



Public Authority

Care Communications

March 2024

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Online Provider Training Platform

Care Academy

The IHSS Public Authority is pleased to announce that we offer trainings online via Care Academy! Registration is **NOT** required, but if interested, call or email Nicole; nlinsenbigler@sjgov.org / 209-468-1747 .

Care Academy classes are not paid trainings

Training Topics Include:

- Basic Housekeeping Techniques.
- What does it mean to be a professional caregiver
- Overview of Nutrition and Food Prep
- Managing Job Related Stress
- Assisting with Elimination Needs
- Overview of Skin Care and Wound Prevention
- Assisting with Oral Hygiene
- Introduction to Dementia Care
- Managing a Clean and Healthy Environment (Infection Control)
- Safety Precautions and Fall Prevention (Part 1)
- Safety Precautions and Fall Prevention (Part 2)
- Overview of Transfers and Mobility Equipment
- Communicating with Older Adults
- Assisting with Bathing
- Clients Rights, HIPPA, and Elder Abuse Prevention
- Assisting with Personal Care Through ADLs
- Assisting with Independent Living Through IALDs
- PPE for Homecare

eHire

Upcoming Classes

W-2's

Staff Contact Info

- PPE for Homecare
 - Overview of Mental Illness Care
 - Overview of Intellectual Disability Care
 - Coping Skills for Caregivers
 - Performing Basic First Aid during Medical Emergencies
 - Emergency Planning and Response
 - Overview of Mental Illness Care
 - Overview of Intellectual Disability Care
 - Coping Skills for Caregivers
 - Performing Basic First Aid during Medical Emergencies
 - Emergency Planning and Response
- ...And more!

Benefits include:

*Self-paced learning *Certificates available *Wide variety of classes *Access on your phone, tablet or computer

ESP (Electronic Service Portal) eHire

The Electronic Service Portal (ESP) eHire functionality is now available! Recipients who are registered for ESP can electronically hire a provider who is eligible in the payroll system; the provider number is required to eHire. Recipients who hire a provider who is not yet eligible in the payroll system, use telephone timesheets (TTS), or prefer not to use eHire will need to contact their IHSS social worker and request a SOC 426A form to be mailed.

Recipients choosing to use this process will validate their Provider eHire with a One - Time Verification Code in the ESP.

Upcoming Classes

The IHSS PA will be hosting two classes via Microsoft Teams. These are not paid trainings but they do offer useful/helpful information. If you are interested in taking any of these FREE classes please call or email Nicole; nlinsenbigler@sjgov.org or 209-468-1747.

Alzheimer's Association: Communication Tips

Date: 03/28/2024

Time: 1-2 pm

Hospice Information

Date: 04/05/2024

Time: 11 am– 12 pm

W-2's

As of 1/31/2024 the state has mailed providers with earned and taxable income their W-2's. Providers can also access their W-2's using the [online timesheet portal](#). To request a duplicate W-2 please contact payroll at 209-468-1706.

Staff Contact Information

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