

## **Haul-out tips and reminders from the staff**

**Haul-out season is a busy and trying time for both customers and the crew. Please keep these items in mind when preparing for your haul-out, and don't be afraid to ask questions.**

**Fill out your form accurately...we only do what is written down.**

Make sure service requests are written down, and not made verbally in the yard to a staff person. We haul approximately 150 boats and we can't remember everything. Also, be sure to include email and cell #'s. More and more we are communicating by email, and if we have a question about your boat a cell or daytime phone number really helps.

**A few items need to be performed before your boat is hauled.**

Plan accordingly, and make sure we have prior notice if you want these services performed. If you are not docked at the marina, come before your scheduled haul-out so we can perform these services.

Oil and filter changes  
Checking the closed system anti-freeze

Winterizing AC / Heat systems

Fuel preservatives do their best when added early and run thru the engine.

**Make sure your cradle is in good condition, especially wood cradles, previous to your scheduled haul-out. Ask any of the technicians if you are in doubt!**

**You must use non-toxic antifreeze for winterizing, including the raw water side of the engine as these eventually end up in the lake. Help protect the marina and lake. This is available in the Ship's Store.**

**Scheduling is approximate. If you wish to be present at haul-out, plan to be here and ready before your scheduled time. If you are going to be late, please call ASAP. On Saturdays the crew gets to take off after the last boat, and they really appreciate your timeliness.**

**The crew thanks you for your  
co-operation!**