

ABC's of Ordering

"The Fine Print Explained"

Menu Prices

Menus are priced per person.

Serving staff, sales tax, & rental equipment is an additional charge.

Depending on the requirements of your event, determines these other charges.

Deposit & payment

A deposit of \$500 is required to book your date. 50% of the total cost is required 6 months before the event. All orders must be paid in full prior to the event. Payment in full is due, not later than (7) seven days prior to event. If payment is not received by this date, contractual obligations have nullified and no refunds are due. Payments made with a personal check must be received at least 10 business days prior. Cash, cashier's check, money order or credit card must be received 7 business days prior to the event. There is a 3% bank service charge for credit cards. Please understand "Deposits" are only refundable if we rebook the date reserved.

Event date will NOT be reserved until payment of deposit has been received in full. Payment of remaining balance is due SEVEN (7) days prior to event. All deposits and payments are NON-REFUNDABLE.

Last Minute Orders

Last minute orders are gladly accepted if we not already booked for an event.

Guest count

A minimum guest count is required with your deposit to book your date. Final count is due 10 days before our event. That is the number we will order our food for & the final bill will be based upon.

Cancellations

Please understand we cannot refund a deposit if the scheduled event is cancelled and we cannot find another valued customer to "Rebook" that same scheduled day. This rule is also in effect even if you reschedule for a future event.

Golden Spice Catering
14720 East 8 Mile

Detroit, Michigan 48205 WE ARE DETROIT

Linens & Rentals

Custom colored & specialty linens are available at an additional charge. Discuss this with your event coordinator for details & pricing. Customer will be charged replacement cost of all missing or damaged linen & rental equipment.

Damages

Client assumes responsibility for any damage of items provided by the caterer during their event. Client will be charged replacement cost of all missing or damaged china, glassware, cutlery or equipment.

Other "fine print"

We are fully licensed & insured. Our insurance will not permit us to serve any perishable foods not prepared by us, & if you decide to serve such foods, we are not liable for any subsequent illness of your guests. We reserve the right to remove all "leftover" food & products not consumed by the end of the event. We donate all reusable leftovers. We reserve the right to add a pre-determined charge for difficult access (many stairs, hills, long distances, etc.)

Special facility requirements above the "norm" will have a service charge. This will be determined, whenever possible, at the time of booking.

Gratuity

This is optional, at the discretion of the client & greatly appreciated by the staff.

Thank you for reading our ABC's. This is indeed the first step in creating a long-term happy business relationship.

Please Sign & Date:

X _____

I understand and accept the ABC's of Ordering