

## GES Bulletin

### 13 July 2021 - Exciting Changes to Visiting

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We are very excited about the recently announced changes to visiting in Long-Term Care and Assisted Living residences.

The changes in visiting protocols will take place on Monday 19 July. Until then, please continue to follow the current visiting guidelines and schedule visits with Erica at Greenwoods and through reception at Braehaven.

The highlights of the changes are that as of 19<sup>th</sup> July:

- Visits no longer need to be pre-scheduled.
- Visitors who are fully vaccinated (i.e. two weeks post their second dose) may take their mask off once in direct contact with the resident they are visiting. Smiles can be full on and not just through the eyes!
- Indoor visits will no longer be limited to two adults and one child.

As always, the wellbeing and safety of our Residents and team members remain paramount and we are moving forward with the following considerations and precautions.

- Please be mindful of the Resident's comfort level in receiving more visitors or frequent visits. Although the restrictions in the community have been lifting over the recent weeks, that has not been the case within Greenwoods or Braehaven. After 15 months of no or very structured visits, it may take a bit of time for some Residents to adjust to the changes and feel comfortable with the increase in activity. Please check in with friends who may be eager to visit and let them know that patience may be required over the next while.
- Visitors will be asked for proof of vaccination status. You will only need to provide proof of vaccination status once as the information will be recorded and retained for reference.
- All visitors must still be signed in and screened on arrival. Please do not proceed into the care area or up to the Braehaven suites before the screening is completed.
- All visitors must wear a mask while moving through the common areas.
- Non-fully vaccinated visitors, or those unable to provide vaccination status, are required to wear a mask throughout their visit, both indoors and outdoors.

- Social visits must take place within the scheduled visiting hours in order to ensure screening takes place.

Greenwoods Visiting Hours 10.00a.m. to 6.30p.m.

Braehaven Visiting Hours 10.00a.m to 6.00p.m.

- The above visiting times are for social visits only. Essential visits will still be possible at all times as per the current protocols.

Next week's opening up of visiting truly feels like we're moving to a more hopeful and optimistic time, and we are confident that it can be done in a safe and meaningful way.

If you have not already registered for the upcoming Residents, Family and Friends Quarterly Zoom Meeting and are interested in attending, please click on the link below to register:

**Residents, Family and Friends Zoom Meeting – 28 July – 1.00pm to 2.00pm**

<https://us02web.zoom.us/meeting/register/tZApdOqqqz0pG909JB0kHiZY0Fz9pEhgxlMD>

As always, if you have any questions or concerns at any time, please do not hesitate to contact us.

Kind regards  
Aletha

Aletha Humphreys  
Executive Director