

Remote Ticket Entry (RTE)

Remote Ticket Entry is a web-based application (no download required) which allows the professional excavators to input and manage their locate request from the convenience of their personal computer, 24 hours a day, seven days a week, **free of charge!**

SYSTEM / USER REQUIREMENTS

- HTML5 Compatible Web Browser
- Complete an RTE Training Course
- Professional excavator with prior NC811 knowledge and experience regarding locate request
- Valid Email Address

**The RTE application is not designed for homeowners*

***High speed internet is strongly recommended*

RTE BENEFITS

- Define locate description in your own words
 - Instantly receive electronic, printable copies of tickets
 - Free access to tickets for 4 years
 - Listing of facility operators
 - View most current NC811 map, available with aerial view
 - Submit Design tickets
 - Live RTE help available (Monday thru Friday; 8am to 5pm)
 - Access and receive Positive Response data
 - Interactive locate request between the RTE user and CSR
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For more information, contact the RTE department at 336-316-0359

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