

Good Afternoon, Harbour Pointe RV Park Guests

As you know we are making some changes in the park. Please read the following carefully so you know what you can expect over the next several months.

In partnership with our sister property Lakeside RV Park, all amenities at that property will be open to Harbour Pointe RV Park guests effective immediately. This includes our three bathroom and coin operated laundry facilities, beautiful lakefront walking path and dog park. We encourage you to take advantage of these facilities and ask that you check in at the office or fill out a visitor slip on the office door when you do. This check-in requirement will eventually be phased out as we meet all of the new members of our community.

Beginning November 1<sup>st</sup>, we will be consolidating our offices and will close the Harbour Pointe Office. Our staff will still have an onsite presence but there will not be regular hours of operations so all your in-person needs can be directed to the Lakeside RV Park Office. Office hours are 12pm-6pm Monday-Saturday. The Harbour Pointe phone and email will not change.

For your comfort and security, we will be inspecting the park daily and have nightly security patrols. We will also be improving our security camera surveillance, so we can continue to monitor the park.

Starting November 1st, we will accept payments over the phone, via the office drop slot, at the LSRV office, or you can sign up for our secure autopay service for your convenience. We will accept cash, card, or money order, but we do ask that cash not be dropped through the drop slot.

We will soon be upgrading our laundry facilities at Harbour Pointe to Bluetooth payment machines. These can be accessed via Bluetooth with any smartphone. If you do not have a smartphone, you are still welcome to use our coin-op facilities at Lakeside.

We have additional park improvements planned as we move forward and will keep you posted on any major changes. Thank you for your understanding and cooperation as we work to make your stay more pleasant.

***The Management***