

Family Foot & Ankle Center

Dr. Walter W. Hayes, DPM

Dear Patients,

Our office is closely monitoring the spread of coronavirus (COVID-19). The health and safety of our patients and staff is our highest priority. We take all precautionary measures necessary to reduce the spread of illness. We are strictly following the guidelines recommended by the Center for Disease Control Prevention (CDC) and the Arkansas Department of Health.

The measures we are taking to reduce the spread of illness in our practice include, but are not limited to:

- Everyone in the office is to wear a mask or other face covering.
- Frequent hand washing and/or use of hand sanitizer.
- Making hand sanitizer available to staff and patients.
- Sanitizing frequently touched surfaces such as (chairs, doorknobs, etc.).
- Thoroughly cleaning exam rooms immediately after seeing a patient.
- Screening all incoming patients and visitors for signs of respiratory illness with temperature check and questionnaire.
- Closely monitoring our staff for any signs of respiratory illness.
- Politely rescheduling appointments for any patients experiencing any respiratory symptoms such as sneezing, cough, fever, difficulty breathing, runny nose, or loss of taste and/or smell.

We ask that you do everything you can to protect yourselves, your fellow patients and our staff.

- Please reschedule your appointment if you or anyone in your household is experiencing symptoms such as sneezing, cough, fever, trouble breathing or loss of taste and/or smell.
- If you are able to come to your scheduled appointment alone, we encourage you do so, but if not, we ask only 1 visitor to accompany you (if possible) that is also NOT experiencing any of the above symptoms.

To protect yourself and others, the Arkansas Dept. of Health recommends:

- Wash your hands often with soap and water for at least 20 seconds. Use hand sanitizer when soap and water are not available.
- Avoid touching your eyes, nose and mouth.
- Stay home if you are sick.
- Clean and disinfect frequently touched surfaces, including your cell phone.
- Practice physical distancing. Avoid close contact with others, especially those who are sick, by keeping at least 6 feet between you and others.
- If you think you have been exposed to COVID-19 or develop a fever, cough, or shortness of breath, seek testing. Testing is available in many locations, including ADH Local Health Units.
- Wear a face covering when you are exposed to non-household members and physical distancing cannot be assured.

For more information on preventing the spread of illness, visit the CDC's website at www.cdc.gov/coronavirus or the Arkansas Department of Health website at www.healthy.arkansas.gov/