

RINNAI ULTRA SERIES TANKLESS WATER HEATERS RUC90i and RU90e MODELS

Frequently Asked Questions

Q: Are the new RUC90i and RU90e units condensing or non-condensing?

A: RUC90i and RU90e are part of the condensing series of Rinnai Tankless Water Heaters.

Q: Do the RU90 units replace any existing SKUs?

A: No. The RUC90i and RU90e are new to the Ultra Series of Condensing Tankless Water Heaters. With a max BTU range of 180,000, they offer a mid-level range in between the RU98 with a 199,000 max BTU, the RU80 with a 152,000 max BTU.

Q: When will the new RU90 units be available for sale?

A: Product will be available for sale mid-December 2014, with order fulfillment in early January 2015.

Q: What gas types will be available?

A: RUC90i and RU90e will be available in Natural gas and Propane models.

Q: What will be the actual part numbers of the RU90 units?

A: Labeling will follow current standards, SKU # number followed by Japan (RJ) PN#. There will be (4) new units: RUC90i N / RU90e N and RUC90i P / RU90e P.

Q: What are the differences between the RU90 and other Ultra Series condensing models?

A: With the exception of the BTU maximums and the RUR units, the RU90 has the same features and size as the rest of the condensing line.

Q: Does the RUC90i come with “dual pipe” venting option? What type of venting material can be used with this option?

A: The RUC90i will come with the dual pipe venting option. Similar to other RUC models, the new dual pipe venting option is certified to be used with PVC/CPVC as well as vent pipe certified to ULC S636.

Q: Can I use a combination of 3” and 4” PVC for venting?

A: No. RUC90i is designed to use either 3” OR 4”, not a combination of the two. The distances that can be run are indicated in the installation manual.

Q: Can I use 2” PVC for venting?

A: No. Again, similar to other RUC tankless water heaters, the RU90 units are designed to use either 3” OR 4” only. The distances that can be run are indicated in the installation manual.



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