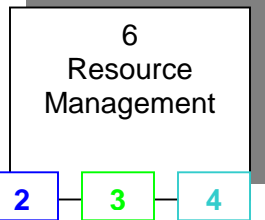
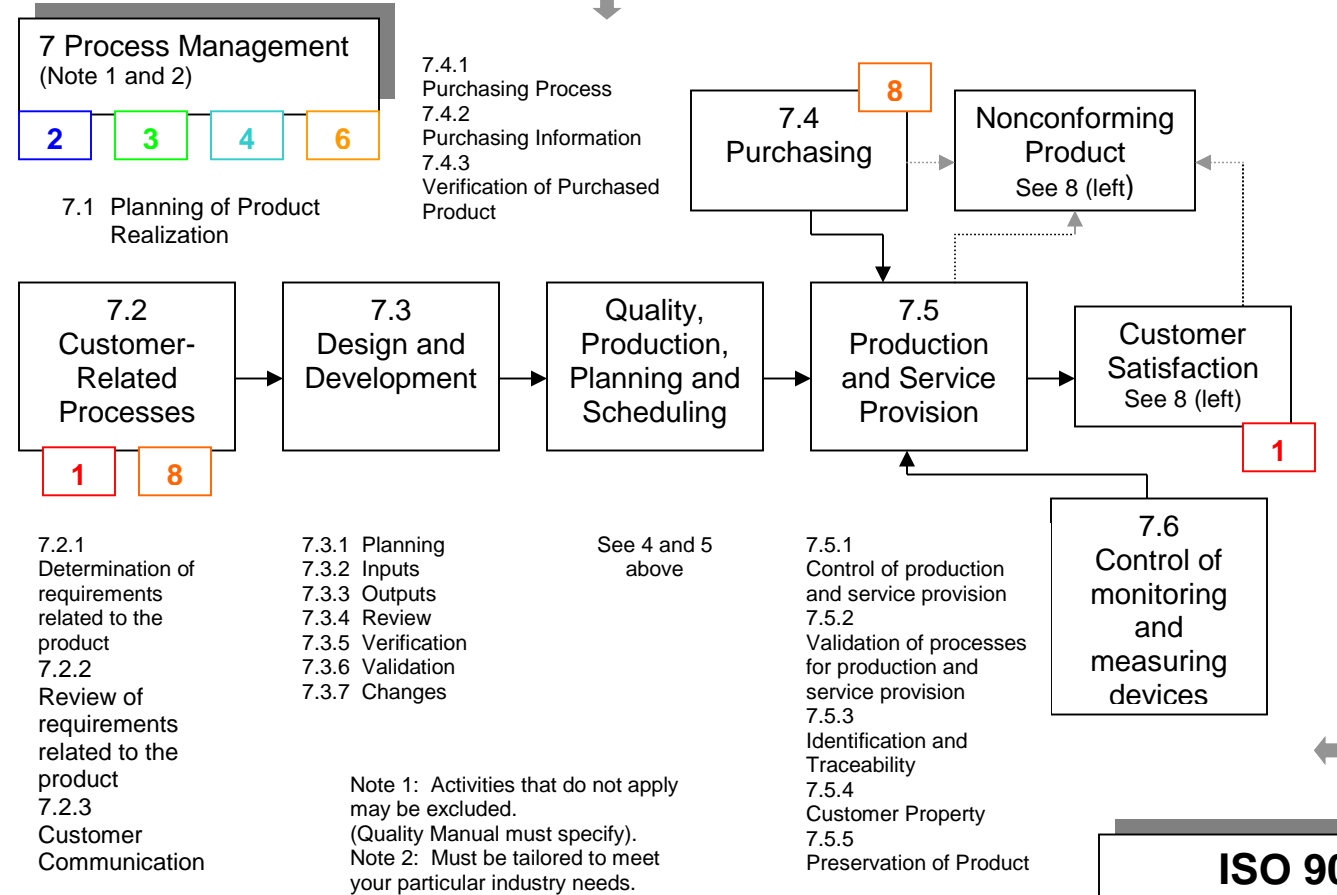


- 8.1 General 2
- 8.2 Monitoring and Measurement
- Customer Satisfaction 1
- Internal Audit
- Monitoring and Measurement of Processes and Product
- 8.3 Control of nonconforming product
- 8.4 Analysis of Data 7
- 8.5 Improvement (Corrective and Preventive Action) 6

New: July 5, 2002
 Rev: Jan. 30, 2009



- 6.1 Provision of Resources
- 6.2 Human Resources
- 6.3 Infrastructure
- 6.4 Work Environment

1: Customer Focus

2: Leadership

3: Involvement of People

4: Process Approach

5: System Approach to Management

6: Continual Improvement

7: Factual Approach to Decision Making

**ISO 9001:2008
 Element Interaction
 with the Eight Quality
 Management Principles**

8: Mutually Beneficial Supplier Relationships