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## Special Notice

## Special Notice to Oklahoma Insurance Professionals

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**Date:** March 20, 2020

**To:** All licensed Insurance Professionals

**From:** Oklahoma Insurance Department- Licensing Division

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The Oklahoma Insurance Department, led by Commissioner Glen Mulready, has closed both the Tulsa and Oklahoma City office locations to the Public. The Licensing Division is currently utilizing our telecommute policy and maintaining daily operations regarding the review and processing of license request and changes. Our availability by phone may be limited at times while we prioritize applications, incoming emails and other request but we do have Division staff working every day to minimize the effects of the current public health situation.

At this time, the Governor has issued Amended Executive Order 2020-07 which orders:

*"All occupational licenses issued by any agency, board, or commission of the State of Oklahoma that expire during this emergency shall be extended so long as this Order is in effect. All occupational licenses extended during this Order will expire fourteen (14) days following the withdrawal or termination of this Order."*

**You can view that order by clicking**

**here:** <https://www.sos.ok.gov/documents/executive/1916.pdf>

With advancements in technology and a move by the Department to all paperless procedures several years ago, this current situation will cause minimal internal setbacks to the renewal process of current licensees. Licensees can take CE classes online, view their transcripts online and renew electronically through the NIPR.

In order to assist Oklahoma licensees with completing their continuing education requirements, the Oklahoma Insurance Department is temporarily allowing Oklahoma Continuing Education Providers the ability to offer courses that are approved for the classroom course method as webinars until May 1, 2020. In order to qualify for this allowance, the CE Provider can e-mail [Education@oid.ok.gov](mailto:Education@oid.ok.gov) to request the form required for approval of this special allowance. If you are a licensee, please contact your Provider directly to discuss changes to any courses you may have scheduled in advance. You can view the current course catalog by clicking the following link:

<https://www.oid.ok.gov/licensing-and-education/course-or-provider-lookup/>

Prometric, Oklahoma's Examination Provider, has advised they have suspended operations at all national testing centers, including all locations here in Oklahoma.

You can view their statement here: [PROMETRIC](#) or by reviewing our

website [www.licensing.oid.ok.gov](http://www.licensing.oid.ok.gov)

We understand the delays this will potentially create with employers. At this time alternate examination options are being considered. This situation is very fluid and alternate avenues are being discussed to determine the best approach to keep business moving during this time of wide-spread uncertainty. We are actively working with the NAIC, NIPR and other state regulatory departments to monitor this situation and implement changes to normal processes and procedures when deemed necessary.

The mission of the Oklahoma Insurance Department is to protect and enhance the financial security of Oklahoma and Oklahomans. Additional notification will be provided to all licensee's as the situation evolves. Thank you in advance for your patience and understanding as we all work together to minimize delays and hardships to our licensees and the industry while still providing the protections needed to Oklahoma Consumers.

### **Oklahoma Insurance Department**

Licensing Division

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