

What To Do After Flooding

- Remove excess water by mopping and blotting.
- Wipe excess water from wood furniture after removal of lamps and tabletop items.
- Remove and prop wet upholstery and cushions.
- Place aluminum foil or wood blocks between furniture legs and wet carpeting.
- Turn air conditioning on for maximum drying in summer.
- Remove colored rugs from wet carpeting.
- Remove art objects to a safe, dry place.
- Gather loose items from floors.

What NOT To Do After Flooding

- Don't leave wet fabrics in place. Hang furs and leather goods.
- Don't leave books, magazines or other colored items on wet carpet or floors.
- Don't use your household vacuum to remove water.
- Don't use television or other household appliances.
- Don't turn on ceiling fixtures if ceiling is wet, and keep out of rooms where ceilings are sagging.

Contents Restoration

SERVPRO Franchise Professionals specialize in restoring contents damaged by fire, water, or mold. Their expertise and “restore” versus “replace” mentality can help you save money while preserving precious keepsakes that can't be replaced. They pretest your contents to determine what items can be restored back to their condition before the water damage. SERVPRO Professionals utilize several methods of cleaning your contents, including:

- **Dry Cleaning** - Used for cleaning light residues or to pre-clean prior to wet cleaning.
- **Wet Cleaning** - An effective cleaning method for removing moderate to heavy residues.
- **Spray and Wipe** - Effective for items that can't withstand wet cleaning.
- **Foam Cleaning** - Used for upholstery fabrics that might shrink or bleed if wet cleaned.
- **Abrasive Cleaning** - Involves agitation of the surface being cleaned.
- **Immersion Cleaning** - Contents are dipped into a bath of the cleaning product.

Move-Outs/Pack-Outs

If your home requires extensive restoration or cleaning, SERVPRO Franchise Professionals can conduct an organized, efficient move-out of the affected area. Move-out will provide several benefits, including:

- A quicker remodeling process
- Protecting items from potential damage
- Protecting contents from further on-site damage

When restoration is completed, they will work with you to coordinate the move-in according to your needs. The services offered upon move-in may depend on your insurance coverage.

Electronic Cleanup

Water-damaged electronics can present a serious hazard. **Do not** attempt to turn on or operate any electrical device that you suspect has been damaged by water. A SERVPRO Franchise Professional will coordinate the restoration of your electronics, including:

- Television sets
- DVD players
- Computers
- And more

The key to restoring electronics is taking prompt action to prevent further damage. They start by cleaning the exterior of

electronic devices to help stop further corrosion and damage. Electronics will be cleaned and inspected by a qualified electronics technician.

Document / Photograph Drying

When your valuable documents, including photographs, are damaged by water, extreme caution should be taken to help ensure the water damage does not destroy the document. Although some documents may not be restored to pre-water damage condition, SERVPRO Franchise Professionals can save a great deal and help minimize additional damage. Learn more about our [document restoration services](#).

Depending on the type of documents and the level of water damage, we have five options for the restoration of documents:

1. Air Drying
2. Dehumidification
3. Freezer Drying
4. Vacuum Freeze Drying
5. Vacuum Thermal Drying