



Fall  
2010

# The Standard

## President's Message

*Chief Greg Peterson, Grand Chute Police Department*

Tuesday, August 17, 2010 was, in my estimation, a special day in the annals of the Wisconsin Law Enforcement Accreditation Group. On that day we were afforded the opportunity to recognize six agencies, five receiving first-time accreditation and one being reaccredited, during the banquet at the Wisconsin Chiefs of Police Association Annual Conference in Wausau. I believe the day took on a special significance for three key reasons.

First, the day was special because of the fact we presented awards to six departments, the largest number of agencies honored by WILEAG during a single event. That, of course, is destined to change, as we continue to grow and more agencies choose the path of accreditation as the means by which they demonstrate the scope of their policing professionalism. Nevertheless, it was a splendid moment to honor so many departments for their achievement, and I extend my congratulations to the men and women of the West Allis, Cedarburg, Oshkosh, Jackson, Port Washington, and Baraboo police departments.

Another exceptional element of the evening was the privilege of presenting these awards before such an esteemed group. As I shared with the audience during the presentations, the recipients were brought together that evening as a result of a quest for professional excellence. Each agency underwent a rigorous self-assessment process, made numerous changes to their organizational policies and procedures, adopted best practices in various administrative and operational areas, enhanced the level of service they provide to their communities, and came into compliance with a body of accepted professional standards. These actions represent major challenges and are deserving of proper recognition. No better audience for this could be assembled than a room full of professional colleagues and friends who truly appreciate the leadership required to accomplish such a feat.

Finally, the venue was fitting because of the integral role the WCPA has played in the introduction of accreditation in Wisconsin and development of WILEAG, as well as the ongoing relationship between the two organizations. The history of the relationship between WILEAG and the WCPA includes the review and approval of the 1<sup>st</sup> Edition Standards by the Accreditation Committee of the WCPA on June 02, 1995 and the Wisconsin Police Leadership Foundation on August 14, 1995. Additionally, it was the Leadership Foundation that also provided critical financial support to WILEAG at our inception.

The bond between WILEAG and the WCPA is strong, from the critical role played by the WCPA in our development to the representation by a member of the WCPA on the WILEAG Governing Board. That link extends to our respective missions, the WCPA serving as a beacon for Wisconsin law enforcement, embodying integrity and high ethical standards, and embracing the principles of the Law Enforcement Code of Ethics, and WILEAG, committed to establishing accreditation as a benchmark of professional excellence for law enforcement agencies in the State of Wisconsin.

I hope you can appreciate my exuberance over the gravity of this evening and agree with me that Tuesday, August 17, 2010 was, indeed, a special night!

# Board Member Profile

Stan joined the WILEAG Board in 2001 as a representative of the 4 year college criminal justice programs throughout Wisconsin. He has served as treasurer of the board for the last 7 years.

He earned an Associate Degree in Police Science from Milwaukee Area Technical College, a Bachelor of Science degree in criminal justice from UW-Platteville, and Master of Science and Ph.D. degrees in criminal justice from Michigan State.

Stan taught in the school of criminal justice at Michigan State and has been on the faculty of UW-Milwaukee since 1983 and Dean of the Helen Bader School of Social Welfare since 2004.

He has written a number of books and dozens of articles for professional journals on criminal justice, corrections and correctional administration and management. He has made dozens of presentations at and organized and presided over numerous professional conferences.

He has served at the national, state and local level on boards and commissions dealing with correctional, community and policing issues. He is an occasional guest on Wisconsin Public Radio talking about criminal justice issues.

Stan's thoughts about accreditation include:

"I believe the WILEAG accreditation process helps an agency improve its practices, reduce its liability and show the community that it has the highest standards of practice and conduct consistent with a professional law enforcement agency".

"I really enjoy working with agencies through the accreditation process and am proud to be a member of the board."



**Dr. Stan Stojkovic, Treasurer**

# Featured Agency: Janesville Police Department



The City of Janesville has a population of over 62,000 and covers about 33 square miles. There are 104 sworn personnel and 11 civilian employees. Dave Moore was hired by the Janesville PD in 1977 as a Patrol Officer and has served with the Janesville PD his entire law enforcement career. He rose up through the ranks being promoted to Detective, Sergeant, Lieutenant, Captain, Inspector, and Deputy Chief throughout the years. In 2009 he was appointed Chief of Police.

*Police Chief Dave Moore*

**Q. What impact did Janesville PD's long-standing accredited status have on your initial impressions stepping into the Chief's position?**

**DM.** It gave me a "sense of comfort" knowing that the policies and procedures of the Department were up to date. It also allowed me to focus on other areas of the Department. The accreditation status put me one year ahead of what I felt needed to be accomplished as Chief.

**Q. How about now over a year later?**

**DM.** We are currently into the 3-year review on all of our policies. Keeping up with the proofs of compliance for accreditation helps us keep this process running smoothly and on track.

**Q. What do you see as the benefits of accreditation to the community, the Department, and the "troops"?**

**DM.** There have been unexpected benefits from accreditation. We were able to refine our command structure going through the process. We also refined our memo system, which is now categorized by year, making this system more efficient. Records are archived more efficiently, allowing for better communication within the agency. Accreditation also provided the "troops" with a greater sense of unity and pride for their Department.

**Q. Do you have any advice to Chiefs thinking about accreditation for their agency?**

**DM.** Accreditation assures a Chief that the organization is "up to par" with what can be considered industry standards. It assures the Chief that the agency not only "talks the talk" but also "walks the walk". This also gives the same assurance to all Department members, city government, and especially to the community.

**Q. Do you have any additional comments?**

**DM.** A recent event demonstrates how very proud our officers are of our accreditation status. We remodeled the front lobby to our building and gave all Department members input into the process. In doing this, the WILEAG recognition plaque was taken down for the remodeling project. When it wasn't put back soon enough after the remodeling was completed, the Chief received a "reprimand" from one of the officers. The officers requested the plaque be put back in its place immediately. This was due to the pride the officers have in this achievement and all of the hard work put in by the entire Department to earn the award.

**Q. Deputy Chief Steve Kopp recently retired. He was the former Accreditation Manager and the former President of WI-PAC. Do you have any comments regarding Steve?**

**DM.** Steve left a “legacy” for us to follow for years to come. His work in the accreditation process greatly improved our Department.

### **Steve Kopp's background**

Steve was appointed Accreditation Manager in 1997. The agency spent nearly three years in the self-assessment stage before being accredited the first time in 2000. Shortly after that, Steve was one of a handful of accreditation managers that formed the Wisconsin Police Accreditation Coalition (WIPAC), a group that serves to support those agencies already accredited and those just going through the process. Steve served as President of WIPAC for over five years, and stepped down with his approaching retirement.

Steve became an assessor for WILEAG shortly after the Janesville Police Department was first accredited. Since that time he has participated in many on-site assessments, and is the most experienced assessment team leader for WILEAG. Steve continues to serve in that capacity following his retirement at the end of 2009.

### **Steve's thoughts on accreditation:**

**SK.** The accreditation process is simply the best means for an agency to ensure that it is providing top-level service to the community. The work required for this process is worth it when your agency is counted among those that have been recognized for doing things right.

***Editor's note: Tim Kriz, WILEAG Program Manager, conducted the interviews.***

## **Silver Sponsorship: ProPhoenix**

In June 2010, ProPhoenix became a corporate silver sponsor of the Wisconsin Law Enforcement Accreditation Group. The WILEAG Governing Board wishes to thank them for their support of law enforcement accreditation.

ProPhoenix Corporation is a public safety and security software company, created in 2004, with headquarters in Moorestown (Burlington County), New Jersey. For the 18 months following its inception, ProPhoenix had the opportunity to literally re-invent the way Public Safety Software was designed, delivered, and maintained by utilizing the latest technologies available. By developing software from a “clean slate”, ProPhoenix could implement lessons learned over the past 20 years, as well as best practices, to achieve the industry’s leading application.

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# Innovative Programs



West Allis  
Police Department  
Directive 45.005

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Chief of Police

Accreditation Manager  
Captain Charles Unger

Prepared by  
Lieutenant  
Ed Benish  
and  
Patrol Officer  
Phillip Graybar

Last Review/Update  
05/14/2009

## Concerned Parents Program

### Introduction

The Concerned Parents Program is a program where parents give the West Allis Police department keys and permission to enter their residence during specified dates and times when they are out of town or away from the residence. The goal of the Concerned Parents Program is to prevent property loss or damage, personal injury, liability and underage alcohol consumption as well as all other kinds of illegal activity.

### Purpose

The purpose of this directive is to provide guidelines for the implementation, delivery and maintenance of this program.

### Application

This directive shall apply to all departmental personnel.

### Specific Procedure(s)

A parent or guardian in control of residence must sign a consent form and leave a key allowing the West Allis Police department, if necessary, to enter their home during the dates and times specified.

The desk officer makes out a call number with all the pertinent information regarding the name, address, date and time of departure, date and time of return.

A copy of the call number narrative will be placed in an envelope in dispatch along with the original consent form and key for the residence.

In addition, once an officer obtains the written consent form from the parent (or guardian) in control of the property, please forward this information to the Crime Prevention supervisor via e-mail or voicemail, so he / she can address any concerns about the property with the designated Party Patrol Officer. The Party Patrol Officer will subsequently coordinate any monitoring / action against this property with the shift C.O.

### Entry to Residence Protocol

Before entering the residence with a key the occupant will be given every opportunity to open the door. Officers will not use force to enter the residence.

If you would like the full policy, please contact WAPD Accreditation Compliance Officer  
Robert Fletcher at [rfletcher@ci.west-allis.wi.us](mailto:rfletcher@ci.west-allis.wi.us)



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