Kimberly R. Snavely

From: Department Of Insurance <DOI.ISHelpdesk@ky.gov>

Sent: Friday, August 23, 2019 3:08 PM

To: Kimberly R. Snavely

Subject: Department of Insurance - eServices transition to KOG



Dear eServices User,

The Department of Insurance (DOI) is working diligently to enhance data security and to provide users a single sign-on experience within the Commonwealth. To make this happen, eServices will transition to the Kentucky Online Gateway (KOG) for user credentials (ID and password) and login functionality.

What does this mean to you?

Starting on **September 21st, 2019**, eServices users will have to create a new account using KOG. When creating a new account, use the same email address associated to your current eServices account. Insurers and Business Entities will receive an email invitation to sign-up for KOG. A detailed set of instructions will be available on DOI's website prior to the 21st.

To stay up to date with the transition or view the instructions as soon as they are available, <u>click here</u>. To learn more about KOG, <u>click here</u>.

Thank you! Kentucky Department of Insurance