

Rajiv Gandhi University of Health Sciences

III Semester M.H.A Degree Examination - April 2017

[Time: 3 Hours]

[Max. Marks: 100]

HOSPITAL ADMINISTRATION
HUMAN RESOURCES MANAGEMENT IN HEALTHCARE
(Revised Scheme)

Q.P. CODE: 8367

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary.

LONG ESSAY

2 X 20 = 40 Marks

1. What is the difference between Training and Education? Discuss the training needs in Hospital Administration. Explain the various training methods in detail.
2. What is an incentive? Different types of incentive schemes. Prepare a remuneration plan for a Corporate Hospital.

SHORT ESSAY (Answer any six)

6 X 10 = 60 Marks

3. What is performance appraisal? Explain different methods of performance appraisal.
4. Explain grievance settlement and its nature and process.
5. Write a note on effective hospital recruitment.
6. Write a note on collective bargaining. Give its importance in dispute settlement.
7. Explain Job Stress and measures of job stress management.
8. What is Recruitment? Explain the various sources of Recruitment.
9. How to make a training programme effective?
10. Employee Welfare

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