



2023 Fraud Conference Resource List

Revised and Updated Frequently

September 13, 2023

This list and other publications are available for free in PDF format on the *Publications* page of [Magnus Omnicorps' website](http://www.magnusomnicorps.com/home.html).¹

¹ <http://www.magnusomnicorps.com/home.html>

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Revision/Update Dates:

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FROM MAGNUS OMNICORPS²](#)

[B.O.B. \(Bug Out Bag\) Guide](#)

[Estate Sale Survival Guide](#)

[Apartment Living: Selection & Guide w/Special Section for Senior Living Communities](#)

[Special Report: Long Term Care from the Inside Out](#)

[Special Report: Identity Theft, Financial Fraud & Cyber-Crime – Problems, Solutions and Mitigation Strategies](#)

[The Life Manual: How to be Successful and Have a Less-Stressful Life Through Proper Education, Life Planning,
Teamwork and the Right Attitude](#)

² <http://www.magnusomnicorps.com/publications.html>

If you missed the big, annual Fraud Conference of 2023, you missed out on a lot of great information to help you not only avoid scammers and fraudsters, but how to insulate yourself from it and, most importantly, who to turn to in the event you are victimized by these criminals and need help putting the pieces back together. Below is a list of organizations that can help you if you run into trouble and places you can go to keep up-to-date on the latest threats. Reporting these crimes is imperative as law enforcement uses this information to not only track down these criminals and hopefully recover your assets, but to identify trends so they can better inform and warn the public of what to look out for and how to protect ourselves. Also, in many cases, some type of report to an official regulatory agency, such as your local police and other state and federal agencies, will be needed by other organizations to help recover your assets.

In the event you are scammed, defrauded, have your identity or financials compromised, follow these steps first:

1. Contact your financial institution(s) immediately and alert them of the incident.
2. Go to <https://www.idtheft.gov> and follow the steps indicated.
3. Call 911 and file a report with the local police or sheriff.
4. File a report with the FTC if you did not already do so in Step 2.
5. File a report with IC3, if an Internet-related crime if you did not already do so in Step 2.
6. File a report with any of the other, appropriate, respective oversight agencies below.
7. Contact the VictimConnect Resource Center and or U.S. Dept. of Justice (DOJ) Office for Victims of Crime - National Elder Fraud Hotline to be connected with a counsellor to help you (contact info below).

CITY, STATE & FEDERAL GOVERNMENT IDENTITY THEFT & FRAUD RESOURCES

U.S. Federal Trade Commission (FTC)

<https://reportfraud.ftc.gov/>

877-382-4357

Purpose: Report anything you think may be a fraud, scam, or bad business practice. For ideas of what you might report to the FTC, check out consumer.ftc.gov for more information and advice, or take a look at the FTC's latest cases at ftc.gov.

AND/OR:

<https://www.identitytheft.gov>

877-438-4338

Purpose: Jump off point to report if you've been defrauded in **any** way – walks you through steps to correct and recover.

U.S. Federal Bureau of Investigation (FBI) - Internet Crime Complaint Center (IC3)

<https://www.ic3.gov>

Purpose: IC3 is the nation's central hub for reporting cyber crime.

U.S. Dept. of Justice (DOJ)

<https://www.justice.gov/criminal-fraud/report-fraud>

877-FTC-HELP (877-382-4357)

877-ID-THEFT (877-438-4338)

Purpose: Report fraud, information to other organizations that can assist you.

National Center for Victims of Crime – VictimConnect Resource Center

<https://victimconnect.org/> (also you can go to the website to text chat with a counsellor)
855-484-2846

A nonprofit organization that advocates for victims' rights, trains professionals who work with victims, and serves as a trusted source of information on victims' issues. Provides direct services and resources to victims of crime across the country, advocates for stronger rights, protections, and services for Victims. Delivers training and technical assistance to victim service providers and allied professionals serving victims of crime. Fosters innovative thinking about the impact of crime and the ways in which each of us can help victims regain control of their lives. NCVC has operated two hotlines, **VictimConnect Resource Center** and **DC Victim Hotline**, since 2015. Both programs provide phone, chat, and text-based services to all victims of crime. Visitors to the hotlines can receive strength-based and trauma-informed services and referrals in over 200 languages. NCVC's Victim Assistance Specialists receive extensive training and mentoring to provide emotional support, information, and referrals that empower visitors as they navigate the physical, emotional, legal, and financial consequences of crime. Outreach & Training for the Community & Partners: We partner with community agencies to provide training and presentations. We provide general outreach and table at community events. If you are interested in having us attend an event or provide a presentation, please contact us at hotlineleadership@victimsofcrime.org or call the VictimConnect Resource Center between 8-4 Monday through Friday and ask to speak to a supervisor.

U.S. Department of Health and Human Services, Office of the Inspector General

<https://oig.hhs.gov/fraud/>
800-HHS-TIPS (800-447-8177)

Purpose: OIG Hotline Operations accepts tips and complaints from all sources about potential fraud, waste, abuse, and mismanagement in the U.S. Department of Health and Human Services' programs, including Medicare and Medicaid.

United States Postal Service Mail Fraud

<https://www.postalinspectors.uspis.gov>
800-372-8347

Purpose: Report any type of fraud, theft, misuse of U.S. Mail and its services.

Oklahoma Attorney General – Consumer Protection Unit

<https://www.oag.ok.gov/citizen-resources>
833-681-1895
405-521-2029

Oklahoma City main: 405-521-3921

Tulsa main: 918-581-2885

Purpose: Report any kind of fraudulent or illegal dealings, problems, etc., with any public or private businesses you interact with, includes Medicaid and utilities.

U.S. Dept. of Justice (DOJ) National Center for Disaster Fraud

<https://www.justice.gov/disaster-fraud>
866-720-5721

Purpose: Allows you to submit complaints of fraud, waste, abuse, or mismanagement related to any man-made or natural disaster, to include criminal activity related to the coronavirus (COVID-19) and to advocate for the victims of such fraud.

Oklahoma Dept. of Consumer Credit

<https://www.ok.gov/okdocc/Complaints/index.html>

https://www.ok.gov/okdocc/Consumer_Resources/License_Rosters/

800-448-4904

Purpose: Protect and educate consumer buyers, lessees and borrowers against unfair practices, and are fair and impartial in the regulation of consumer credit transactions in Oklahoma. Regulates the following industries: Mortgage lender, mortgage broker, mortgage loan originator, supervised lender, pawnbroker, rental purchase lessor, health spa, precious metal and gem dealer, credit services organizations, consumer litigation funder, notification filing, Oklahoma small lender.

City of Oklahoma City Action Center for Resident Reporting

<https://www.okc.gov/residents/action-center/report>

405-297-2535

Purpose: Citizens can report issues related to and have code inspectors investigate: Animal welfare, disability related, fire, fireworks, graffiti, health hazards, high grass or weeds, homeless outreach, OG&E street light outage, parking, parks, permits/inspections/licensing, police, property maintenance, public transportation, renter/tenant/landlord, streets/creek/drainage, traffic signage, signals, trash/junk & debris, view obstruction, water/sewer, zoning violation. Be sure to get the app for your smart device.

MEDICARE, MEDICAID & SOCIAL SECURITY FRAUD

U.S. Dept. of Health & Human Services Office of Inspector General

<https://oig.hhs.gov/fraud/>

Purpose: Accept complaints about fraud, waste and abuse in Medicare, Medicaid and other HHS programs and from HHS employees, grantees and contractors who are reporting wrongdoing at HHS and its programs (whistleblowers) for the first time.

Medicare

<https://www.medicare.gov/>

800-633-4227

Purpose: Also see **INSURANCE FRAUD** section for state offices.

U.S. Social Security Administration

<https://www.ssa.gov>

<https://secure.ssa.gov/pfrf/home>

Purpose: Report any social security number or social security account fraud and identity theft.

TAX FRAUD

IRS Tax Fraud

<https://www.irs.gov/identity-theft-central>

800-908-4490

Purpose: Report federal tax-related fraud and identity theft.

Oklahoma Tax Commission

<https://oklahoma.gov/tax.html>

405-521-3160

Purpose: Report state tax-related fraud and identity theft.

INSURANCE FRAUD

Oklahoma Insurance Department (OID)

<https://www.oid.gov>

405-521-2828

Purpose: Takes complaints of any kind for any type of insurance/warranty product.

Oklahoma Medicare Assistance Program (MAP) and Senior Medicare Patrol (SMP) and State Health Insurance Counselling Program (SHIP)

<https://www.oid.ok.gov/consumers/information-for-seniors/>

800-763-2828

Purpose: To assist Oklahoma residents with all things Medicare, including the reporting of fraud, waste and abuse. Also contact here for more health care journals.

REAL ESTATE FRAUD

Oklahoma Real Estate Commission (OREC)

<https://oklahoma.gov/orec.html>

405-521-3387

Purpose: Licenses real estate agents and brokerages, provide oversight, investigate complaints. Not for multi-family rental properties.

Oklahoma Metropolitan Association of Realtors (OKCMAR)

<https://okcmar.org/>

405-840-1493

Purpose: A private, professional trade organization that promotes professionalism in the industry. Investigates professionalism/ethics complaints against members and brokerages and refers to OREC if necessary. Also manages the home MLS (multi-list system) and Realtor lockboxes.

Oklahoma Construction Industries Board

<https://cib.ok.gov/consumers>

405-521-6550

877-484-4424

Purpose: Regulates skilled trades (Plumbing, Electrical, Mechanical, Roofing, Building and Construction Inspectors, and Home Inspectors) to ensure there is compliance with the minimum standard of statutory requirements to perform skilled-trade, or craft-trade work in order to protect life and property of the public by licensing and inspection of the related trades for the health, safety and welfare of the public.

Oklahoma Home Builders Association

<https://www.okhba.org/>

405-843-5579

Purpose: A private, professional trade organization that promotes their members and the professionalism of their industry and are dedicated to providing safe, quality, and affordable housing for the citizens of Oklahoma. Contact them to see if your builder is a member and certified and also if they are certified in any special areas such as senior housing, green construction, etc.

INVESTMENT BROKER/SECURITIES FIRMS CHECKS

U.S. Securities & Exchange Commission

<https://adviserinfo.sec.gov>

<https://www.sec.gov/check-your-investment-professional>

<https://www.sec.gov/complaint/select.html>

<https://www.investor.gov/introduction-investing/getting-started/working-investment-professional/check-your-investment>

Complaints: 800-732-0330

Whistleblower tips: 202-551-4790

Purpose: Resources for consumers to research investment counselling professionals and firms, licensure status, complaints and file complaints.

Financial Industry Regulatory Authority (FINRA)

<https://www.brokercheck.finra.org>

<https://www.adviserinfo.sec.gov>

800-289-9999

Purpose: A private American corporation that acts as a self-regulatory organization that regulates member brokerage firms and exchange markets. Research investment counselling professionals and firms, licensure status.

Oklahoma Department of Securities

<https://www.securities.ok.gov>

405-280-7700

Purpose: Oversight, registration, and complaint investigation of securities, broker-dealers and investment advisers.

ELDER FRAUD AND ABUSE

National Domestic Violence Hotline

<https://www.thehotline.org/>

800-799-7233

Purpose: 24 hours a day, seven days a week, 365 days a year, provides essential tools and support to help survivors of domestic violence so they can live their lives free of abuse. Contacts to The Hotline can expect highly-trained, expert advocates to offer free, confidential, and compassionate support, crisis intervention information, education, and referral services in over 200 languages.

Oklahoma Department of Human Services Elder Abuse/Adult Protective Services

<https://www.abuseisnotok.org>

<https://www.ourokdhhs.org/s/reportabuse>

800-522-3511

Purpose: Report suspected any type of abuse, neglect, or exploitation of a vulnerable adult.

Oklahoma Ombudsman Program (Dept. of Health and Human Services)

The Ombudsman Program serves residents in Oklahoma's long-term care facilities, including nursing homes, assisted living and similar adult care homes. An ombudsman helps improve the quality of life and the quality of care available to long-term care facility residents. A long-term care ombudsman is a person who receives complaints from residents of long-term care facilities, their friends or relatives and attempts to resolve those complaints within the facility. The Ombudsman has the authority to explore problems and recommend corrective action to the facility.

405-521-2281

<https://oklahoma.gov/okdhs/services/cap/ombudsman.html>

National Center on Elder Abuse

<https://www.ncea.acl.gov>

800-677-1116

Eldercare Locator: <https://eldercare.acl.gov/Public/Index.aspx>

Purpose: A national resource center dedicated to the prevention of elder abuse, neglect, and exploitation. The NCEA provides professionals, policymakers, and the public information and resources on elder abuse prevention and response to help ensure that older adults age with dignity and respect, free from maltreatment. Also see elder abuse training resources: <https://trea.usc.edu/>

U.S. Dept. of Justice (DOJ) Office for Victims of Crime - National Elder Fraud Hotline

<https://ovc.ojp.gov/program/stop-elder-fraud/providing-help-restoring-hope>

833-372-8311

Purpose: Provides services to all adults ages 60 and older, who may be victims of financial fraud. Staffed by experienced case managers who provide personalized support to callers by assessing the needs of the victim, and identifying relevant next steps. While the hotline does not serve in an investigatory capacity, case managers will identify appropriate reporting agencies and provide information to callers to assist them in reporting, or connect callers directly with the appropriate agency. The Hotline staff also provide resources and referrals to other applicable services as needed. When appropriate, case managers will complete a complaint form with the Federal Bureau of Investigation Internet Crime Complaint Center for Internet-facilitated crimes and submit a consumer complaint to the Federal Trade Commission on behalf of the caller. Reporting certain financial losses due to fraud as soon as possible, and within the first 2–3 days, can increase the likelihood of recovering losses.

CREDIT REPORTING AGENCIES

At the time of this writing (7/31/2023) and because of Covid, you may still get free copies of your credit reports weekly. **Source:** <https://www.annualcreditreport.com>

Purpose: If someone has used your personal identification to fraudulently establish credit, report the incident as quickly as possible to each of the credit reporting agencies and request that a fraud alert be placed on your file.

TransUnion

<https://www.transunion.com/>

Service Center: 800-916-8800

Report Fraud: 800-680-7289

ID Theft Restoration: 833-570-2959

Equifax

Main: <https://www.equifax.com/>

Identity Theft Protection: <https://www.equifax.com/personal/identity-theft-protection/>

Main: 888-Equifax (888-378-4329)

Report Fraud: 800-525-6285

NCTEU (National Consumer Telecom & Utilities Exchange (part of Equifax))

A credit reporting agency that maintains data, such as payment and account history, reported by member service providers in the telecommunications, pay TV, and utility industries. Note: Credit file locks/freezes through Equifax do not apply to the NCTEU, you must perform those services on their direct website below:

<https://nctue.com/consumers/>

Main & Place a Fraud Alert: 866-349-3233

Disputes & Fraud: 866-343-2821

Experian

Main: <https://www.experian.com/>

Fraud Center: <https://www.experian.com/fraud/center.html>

ID Theft Victim Assistance: <https://www.experian.com/help/identity-theft-victim-assistance.html>

Main: 866-617-1894

Fraud Hotline: 888-397-3742

ChexSystems

<https://www.chexsystems.com/>

Main: 800-428-9623

Automated System & Dedicated Security Freeze Reps: 800-887-7652

OTHER RESOURCES

Oklahoma Areawide Aging Agency

Areawide Aging Agency is dedicated to advancing the dignity and independence of older adults in our community. We serve Canadian, Cleveland, Logan and Oklahoma Counties in Oklahoma. Anyone over the age of 60 is eligible for our services; however, those living below the poverty line are the ones who depend upon these services the most to help make ends meet. For over 40 years, our efforts involve funding, coordinating and monitoring programs authorized by the Older Americans Act.

405-942-8500

Survival Kit for Seniors³ (online only 58-page resource guide for all senior-related services, crisis hotlines, etc. – EXCELLENT!)

<https://www.areawideaging.org/>

Oklahoma County Sheriff's and Oklahoma City Police's TRIAD Program

Seniors, this is the #1 program with which you **MUST** be involved! They work with all the organizations listed here and dozens of other community partners to bring you the latest and greatest senior-related info through their monthly public meetings at 20 different, convenient metro locations [\(and online\)](#)⁴ and other annual public seminars and events throughout the year. It is all 100% free and without any obligation whatsoever.

- [OCSO TRIAD Brochure](#)⁵
- [OCPD TRIAD Brochure](#)⁶
- <https://www.oklahomacounty.org/Elected-Offices/Sheriff> (scroll down and expand TRIAD tab)
- <https://www.okc.gov/departments/police/community-programs/triad>
- <https://www.magnusomnicorps.com/oklahoma-county-triad.html>

Magnus Omnicorps' Primary Resources for Oklahoma Seniors list

See the [Oklahoma County TRIAD Unofficial page](#) [here](#)⁷.

³ <https://www.areawideaging.org/survival-kit>

⁴ <https://www.metrotech.edu/business-training/courses-training/crime-prevention>

⁵ <https://nebula.wsimg.com/02a83997d861d7c746d15dd4a58b7656?AccessKeyId=602ED0BF003FFC4E99AF&disposition=0&alloworigin=1>

⁶ <https://nebula.wsimg.com/a3d77d6ea4e14c7cbe0029cfa429a948?AccessKeyId=602ED0BF003FFC4E99AF&disposition=0&alloworigin=1>

⁷ <https://www.magnusomnicorps.com/oklahoma-county-triad.html>

NEWS & UPDATES ON THE LATEST SCAMS & FRAUD, PROTECTION TIPS

AARP Fraud Watch Network

<https://www.aarp.org/money/scams-fraud/fraud-watch-network/>

877-908-3360

AARP membership not required.

Better Business Bureau Scam Tracker

<https://www.bbb.org/scamtracker>

Look up existing scams, find and report new scams and fraud

Get Safe Online

<https://www.getsafeonline.org/>

Everything you need to know and do to stay safe in cyberspace and with other technology.

Krebs on Security

<https://krebsonsecurity.com/>

Noted Internet and computer security expert.

Kim Komando

Main: <https://www.komando.com/>

Fraud articles: <https://www.komando.com/?s=FRAUD>

Noted national computer and technology expert on the radio and Internet.

Clark Howard

Main: <https://clark.com/>

Latest Scams & Fraud: <https://clark.com/scams-rip-offs/>

Noted national consumer advocate on the radio and Internet.

Kurt the CyberGuy

<https://cyberguy.com/>

Journalist, inventor, entrepreneur - stay up-to-date with the latest in everything technology related.

Biggest Data Breaches To Date (updated regularly)

<https://www.upguard.com/blog/biggest-data-breaches>

Worst Data Breaches of 2023 (and prior)

<https://www.identityforce.com/blog/2023-data-breaches>

Your banks/brokerages:

Name: _____

Number: _____

Name: _____

Number: _____

Name: _____

Number: _____

Name: _____

Number: _____

Name: _____

Number: _____

Your credit card issuers' Fraud Departments

Name: _____

Number: _____

Name: _____

Number: _____

Name: _____

Number: _____

Name: _____

Number: _____

Other Financial Institutions (Investment firms, CFP, CPA, etc.)

Name: _____

Number: _____

Name: _____

Number: _____

Name: _____

Number: _____

Name: _____

Number: _____

Name: _____

Number: _____