for services and information regarding treatment, education and research for those affected by autism.

Badger Assn. of the Blind & Visually Impaired – see Vision Forward Assn.

Birth to 3 Program – Referral Line (414) 289-6799
Milwaukee County DHS Central Intake www.dhs.wisconsin.gov/children/birthto3/index.htm
1220 W. Vliet St., Suite 300, Milwaukee, WI 53205 fax (414) 289-8570
Wisconsin's early intervention program for infants and toddlers with developmental delays and disabilities and their families.

Center for Blind and Visually Impaired Children – see Vision Forward Assn.

- Center for Communication, Hearing, and Deafness** (414) 604-2200
10243 W. National Ave., Milwaukee, WI 53227 www.cchdwi.org
- Center for Deaf and Blind Persons** (414) 481-7477
3195 S. Superior St., Milwaukee, WI 53207 www.deaf-blind.org
Serving youth and adults who are both deaf and blind.
- Center for the Deaf and Hard of Hearing** – See Center for Communication, Hearing, and Deafness.
- Children’s Hospital of WI Community Services** (414) 453-1400
620 S. 76th St., Milwaukee, WI 53214 www.cssw.org
Formerly Children’s Service Society of Wisconsin; purchase of service respite care and volunteer respite care.
- Curative Care Network** (414) 259-1414
www.curative.org
Offers adult day services; case management, child and youth services, industrial services, residential services, senior services, and vocational services.
- Disability Resource Center of Milwaukee County – Referral Line:** (414) 289-6660
Fax: (414) 289-6660; TTY/TTD (414) 289-5711
www.county.milwaukee.gov/DSD/Disability-Resource-Center.htm
1220 W. Vliet St., Room 300, Milwaukee, WI 53205
Information and assistance regarding benefit and planning services for adults with disabilities ages 18–59.
- Disability Rights Wisconsin** (414) 773-4646
6737 W. Washington St., #3230, Milwaukee, WI 53214 www.disabilityrightswi.org
Provides legal and non-legal advocacy for those with disabilities.
- Down Syndrome Association of Wisconsin** (414) 327-3729
3211 S. Lake Dr., Suite 113, St. Francis, WI 53235 www.dsaw.org
Provides community resources and referral.
- Easter Seals Southeast Wisconsin** (414) 449-4444
2222 S. 114th St., West Allis, WI 53227
- Epilepsy Foundation of SE Wisconsin** (414) 271-0110
735 N. Water St., Suite 541, Milwaukee, WI 53202 www.epilepsyfoundationsewi.org
Information and referral services for people with epilepsy and other disabilities.
- Families United Milwaukee** (414) 344-7777
5326 W. Vliet St., Milwaukee, WI 53208
Provides advocacy services for wraparound Milwaukee youth and families.
- Goodwill Industries of Southeastern WI** (414) 353-6400
6055 N. 91st St., Milwaukee, WI 53225 www.goodwillsew.com

- IndependenceFirst** (414) 291-7520
 540 S. 1st St., Milwaukee, WI 53204 www.independencefirst.org
Offers advocacy, independent living skills training, information and referral, peer support and other comprehensive services.
- Life Navigators**..... (414) 774-6255
 7203 W. Center St., Wauwatosa, WI 53210 www.lifenavigators.org
Formerly ARC Milwaukee; provides advocacy, prevention, training and education services to those with developmental disabilities and their families.
- March of Dimes** (414) 778-3500
 5225 N. Ironwood Rd., Suite 200, Milwaukee, WI 53217
Provides educational information and resources. www.marchofdimes.com
- Milwaukee Center for Independence**..... (414) 937-2020
 2020 W. Wells St., Milwaukee, WI 53233 www.mcfi.net
Offers comprehensive services for children and adults with special needs to help them better live and work in the community.
- Penfield Children's Center** (414) 344-7676
 833 N. 26th St., Milwaukee, WI 53233 www.penfieldchildren.org
Birth to age 3, early childhood enrichment, behavioral clinic services, and family-centered programs for children with special needs.
- Professional Interpreting Enterprises** (414) 282-8115
 6510 W. Layton Ave., Suite 2, Greenfield, WI 53220 www.pieinc-wi.com
American Sign Language interpretation services for the deaf and hard-of-hearing.
- Southeast Regional Center** (800) 234-5437
 Children and Youth with Special Health Care Needs
 Children's Hospital of Wisconsin www.southeastregionalcenter.org
 9000 W. Wisconsin Ave., Wauwatosa, WI 53226
Offers support, guidance, information and referrals to parents and caregivers of children with special health care needs.
- United Cerebral Palsy of SE Wisconsin**..... (414) 329-4500
 6102 W. Layton Ave., Suite 212, Greenfield, WI 53220 www.ucpsew.org
Provides information and referral services to families of children with developmental disabilities.
- Vision Forward Association**..... (414) 615-0100
 912 N. Hawley Rd., Milwaukee, WI 53213 www.vision-forward.org
Vision rehab, adaptive products, residential options, support services and recreation for the visually impaired in SE Wisconsin; formerly Badger Association of the Blind and Visually Impaired and Center for Blind and Visually Impaired Children.
- Wisconsin FACETS**..... (414) 374-4645
 600 W. Virginia St., Suite #501, Milwaukee, WI 53201 www.wifacets.org
Offers comprehensive services and support for children and adults with disabilities.
- Wisconsin First Step Hotline** (800) 642-7837
www.mch-hotlines.org
Statewide resource and referral hotline for parents of children ages 0-21 with special needs and service providers; also a central directory for birth to age 3 programs.

Transportation

Local Cab Companies

- All City Veteran Taxi (414) 220-5000
- American United Taxicab (414) 220-5000
- Yellow Cab Co-Op (414) 271-1800

Area HMO Transportation Information

For transportation to and from your medical appointments

- Molina Health Plan (414) 847-1776
- Children's Community Health Plan (800) 482-8010
- iCare (Independent Care) Health Plan (414) 223-4847
- Managed Health Services and Network Health Plan (888) 713-6180
- Milwaukee County Transit System (414) 344-6711
Bus Lines, times, fares, service to special events. www.ridemcts.com
- Transit Plus (414) 343-1700
Transportation services for the disabled. transitplus.ridemcts.com
- Wisconsin Department of Motor Vehicles
- Automated line (800) 924-3570
- Live line (608) 266-2353
www.dot.wisconsin.gov/drivers

WIC Sites

Maternal & Child Health Hotline (800) 722-2295
For 24-hour WIC information
Statewide WIC www.dhs.wisconsin.gov/wic

City of Milwaukee WIC Sites

Aurora Health Care (414) 219-3210
1218 W. Kilbourn Ave., Suite 207, Milwaukee, WI 53233

KeenanWIC Project (Health Dept.) (414) 286-8813
3200 N. 36th St., Milwaukee, WI 53216

MLK Heritage Health Center WIC (414) 372-9029
2555 N. Martin Luther King Dr., Milwaukee, WI 53212

Northwest Health Center (Health Dept.) (414) 286-8820
7630 W. Mill Rd., Milwaukee, WI 53218

Seeds of Health WIC (414) 385-5611
1445 S. 32nd St., Milwaukee, WI 53215

Sixteenth St. Community Health Center (414) 643-7554
1337 S. Cesar Chavez Dr., Milwaukee, WI 53204

Southside Health Center (SSHC – Health Dept.) (414) 286-8821
1639 S. 23rd St., First floor, Milwaukee, WI 53204

Wee Care Daycare, Inc. (414) 449-8460
3882 N. Teutonia Ave., Milwaukee, WI 53206

Wee Care Daycare, Inc. (414) 449-8470
5825 W. Capitol Dr., Milwaukee, WI 53216

Wee Care Daycare, Inc. (414) 873-8801
4630 W. North Ave., Milwaukee, WI 53208

Other Milwaukee County WIC Sites

West Allis Health Department (414) 302-8642
7120 W. National Ave., West Allis, WI 53214

Greenfield Health Department (414) 329-5243
Southwest WIC: 7325 W. Forest Home Ave., Greenfield, WI 53220

Cudahy Health Department (414) 769-2229
5050 S. Lake Dr., Cudahy, WI 53110

Wauwatosa Health Department (414) 479-8939
7725 W. North Ave., Wauwatosa, WI 53213

Sexual Exploitation/Trafficking

Local resources and services for victims of sexual exploitation/trafficking:

Pathfinders – Street Beat

Pathfinders – Youth Anti-Violence Advocacy

See pages 3, 14, 17, 45 and 62 of this guide.

Rethink Resources(414) 212-5121

PO Box 11293, Milwaukee WI 53211Fax: (877) 903-8428

Email: Claudine@rethinkresources.net

www.rethinkresources.net/contact-me/

Milwaukee based assistance and services for those involved or affected by sex trade or trafficking.

Sojourner Family Peace Center – see pages 3, 20, 21 and 44 of this guide.

Walker’s Point Youth and Family Center – see pages 3, 18 and 45 of this guide.

National/International Resources

National Center for Missing and Exploited Children

www.ncmec.org/home

Polaris Project

www.polarisproject.org

Shared Hope International

www.sharedhope.org

United Nations Office on Drugs and Crime

www.unodc.org/unode/en/human-trafficking/what-is-human-trafficking.html

United Nations Optional Protocol to the Convention on the Rights of the Child on the Sale of Children, Child Prostitution and Child Pornography

www2.ohchr.org/english/law/crc-sale.htm

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Have you lost housing? Are you and your children living with another family due to financial or other family problems?



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Your children may qualify for school-related benefits under the federal McKinney-Vento Act. For more information and to find out if you qualify, please talk to the MPS school social worker at your child's school or call **(414) 475-8911**.



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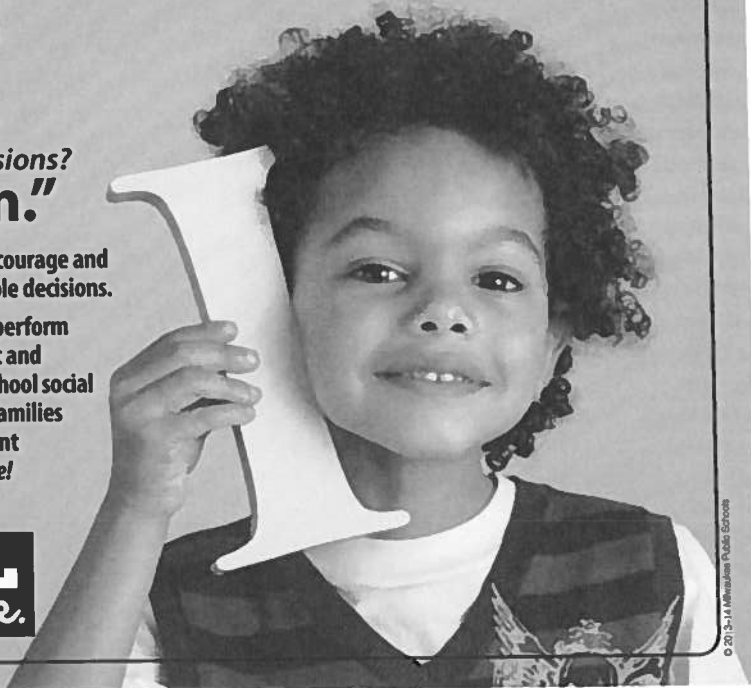
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- UMOS
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- Walker's Point Youth and Family Center
- YWCA of Greater Milwaukee

If you have corrections or additions to this guide, e-mail Leah Jepson at ljepso@milwaukee.gov or Claire Johnson at johnsc03@milwaukee.k12.wi.us. Thank you.

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Information in this guide may change at any time.

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