

THE OPPORTUNITY CENTER, INC.

Policy: TRANSPORTATION REASONABLE MODIFICATIONS POLICY

Policy No: 2.23

Replacement For: NA

The Department of Transportation has revised its rules under the Americans with Disabilities Act (ADA) and section 504 of the Rehabilitation Act of 1973. It now specifically provides that transportation agencies are required to make reasonable modifications to policies, practices and procedures to avoid discrimination and ensure that their programs are accessible to individuals with disabilities.

The Opportunity Center is committed to providing safe, reliable, efficient, and accessible service to its customers. To ensure equality and fairness, The Opportunity Center will make reasonable modifications to policies and procedures to ensure that individuals with disabilities have equal access to all of its services.

Exceptions would include modifications that:

- Cause a direct threat to the health and/or safety of others;
- Result in a fundamental alteration of the nature of the service;
- Are not necessary in order for the individual with a disability to fully utilize The Opportunity Center's services

Anyone who would like to request a modification of policies or procedures to participate in The Opportunity Center's program or service should contact:

Sherry L. Cain,
Executive Director
The Opportunity Center
310 N. Clyde Avenue
Kissimmee, FL 34741
407-847-6016
scainosceolaarc@aol.com

**APPROVED: THE OPPORTUNITY CENTER
Board of Directors**

EFFECTIVE DATE: September 13, 2016

Reviewed:

Reviewed:

Reviewed: