

## Diana Capes

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**Subject:** NAIC Continuing Education Reciprocity (CER) Agreement--Massachusetts Division of Insurance

Good Afternoon,

This email is to advise you that as part of its ongoing efforts to streamline processes and implement uniform transactions for both licensees and consumers, the Massachusetts Division of Insurance (Division) has entered into the NAIC Continuing Education Reciprocity (CER) Agreement.

Effective **December 1, 2020**, Massachusetts resident producers and adjusters who successfully complete approved continuing education courses in reciprocal states or online will receive continuing education credit for such courses in Massachusetts. Additionally, this CER agreement changes the definition of a "credit hour" in Massachusetts from the existing 60-minutes to a minimum of 50-minutes, as well as eliminates the requirement that CE courses offered in Massachusetts be a minimum of two (2) credit hours. It is anticipated that these changes will reduce barriers to both resident and non-resident CE providers and will result in additional and more varied continuing education offerings in the future.

Please note, while the Agreement is effective December 1, 2020, continuing education providers will have until January 1, 2021 to have any updated course materials reviewed and approved by the Division.

For the convenience of its licensees, the Division has developed a list of Frequently Asked Questions regarding this Agreement and what changes should be expected. These FAQs are available on the Division's website: <https://www.mass.gov/service-details/resident-producer-continuing-education-announcement>

Should you have any questions, please do not hesitate to contact the Division.

Thank you,  
Jackie Horigan  
Director of Consumer Services and Communications  
Massachusetts Division of Insurance