

BWWB Employee Engagement Action Plan

Department: SCADA

Manager: Luther Austin

Date: December 1, 2016

Action	Success Measures	Timeframe for Completion	Action Plan Review Dates
Implement a departmental employee of month program.	Departmental employees are recognized monthly.	Ongoing	90-day review 180-day review 270-day review
Increase the knowledge of employees through cross-training within the department.	Employees are knowledgeable about the roles and responsibilities within the department.	Ongoing	90-day review 180-day review 270-day review
Initiate more interaction with other departments within the Operations & Technical Division.	Cohesion between SCADA and other departments within the Operations & Technical Division.	Ongoing	90-day review 180-day review 270-day review