



Public Authority Care Communications

December 2022

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Provider Pay Increase

Provider Pay Increase

Effective 1/1/2023 providers pay rate will increase to \$16 an hour. This will make the overtime wage \$24 an hour for time worked over 40 hours during the work week.

Travel Pay

BUPS

Travel Pay

Training Options

Do you currently provide care for multiple clients? Do you travel from one client to another in the same day? Are you currently getting paid for your travel time? If you are not, you might be eligible for travel pay through IHSS.

Upcoming Class

Providers who provide care for multiple clients and travel from one client to another in the same day may be eligible for travel pay! All a provider needs to do is complete and return the [SOC 2255](#) to payroll.

Staff Contact Info

San Joaquin County HSA
PO Box 201056
Stockton CA 95297
ATTN IHSS PAYROLL

Once issued by payroll, travel timesheets can be completed on the same portal where you submit your regular timesheets (ESP) or on the paper version that is mailed out.

NEW Back-Up Provider Registry (BUPS)

Starting Soon!

If you are interested in being placed on the IHSS Public Authority Back-up Provider Registry or have questions please call or email Nicole;
nlinsenbigler@sjgov.org /209-468-1747.

Provider Requirements:

- Be listed on the IHSS PA Registry as “Active” or “Fully Employed”
- Have an active cell phone account.
- Similar experience or certification as a home health aid or as a Certified Nursing Assistant.
- Received additional information via telephone or in person, requirements to be a BUPS provider.
- Can not turn down more 3 requests from the PA within a one year period.
- ◆ Be able to respond to a recipient within a 2 hour period after acceptance of referral.

Program Information; (More to follow in near future):

Certain recipients are able to use this back-up system when they have an urgent need and/or their current provider did not show up and they would be at risk of out of home placement without a provider. When we are notified that an IHSS recipient is in need of a back-up provider we will reference our back-up provider registry to find a match. If you were to be sent to the recipients home to provide back-up services you would receive a \$2 per hour increase in pay. Please keep in mind that workweek caps are still in place if you were to provide care for a client under BUPS.

W-2/ Tax Info

The State has until 1/31/2023 to mail out W-2's to providers.

Providers who have returned a signed Live-In Provider Self-Certification Form ([2298](#)) and have questions about how this will effect your W-2, please click [here](#) as it may answer questions you may have.

Providers can also access their W-2's on their Electronic Service Portal ([ESP](#)) account.

For answers to questions beyond what we have provided please contact your tax preparer or the IRS.

STATE TAX ID: This is only listed on the W-2's if applicable based on gross wages, for questions on this Providers can call State EDD.

STATE EDD: 1-888-745-3886

IRS (FOR TAX QUESTIONS): 1-800-829-1040

FRANCHISE TAX BOARD: 1-800-852-5711

Care Academy

Career Pathways

- Provided by San Joaquin County IHSS Public Authority
- Complete classes on your own schedule
- NOT paid training
- Certificates available
- Classes are FREE

- Provided by the State (CDSS)
- Complete classes on a specific date and time
- Classes held across the State; in person, online
- Incentive pay
- Classes are FREE

To view a list of classes offered and how to register please visit our [website](#) or call Nicole @ 209-468-1747.

To view classes and obtain more information please visit the CDSS [website](#).

Upcoming Class

The following training class will be held virtually. To register please call or email Nicole; 209-468-1747 / nlinsenbigler@sjgov.org.

Class: CA Phones

Date/Time: 01/26/2023 from 1:00 pm—2:00 pm

Staff Contact Information

George McHugh; gmchugh@sjgov.org; 209-468-0852

Desirea Patten; dpatten@sjgov.org; 209-468-1963

Nicole Linsenbigler; nlinsenbigler@sjgov.org; 209-468-1747

Esther Mariano; emariano@sjgov.org ; 209-468-1746

• Claudia Pena Duran; cpduran@sjgov.org; 209-468-1233

• Lu Vargas; gvargas@sjgov.org; 209-468-1748

• Le'Nel Birden; lbirden@sjgov.org; 209-468-1370