

## **Club Policies & Waivers**

### **Cancellation Policy**

Withdrawal of a Program : If written notification is received 7 business days, or more, prior to the program start date there is a full refund, less a \$50.00 admin fee

If written notification is received less than 7 business days prior to the program start date, no refund or credit will be issued.

Participants removed from lessons or camp by the club executive/Pro due to incompatibility, there will be a pro-rated refund for the balance of the lessons/camp, less a \$50.00 fee.

If a participant is removed from a program/team due to improper behavior or is in violation of the club rules or code of conduct, no refund will be granted. See the Club's code of Conduct.

**Rain Policy:** All prepaid lessons/classes that are rained out will be made up at a later date. A class is officially deemed a rainout if less than 30 minutes are played.

Pay as you go Programs - If 30 minutes of a lesson/class is complete and a rainout occurs participants must pay the Pro a prorated amount based on the fee of the program.

**Program Cancellation** :If a registrant cannot be accommodated in a program due to insufficient enrolment or the club cancels the program for other reasons, the club will grant a full refund.

### **Waiver of Liability Release Form**

By enrolling for membership, programs, teams, lessons, camps, affiliated club play\* offered by the Nobleton Tennis Club, I, on behalf of myself and participating family members, understand that attending the above mentioned and using the Nobleton Tennis Club, and the facilities of the Club, does so at his/her/their own risk.

I further understand that The Nobleton Tennis Club and the club executive, the club Pro's, club volunteers, club contractors and/or subcontractors, shall not be liable for any damages arising from any personal injury or property loss sustained by myself and/or any of my family members, while involved in any programs, team play, lessons, camps and casual, affiliated club play\* and casual play\*\* on the premises.

I, on behalf of myself and my participating family members, assumes full responsibility for all injuries and/or damages which may occur during involvement in any lessons, programs, camp, team play, affiliated club play\* and casual play\*\* on the premises.

I, on behalf of myself and my participating family members, hereby fully and forever release, discharge and hold harmless The Nobleton Tennis Club, the club executive, the club Pro's, volunteers, club contractors and/or subcontractors, and affiliated club\*\*\* from any and all claims, damages or rights of action, present or future, resulting from my or my participating family members' in any lessons, programs, team play, affiliated club play\* and casual play\*\*.

In addition, I, on behalf of myself and my participating family members, agree that we will follow the Nobleton Tennis Club's rules and Code of conduct. I understands that failure to do so may

result in suspension from participation lessons, programs, team play, affiliated club play\* and causal play\*\*

I, on behalf of myself and my family members, also grant authority to the The Nobleton Tennis Club, the club executive, the club Pro's or club volunteers to render judgment, for me and my family participating members concerning medical assistance or hospital care in the event of an accident or illness.

Any affiliated players from the Kleinburg Tennis Club have to adhere to the the NTC club polices, code of conduct and are deemed to have signed the waiver of liability form by expressed consent by joining in programs included in the reciprocal agreement.

I hereby authorize the Nobleton Tennis Club, to publish photographs taken of me or my family members and our names and likeness, for use in the Nobleton Tennis Club's print and online marketing materials and or social media outlets.

I hereby release and hold harmless the Nobleton Tennis Club from any reasonable expectation of privacy or confidentiality associated with the images specified above.

I further acknowledge that my participation and that of my family is voluntary and that we will not receive financial compensation of any type associated with the taking or publication of these photographs or participation in the Nobleton Tennis Club's marketing materials or publications. I acknowledge and agree that publication of said photos confers no rights of ownership or royalties whatsoever.

I hereby release the Nobleton Tennis Club, its contractors, its employees, and any third parties involved in the creation or publication of marketing materials, from liability for any claims by me or any third party in connection with my participation.

#### Definitions

\*Affiliated play is a program offered by Nobleton Tennis Club or Kleinburg Tennis Club which reciprocal agreement applies to.

\*\* Casual play is any tennis or tennis related activity not organized by the Nobleton Tennis Club but by an individual or a group from the Nobleton Tennis Club or Affiliated club.

\*\*\*Affiliated club is the Kleinburg Tennis Club.