

# The 21st Century Printing Team



**John and Joan Smith** are the owners of 21st Century Printing. They purchased the company from John's father, the original owner, in 1990, and before that, John worked in every aspect of company operations for almost 15 years. He is a graduate of Rochester Institute of Technology with a degree in Print Management, and serves as the company's General Manager. Joan is a graduate of Colby College, and serves as the company's Administrative and Human Resources Manager.



**Alan Jones** is our Production Manager. He joined 21st Century Printing in 1997, and has worked in the printing industry since 1992. Prior to that, Alan served in the United States Air Force, including service in Iraq during Operation Desert Storm. He refers to himself a "process geek" — "It's my job to make sure that we have good processes in place, and that everyone follows them," he says. "That's how we make sure that quality happens."



**Karen Forma and Ellen Towle** are our Project Managers. Karen is a graduate of State University, and joined 21st Century Printing in 2001. She lists her outside-of-work interests as ballet and theatre. Ellen is a graduate of County College, and joined our company in 2004. She is an avid Cougars fan, who is married to a former professional football player and current high school coach.



**Lisa Fuentes** is our Graphic Designer. She is a graduate of the LA School of Art and joined 21st Century Printing in 2006. Lisa's work has been featured in several local and regional publications, and to date, her designs have won 4 "Best of Category" awards in the Printing Industries Association of New England's annual printing competitions.



**Carol Collins** is our Lead Press Operator. She started her printing career at 21st Century Printing in 1985, working under John Smith, Sr. In 1990, she left the company when her husband was transferred by his own company to a position in Buffalo, NY, where Carol worked for several different printing companies, gaining experience on a wide range of printing equipment. In 2002, Carol's husband was transferred back to Portland, and she returned to 21st Century Printing. Carol is one of the most accomplished women on the production side of the printing industry. She has been recognized for her accomplishments by both the Printing Industries Association of New England and the Printing Industries Association of New York State. In addition to her full-time work at 21st Century Printing, Carol teaches two printing technology classes for County College's Vocational Training Program



**Kelly Coker** is our Finishing Specialist. Kelly joined 21st Century Printing in 2004 after graduating from County College's Vocational Training Program. In fact, she was actively recruited by Carol Kolb, who calls her "my best student ever." Kelly operates a variety of binding and finishing equipment, and is being trained to run both of our offset printing presses.