



Turning Around Operations With Your Team

Key Operational Best Practices

How many are true for you? Call us for a free consultation.

1.	Overtime is less than 3%
2.	All admitted patients are out of the ED within 3 hours
3.	Implants purchased are listed in your item master
4.	Spend limitations are enforced
5.	Nursing staffing levels are automated and monitored every 8 hours
6.	Contracted services are renegotiated annually
7.	Patient scheduling is centralized and accessible from the physician's offices
8.	Less than 10% of supply items go unused
9.	You have less than 4 ordering points and a single purchase order system
10.	You know what a cath procedures costs
11.	Case managers have made a significant impact on resource consumption
12.	Hospitalists have made a significant impact on resource consumption
13.	Front-Line managers are controlling costs and staying under budget
14.	Organizational span of control ratio is greater than 25:1
15.	You are able to close all or a portion of surgical beds on the weekend
16.	At least 75% of capital requirements are being funded
17.	Diagnostic testing and Therapies are at 80% capacity or greater
18.	There is less than 6 organizational levels from CEO to Housekeeper
19.	Patients are out of bed within 2 hours after the discharge order is written
20.	Less than 15% of RNs are in indirect care or administrative positions
21.	You are adding new services without creating new management positions
22.	All managers understand the meaning of "contribution margins" and "net revenue"
23.	Physician triage is initiated during peak ED hours
24.	Radiologists, Anesthesiologists, and Pathologists contracts are now variable based (incentive basis)
25.	Education / Training hours account for less than 8% of total hours